

Friday 25 March 2017



Hello my name is Rob, and welcome to the STP update for this week.

**I always say the STP is a plan delivered by a network of local leaders from all sectors across health and local government.** As leaders we are focused on delivering the best outcomes we can for local people and the ambition for the five year forward view. We do this in the midst of significant pressure on public services, communities and the NHS which is played out in the media as a 'humanitarian crisis'.

**We see great care and examples of improvement every day that we must celebrate – and people responding heroically to genuine crises.** This was emphasised in the Westminster attack this week, with public servants from the NHS, the police and other services responding in ways that we expect but must never take for granted. It was genuinely humbling to see.

**As leaders we have another duty – to ensure that the values of tolerance, diversity and respect are upheld in these times.** Listening to Brendan Cox on Radio 4, whose wife Jo was murdered locally by a far right terrorist, I was humbled by his simple and powerful message. Jo's murderer did not define people from Yorkshire; the man responsible for the atrocities in London does not define Muslims. We need to come together in our communities and celebrate our culture of tolerance, diversity and togetherness.

### What's been happening this week?

**The Steering Group met this week to discuss our financial strategy, engagement and our implementation plan.** This is alongside national publication of a **Five Year Forward View delivery plan**. This is due in the next week or two – subject to the usual round of discussions across national bodies - and will set out the next steps for the Five Year Forward View and give an overview of delivery to date. My plea has been to make sure this continues with local ownership and the engagement of all parties – the STP is not an 'NHS' plan after all. It can only be delivered by all parties in a place working together.

**The Steering Group also discussed capacity.** I am really pleased to see that resources from changes in CCGs is being freed up to focus on the STP programmes and that NHS England are aligning their staff to the work programmes on issues like primary care. This alignment of resources is helping overcome the gaps that existed previously. As an STP, we have always wanted to be as self-sufficient as possible. You may have seen the media coverage this week around the cost of consultants in the development of the 44 STPs. We spent £241k on short-term support to work alongside existing NHS staff as we only had a short time to deliver our draft set of STP proposals last year. I was keen to ensure that the contact ended as soon as possible last year and we now have our own team led by Ian Holmes working across the West Yorkshire and Harrogate area in the Programme Management Office.

Our **finance directors** met on Wednesday to discuss a refreshed financial strategy. It's important that there is a common understanding and ownership across the STP area, covering the six local places, commissioning and hospitals. The aim is to refresh the work around the finance and efficiency gap so that we can remain focused on the challenges and any risk to solutions. This work will help inform the development of our implementation plan over the coming months.

The **Urgent and Emergency Care Network** met on Monday. This is chaired by Dr Adam Sheppard and includes reps from Accident and Emergency Delivery Boards, Yorkshire Ambulance Services, commissioners and West Yorkshire Association of Acute Trusts (WYAAT). A number of West Yorkshire GP Practices and NHS111 have been working collaboratively to test if technology can enable NHS111 to directly book appointments at patient's surgeries as part of the direct booking work. The project involves three different clinical computer systems being able to interact with each other so that call handlers can directly book an appointment for a 9.30am slot.

The project team have worked locally, regional and nationally to resolve technical problems which included being able to cancel appointments and book into branch surgeries. We will be sharing learning with all A&E Delivery Boards to look at the next phase of development.

**The group also discussed the successes of the West Yorkshire and Harrogate Acceleration Zone**, which received £5.4million revenue and £3.2million capital funding from NHS England until the end of March 2017. Indications are that the STP and NHS Improvement have successfully lobbied for resources to continue for at least another quarter, supporting hospitals, social care, mental health and community developments.

**At the meeting, the network agreed to focus more on collaborative working across the A&E Delivery Boards**, so that we:

- look at how we best provide services across a wider footprint
- consider the benefits in doing the work once and sharing
- work together on difficult issues, for example frailty and the services which wrap around this important area of care.

**A simple intervention is being delivered with NHS England to remind people across the area to visit their local pharmacist and order in their repeat prescription medicine well before the Easter holidays.** We will be sharing this advice across our communication and engagement network. There was considerable pressure on services last year, such as Local Care Direct, so getting this important message right can save time in a GP waiting room, 'out of hours' and A&E.

**The WY&H STP Lay Members' Reference Group** met on Tuesday. The group has representatives from the 11 CCGs. There was a discussion about the Joint Committee and how reference group work could feed into this from May. Members also received an update on the stroke engagement, which ended on 15 March and the work by Healthwatch on 'follow up' appointments.

**Information was shared about the recruitment of an Independent Lay Member Chair for the Joint Committee of CCGs and two lay member representatives.** These are important appointments. Please feel free to circulate details across your networks. You can read more [here](#) .

Ian and I met with **Cllr Gruen, Chair of the Joint Health Overview and Scrutiny Committee this week.** It was an informal meeting which mainly focused on the direction of travel, how we improve public engagement and understanding of what we are trying to achieve and how we continue to work together. Scrutiny provides an important external view to help to ensure we are focusing on the issues that are important to the public – and I look forward to building a closer partnership with the Committee over the course of the year.

Finally, our new **STP web pages** go live next week - the web address is [www.wakefieldccg.nhs.uk/stp](http://www.wakefieldccg.nhs.uk/stp). Please have a look – and Karen Coleman and the team would be very happy to receive further feedback. The website will evolve alongside the development of our STP.

## What's happening next week?

- The Standardisation of Policies group will meet next week. Brian Collier has been the programme lead for this work supporting Amanda Bloor. Brian will be leaving the NHS at the end of the month and we would like to thank him for all his work on this important programme. We will let you know who will take on this role as soon as it has been agreed.
- The Stroke Task and Finish Group will meet next week.
- Learning from Vanguard: Supporting STPs to deliver webinar. The New Care Models programme is holding a panel discussion via WebEx to share the learning from the acute care collaboration (ACC) vanguards and how they are supporting STPs on Wednesday 29 March 2017, from 4-5pm. To join click [here](#)
- The Kings Fund have organised a Webinar on STPS. This will take place on Friday 31 March at 1pm-2pm to discuss issues and share views. You can register [here](#)

## What's coming up....

- There is event on the 5 April on 'Population Health Analytics' in London. The event is themed around three areas:
  - Infrastructure: Getting the data ready for use
  - Analysis: Using data to inform change
  - Transformation: Making the organisation data-led

Key note speaker is Director of Data Analytics, Dr Adam Steventon from the Health Foundation. To register for the event and for further information click [HERE](#)

- Transformation of our older adult's mental health services - South West Yorkshire Partnership NHS Foundation Trust are transforming their mental health services for older adults to make sure they continue to meet people's needs, and so that they offer the best care and better outcomes for people. A number of sessions are being held across the area to discuss these proposals, which have been informed by people who access services and their carers. Please feel free to share wider.
  - Tuesday 2 May, 10am-12.30pm, in the Hudawi Centre in Huddersfield
  - Thursday 4 May, 1pm – 3.30pm, in the Core in Barnsley
  - Friday 5 May, 10am-12.30pm, in the Elsie Whiteley Innovation Centre in Halifax
  - Monday 8 May, 10am – 12.30pm, in the St Swithun's Community Centre in Wakefield

Please see attached flyer. You can also call 07468 702 068 or email [opstransform@swyt.nhs.uk](mailto:opstransform@swyt.nhs.uk) for more information.

## For information

NHS E has produced a series of STP infographics and quote cards. These resources aim to help tell the STP story, explain what the proposals could mean for local populations, and what the offer to the patient is.

- The infographics can be downloaded from this [DropBox account](#) (<http://www.bit.ly/2nC7qgN>)
- And the animation can be downloaded from here <http://www.bit.ly/2mQ3LaN>.

NHS E are also in the process of publishing a series of STP case studies with Health Service Journal, showcasing interesting examples of work taking place across the footprints. This follows the [HSJ panel session at Expo 2016](#). Each article focuses on a different topic, including mental health, joint working, public health and digitisation. You can view interviews with Greater Manchester, Dorset and Nottingham online now: <https://guides.hsj.co.uk/5576.guide>. NHS E will also be promoting the infographics, case studies, the animation, and a series of [STP blogs](#) from the [NHS England Twitter](#) account from now and to coincide with the Five Year Forward View Delivery Plan.