



NHS West Yorkshire Integrated Care Board

Quality Committee Tuesday 25 October 2022 at 1.00pm – 4.00pm In public

This meeting will be held in public via Microsoft Teams

AGENDA

No.	Item	Lead	Paper	Time
01	Welcome, introductions and apologies	Majid Hussain Chair	N	13.00
02	Declarations of interest	Majid Hussain	N	13.05
	To declare any interests relevant to items on the agenda.	Chair		
03	Accuracy of the minutes and action log from 27 September 2022	Majid Hussain	Υ	13.06
	To agree the minutes and review actions.	Chair		
ITEM	S FOR CONSIDERATION			
04	Risk Register Update	Laura Ellis	Υ	13.10
	To receive an update for assurance ahead of submission to the ICB Board.	Director of Corporate Affairs		
05	Quality Update	Jo Harding	N	13.25
	To receive a verbal update on key quality issues for assurance.	Director of Nursing and Quality: Leeds		
		Michelle Turner		
		Director of Nursing and Quality: Bradford		
		Penny Woodhead		
		Director of Nursing and Quality: Calderdale/Kirklees/ Wakefield		
06	Dashboard and Quality Indicators	Beverley Geary	Υ	14.10
	To consider the report	Director of Nursing		
	BREAK			
07	CQC inspection on UEC services	Beverley Geary	Υ	14.40
	For information	Director of Nursing		

08	Policy statement:	Beverley Geary	Υ	15.00
	Safeguarding	Director of Nursing		
	For approval			
09	Reporting from other groups:	Beverley Geary	Y	15.15
	- System Quality Group	Director of Nursing		
	To escalate issues and provide assurance.	James Thomas		
		Medical Director		
10	Quality Functions and Responsibilities of	Beverley Geary	Υ	15.30
	Integrated Care Boards – Gap Analysis To receive an update for information and	Director of Nursing		
	assurance.			
ОТН	ER ITEMS			
11	Committee annual work plan	Stacey Fleming	Υ	15.40
	To review the work plan for the Committee.	Governance Manager		
12	Items and risks for escalation	Majid Hussain	N	15.45
	To identify issues to alert, advise and assure	Chair		
	the ICB Board.			
13	Any other business	Majid Hussain	N	15.55
		Chair		

The next meeting of the ICB Quality Committee is scheduled for Tuesday 13 December 2022, 9.00am – 11.00am.





NHS West Yorkshire Integrated Care Board

DRAFT Minutes of the Quality Committee Tuesday 27 September 2022 In public

Meeting held via Microsoft Teams

Members	Initials	Role
Majid Hussain	МН	Non-Executive Member (Chair)
Cathy Elliott	CE	Non-Executive Member / Chair of WY ICB
Beverley Geary	BG	Director of Nursing
Rob Goodyear	RG	Associate Director Clinical and Professional Directorate
Jo Harding	JH	Director of Nursing (Leeds Place)
Helen Rushworth	HR	Healthwatch
Dr James Thomas	JT	Medical Director
Michelle Turner	МТ	Director of Nursing and Quality (Bradford District and Craven Place)
Penny Woodhead	PW	Director of Nursing and Quality (Calderdale Place, Kirklees Place and Wakefield Place)
In attendance		
Laura Ellis	LE	Director of Corporate Affairs
Stacey Fleming	SF	Governance Manager (minutes)
Rob Webster	RW	Chief Executive
Apologies		
Becky Malby	ВМ	Non-Executive Member

Item		Action
01/22	Welcome, introductions and apologies	
	The Chair welcomed everyone to the first meeting of the Quality Committee (QC).	
	Apologies were noted as above.	
02/22	Declarations of interest	
	The Chair asked members to declare any interests that might conflict with the business on today's agenda. No declarations of interest were made against any agenda items.	
03/22	Terms of reference	
	Laura Ellis (LE), Director of Corporate Affairs, presented the Terms of Reference (ToR) for the QC, noting that these had been approved by the West Yorkshire Integrated Care Board (WY ICB) Board on 1 July 2022.	

Item		Action
	It was hoped that in sharing the ToR, members of the QC could familiarise themselves with the working arrangements in place and the purpose of the Committee. LE noted that any changes and revisions to the ToR would be presented to the Board in November 2022.	
	Rob Webster (RW) reflected on the role of the WY ICB QC, noting that whilst most of the quality assurance work would be undertaken at Place level, where appropriate, the Committee would ensure action and practical support would be generated.	
	 Several areas for review were highlighted, such as: Several areas where the formatting needed to be amended; Ensuring the four core aims were articulated in line with the ToR for other committees to ensure continuity; The responsibilities of the Committee could be strengthened to articulate more clearly how they align to the four aims; and The relationship with 'place' could be articulated more clearly. 	
	Discussion followed around the voting arrangements noted in section 4.3 of the ToR and it was clarified that deputies attending the meeting on behalf of a member of the Committee did have voting rights. It was suggested that the wording in this section could be reviewed ahead of the next presentation of the ToR to the Board. Bev Geary (BG) wished to note that the colleagues who would usually deputise for her were also members of the QC.	
	The NHS West Yorkshire Integrated Care Board Quality Committee (WY ICB QC):	
	 NOTED the Committee's Terms of Reference; and were ASSURED that the Terms of Reference were approved by the West Yorkshire ICB Board on 1 July 2022. 	
04/22	Quality functions and responsibilities of Integrated Care Boards	
	BG introduced the item, noting that in August 2022, a paper had been issued by the NHS England (NHSE) Quality Strategy Team summarising how core NHSE quality functions would be delivered through ICBs and Integrated Care Systems (ICSs).	
	BG drew attention to the functions noted in the paper, noting the statutory responsibility of ICBs & ICSs for delivery of these functions in a way that ensured continual improvement. It was noted that the paper also included an overview of accountabilities and responsibilities across to ICSs in the following areas:	
	 Strategic Requirements (National Quality Board (NQB) Position Statement); Quality Systems and Assurance; Patient Safety; Experience of care; and Safeguarding. 	
	BG advised that a gap analysis was underway and once this was completed, it would be presented to the System Quality Committee (SQC) and WY ICB QC where action taken to address any gaps could be noted and assurance could be provided.	

Item		Action
	Responding to a query raised in relation to the due diligence work carried out around the transfer of functions from (the disestablished) Clinical Commissioning Groups (CCGs) to the ICB, BG confirmed that a significant piece of work had been undertaken and only one gap relating to safeguarding policies and procedures had been identified. These were due to be presented to the WY ICB QC at a future meeting.	
	Rob Goodyear (RG) advised that he had met with Internal Audit recently. Whilst it was noted that there were several areas where an update was required, no issues were envisaged currently. Both RG and BG updated on the Safeguarding Oversight and Assurance Group (SOAG) and it was noted that each Place had well established systems, procedures and policies in place for safeguarding. BG reported that designated professionals met monthly to discuss safeguarding matters and share learning across the system.	
	It was queried how issues such as never events, serious incidents and regulation 28s would be reported and discussed. BG advised that Place Quality Committees and Provider Quality Committees would discuss these issues, but should it be considered to be a system-wide matter, discussion at SQC or WY ICB QC would take place. It was noted that whilst the WY ICB QC was held in public, a resolution could be passed to exclude the press and public should it be deemed necessary (for example, if items of business contained confidential information).	
	Jo Harding (JH) updated on the systems in place whereby organisations could share information relating to matters such as serious incidents. Meetings were held on a regular basis to discuss the prevalence of serious incidents & the numbers of never events. It was noted that events also take place to share actions and learning from never events. It was suggested that where there was thematic presentation, the WY ICB QC may provide the opportunity to share learning and solutions across the system. Michelle Turner (MT) highlighted that learning, themes and trends were regularly discussed at SQC.	
	The work or various organisations across the system regarding patient experience and safety was noted and it was queried how the ICB could complement this without duplicating efforts. BG advised that organisations such as Healthwatch were members of the SQC and contributed to key discussions around patient experience. Penny Woodhead (PW) informed those present on the arrangements in each of the Places to capture patient experience and consider how the patient and public voice is placed centrally in discussions relating to service transformation and quality priorities.	
	RW advised that the performance dashboard was currently in development and this would contain not only performance against national targets but also measures relating to patient experience. It was anticipated that the same dashboard would be presented to the Board and its sub-committees on a regular basis. The importance of reviewing performance at both Place and System level to consider those factors that are key to the communities we serve was also noted. JH reflected that in the past, dashboards have focused on indicators around health, but the importance of considering indicators relating to the wider determinants of health when developing the dashboard was noted.	

Item		Action
	James Thomas (JT) reflected on the key work of the Citizens Panel which had contributors from across the system, however it was noted that further consideration could be given as to how local authorities and third sector providers could be more involved.	
	The NHS West Yorkshire Integrated Care Board Quality Committee (WY ICB QC): 1. NOTED the Functions and Responsibilities of the ICB taken from the Quality Functions and responsibilities of Integrated Care Boards guidance; and 2. NOTED that a gap analysis is currently under way which will be presented at the next WY ICB Quality Committee.	
05/22	Governance structure of the Quality Committee and supporting places	
	BG presented the item, noting that as part of the guidance on Accountabilities and Responsibilities issued by the NHSE Quality Strategy Team, ICBs are required to have structures in place for overseeing and assuring care quality in accordance with the NQB Guidance requirements.	
	An overview of the governance structures for the WY ICB QC and the supporting structures for each of the five Places within the ICB was provided by BG, MT, JH and PW. It was reflected that the arrangements in the Places shared many similarities.	
	MT reflected on the development of the QC in the Bradford District and Craven Health and Care Partnership (BDC HCP), noting that it had been established to serve Place whilst also being in line with the principles of the ICS and in line with the strategy of the BDC HCP.	
	MT noted the shared leadership model that had been implemented so that each of the sub-groups of the BDC HCP QC had leadership from different organisations across the system. It was noted that this operating model allowed high levels of constructive challenge from colleagues across the system.	
	MT drew attention to the establishment of the Bridging meeting in the BDC HCP where matters pertinent to both quality and finance could be discussed.	
	It was noted that the ToR of the BDC HCP QC were linked to those of the ICS and the NQB but also tailored to serve the BDC Place. Items to raise at the SQC were agreed at the BDC HCP QC.	
	JH described the governance arrangements for the Leeds Place, noting that the Quality and People's Experience Sub-Committee (QPEC) was one of three sub-committees of the Leeds Health & Care Committee. It was noted that the QPEC sought assurance through its population and care delivery boards, where quality, safety and quality improvement were themes that were threaded through their programmes of work. The invaluable input and leadership from local authority colleagues into the committee was noted.	
	PW presented the quality governance arrangements for the Calderdale Cares Partnership (CCP) where the membership was also noted to be made up of representatives from across different sectors. It was noted that the	

Item		Action
	infrastructure beneath the Quality Group was very similar to those already discussed.	
	PW presented the Kirklees quality governance arrangements, where the similarities with the other Places was also noted. The membership of the Kirklees Transformation Sub-Committee consisted of both quality and finance colleagues, to better enable discussion around topics pertinent to both areas.	
	The quality governance arrangements were noted for the Wakefield Place, which differed from the other Places in that there was one Integrated Assurance Committee which covered work relating to quality, finance and transformation.	
	It was noted that all Places had ToR in place which were clear about delivering the statutory duties of the ICB.	
	Discussion followed as to how the journey towards tackling health inequalities could be demonstrated at WY ICB QC. BG highlighted arrangements in place, such as the appointment of Non-Executive Members both at Place and System level to provide constructive challenge. The vast array of formal and informal groups across the system was reported and the need to avoid duplication was noted.	
	RW queried if work was currently ongoing to revise the governance arrangements across the system, noting that whilst there were many similarities, there were also differences across the five Places. BG advised that no formal review was being undertaken currently but work had been carried out to review the ToR and reporting arrangements and the position would be actively monitored. Arrangements would also be reviewed as part of the annual committee effectiveness review. MT advised that learning and best practice were continually being shared across Places, with constructive challenge being provided by a wide range of stakeholders.	
	The NHS West Yorkshire Integrated Care Board Quality Committee (WY ICB QC): 1. NOTED the supporting structures of the five places and how they feed into the WY ICB Quality Committee.	
06/22	Committee annual work plan	
	LE presented the annual workplan of the QC and it was noted that the Committee would meet on a bi-monthly basis. The meetings would take place three weeks before the Board meeting which allowed time for matters to be escalated and assurance to provided to the Board.	
	There were several suggestions for items to be added to the workplan, such as: • Sign off of the dashboard and quality indicators; • Quality account; • the local maternity system;	LE
	 continuity of carer; the Ockenden report; CQC (Care Quality Commission) review of Urgent and Emergency Care (UEC) system in West Yorkshire; Core20PLUS5; and 	

Item		Action
	matters received through the Board Assurance Framework (BAF) or escalated as risks.	
	CE reflected on how updates from service and partner visits that were being fed into Board level discussions and the Committee was encouraged to consider how these could be introduced and used in discussion.	
07/22	Items and risks for escalation	
	LE advised that this item had been added to the agenda to assist the Chair and Lead Director in the production of the AAA (Alert, Assure, Advise) report to the Board.	
	Several items were suggested, such as:	
	reflection on current position in the cycle of business;	
	update on COVID-19;workforce; and	
	winter planning.	
	RW noted four actions that each Place was undertaking as part of winter planning to ensure that services remained safe: • maximising demand management;	
	 maximising demand management, maximising supply and capacity to meet demand; 	
	ensuring emergency preparedness, resilience and response (EPRR) arrangements were clear; and	
	 scenario planning should the event arise that capacity could not be matched to demand. 	
	The Chair queried how resource from all sectors could be utilised as part of the gold, silver and bronze command structures. Updates were provided from PW, JH and MT as to how Voluntary, Community and Social Enterprise (VCSE) partners were a key part of the partnership response. JH highlighted that completing Quality Impact Assessments (QIAs) for disaster plans would allow for mitigation action against any increase in harm risk.	
08/22	Any other business	
	BG provided an update on the regional Quality Group which had met twice since April 2022. Both JT and BG attended the most recent meeting. BG advised that there had been a requirement to submit a return to the region on risks, quality governance arrangements and system risks.	
	It was noted that six items had been escalated regarding: • maternity staffing;	
	Mental Health capacity;	
	 Children and Young People's Mental Health Service (CAMHS); Capacity in adults social care; 	
	 Yorkshire Ambulance Service (YAS); and Reinforced autoclaved aerated concrete in Airedale Hospital. 	
	l .	

Item		Action
	It was noted that similar risks had been escalated from across the region. It was anticipated that the region would request any follow up action and assurance on the above raised items.	
	It was noted that the risks that had been escalated had been captured on the system risk register and presented to the Board at its recent meeting. RW highlighted that any risks and mitigations were considered at the WY ICB QC and gain assurance that any risks were within our risk appetite. Should this not be the case, it was important to ensure the Board was made aware and actions could be taken to address this.	
	RW highlighted several areas where the West Yorkshire system were divergent from the national position (in areas such as continuity of carer and faecal immunochemical testing (FIT) for example) due to clinical views regarding quality and safety. The importance of discussing these at the WY ICB QC and gaining assurance on the position taken was noted.	
	RW updated on the Learning from Life and Death Reviews programme for people with a learning disability and it was suggested that this be added to the workplan of the WY ICB QC.	LE
	Date of next meeting: Tuesday 25 October 2022 at 1.00pm	





Quality Committee

Action Log

Action No.	Agenda Item and action	Responsible	Deadline	Status
01/2022	Minute 3 - Terms of reference	Laura Ellis, Director of	November 2022	PROPOSE CLOSED – added to Board
	Revised Committee ToR to be presented to	Corporate Affairs		workplan.
	November meeting of Board.			
02/2022	Minute 6 – Committee annual work plan	Laura Ellis, Director of	October 2022	PROPOSE CLOSED – added to
	Items to be added to work plan.	Corporate Affairs		Committee workplan.
03/2022	Minute 8 – Any other business	Laura Ellis, Director of	October 2022	PROPOSE CLOSED – added to
	Item regarding Learning from Life and Death	Corporate Affairs		Committee workplan.
	Reviews programme for people with a learning			
	disability to be added to committee work plan.			





Meeting name:	WY ICB Quality Committee / Finance, Investment and Performance Committee
Agenda item no.	04
Meeting date:	25 October 2022
Report title:	Risk Register Update
Report presented by:	Laura Ellis, WY ICB Director of Corporate Affairs
Report approved by:	Laura Ellis, WY ICB Director of Corporate Affairs
Report prepared by:	Laura Ellis, WY ICB Director of Corporate Affairs

Purpose and Action			
Assurance ⊠	Decision □ (approve/recommend/ support/ratify)	Action ⊠ (review/consider/comment/ discuss/escalate	Information □
Previous considerat	ions:		
West Yorkshire ICB E	Board – 1 July 2022 and 2	y 2022 and 15 September 202 20 September 2022 ions – 17 May and 21 June 2	

Executive summary and points for discussion:

Effective risk management processes are central to providing the ICB with assurance that all required activities are taking place to ensure the delivery of the ICB's strategic priorities and compliance with all legislation, regulatory frameworks and risk management standards.

This report provides details of all risks on the Corporate Risk Register, together with details of the 15+ place risks. It provides an update on the work to develop the Risk Register during the second risk cycle, and to share details of the risks with the Committees ahead of the ICB Board.

Which purpose(s) of an Integrated Care System does this report align with?

- □ Tackle inequalities in access, experience and outcomes

Recommendation(s)

The Committees are asked to **REVIEW** the Finance, Investment and Performance risks and the Quality risks and identify any additional actions required to manage risks and any amendments required to the Corporate Risk Register ahead of reporting to the ICB Board.

The Committees are further asked to **CONSIDER** whether they are assured in respect of the effective management of the risks and the controls and assurances in place.

Does the report provide assurance or mitigate any of the strategic threats or significant risks on the Corporate Risk Register or Board Assurance Framework? If yes, please detail which:

This report provides details of all risks on the Risk Register. The Risk Register supports and underpins the Board Assurance Framework and relevant links are drawn between risks on each.

Appendices

Appendix 1 – ICB Corporate Risk Register – as at 17 October 2022

Appendix 2 – ICB Corporate Risks – Risk on a Page Report as at 17 October 2022

Appendix 3 – Place risks scoring 15+ as at 17 October 2022

Acronyms and Abbreviations explained

ICB – Integrated Care Board

What are the implications for?

Residents and Communities	Any implications relating to specific risks are set out
	within the risk register
Quality and Safety	Any implications relating to specific risks are set out within the risk register
Equality, Diversity and Inclusion	Any implications relating to specific risks are set out within the risk register
Finances and Use of Resources	Any implications relating to specific risks are set out within the risk register
Regulation and Legal Requirements	Any implications relating to specific risks are set out within the risk register
Conflicts of Interest	Any implications relating to specific risks are set out within the risk register
Data Protection	Any implications relating to specific risks are set out within the risk register
Transformation and Innovation	Any implications relating to specific risks are set out within the risk register
Environmental and Climate Change	Any implications relating to specific risks are set out within the risk register
Future Decisions and Policy Making	Any implications relating to specific risks are set out within the risk register
Citizen and Stakeholder Engagement	Any implications relating to specific risks are set out within the risk register

1. Introduction

- 1.1 The ICB, as a publicly accountable organisation, needs to take many informed, transparent and complex decisions and manage the risks associated with these decisions. The ICB therefore needs to ensure that it has a sound system of internal control working across the organisation.
- 1.2 The ICB recognises that the principles of good governance must be underpinned by an effective risk management system designed to ensure the proactive identification, assessment and mitigation of risks to ensure that the ICB achieves its strategic priorities and in doing so maintains the safety of its staff, patients, and members of the public.
- 1.3 Effective risk management processes are central to providing the ICB with assurance that all required activities are taking place to ensure the delivery of the ICB's strategic priorities and compliance with all legislation, regulatory frameworks and risk management standards.

2 Corporate Risk Register

- 2.1 The ICB commenced its first risk cycle on 1 July 2022, concluding at the ICB Board on 20 September 2022. The second risk cycle started shortly after the Board meeting, and will conclude on 15 November at the next Board. This report reflects the current position within the second risk cycle.
- 2.2 Risks are categorised as follows:
 - Place a risk that affects and is managed at place
 - Common common to more than one place but not a corporate risk
 - Corporate a risk that cannot be managed at place and is managed centrally
- 2.3 Corporate and place level risk registers are being developed and it has been agreed that the risk report to the ICB Board will include:
 - Corporate risks with a score of 15+
 - Place risks with a score of 15+ that have been identified as being common to more than one place, having the potential to impact multiple places, or requiring active management by a number of organisations.
 - **Place** risks with a score of 15+ that are unique to one place.
- 2.4 To support the reporting to the ICB Board, all corporate risks are aligned to appropriate ICB Committees for oversight with risks categorised as Quality; Finance, Investment and Performance; or both.

3. Corporate Risks

- 3.1 All risk owners and senior reviewers were asked to review their existing risks and identify any new risks at the start of the second risk cycle.
- 3.2 Clarity was provided that corporate risks should have an impact on the ICB's corporate priorities, rather than be internally focused on the programme or

provider collaborative. In reviewing risks, risk owners were also asked to identify any risks that might more appropriately be categorised as place or common risks. Advice was also provided around the difference between scoring risks at a programme level, and when entering on the corporate risk register.

- 3.3 There are 30 risks for review by members of the Quality Committee and Finance, Investment and Performance Committee (Appendix 1). Of these:
 - 11 (37%) are identified as finance, investment and performance risks
 - 9 (30%) are identified as quality risks
 - 10 (33%) are identified as being both finance, investment, performance and quality risks
- 3.4 Of the 30 risks, there are:
 - 9 newly identified risks (see 3.5)
 - 1 risk marked for closure (see 3.6)
 - 14 high level open risks scoring 15 or above (see 3.7)

3.5 **New Risks**

There were nine new risks identified during the second risk cycle. This is a larger number than might be anticipated in established organisations – however, a number of steps have been taken during this risk cycle that affects the number of new risks:

- Priority was given during risk cycle 1 to corporate risks scoring 12+; lower scoring risks have been added during the current risk cycle.
- Work has taken place to identify and include risks from the provider collaboratives.

Risk Ref:	Score	Risk Wording
2165	16	There is a risk that organisational IT teams have insufficient capacity to implement regional solutions. Due to increasing demands for digital solutions and the prioritisation of local vs regional projects. Resulting in delays to progression of regional solutions, impacting delivery of benefits or reduced opportunities to implement regional solutions at scale
2166	16	There is a risk of a successful cyber attack, hack and data breach. Due to the escalating threat of cyber crime and terrorism across all sectors, and at a global scale. Resulting in financial loss, disruption or damage to the reputation of the ICB/partner organisation from some form of failure in technical, procedural or organisational information security controls.
2174	16	There is a risk that future covid waves and/or winter pressures will negatively impact the delivery of all elective care, due to staff sickness/burnout /redeployment and reduced bed capacity. This will lead

Risk Ref:	Score	Risk Wording
		to reduced elective capacity, increased backlogs, delays to patient care, and ERF repayment.
2175	16	There is a risk that increasing the number of patients in WYAAT hospitals without a reason to reside will add extra pressure on the workforce and reduce elective activity due to inadequate bed capacity. This could result in increased backlogs, delays to patient care, reduced functioning / deconditioning of patients, ERF repayment and reputational damage across WYAAT members.
2176	16	Non-surgical oncology - There is a risk that service delivery is impacted before a new model is implemented. This would lead to a shortfall in the supply of oncologists, resulting in severe pressures within the system.
2167	12	There is a risk of non-delivery of programmes within the function due to gaps in capacity through recurrent vacancies resulting in the inability to effectively support Places to deliver on programme priorities within the Partnership strategy
2172	12	There is a risk to the delivery of Continuity of Carer due to staffing levels a number of Teams have paused and the speed of implementing new teams has significantly reduced.
2177	8	There is a relationship risk that the intended collaborative ways of working don't work due to unresolvable differences in opinion, resulting in a lack of decision making
2178	6	There is a service delivery risk that certain priorities (such as those relating to Children & Young People) either end up being duplicated in the MHLDA programme and other programmes (i.e. CYP programme) or they fall through the gaps due to confusion in leadership, resulting in non-delivery on key pieces of work

3.6 Risks Marked for Closure

There is one risk marked for closure this risk cycle. As a new organisation with a new risk register, it is to be expected that there will be small numbers of closing risks.

Risk Ref.	Score	Risk Wording	Reason for Closure
2103	12	Smoking prevalence in women	Significant
		booking for their maternity care	progress has been
		and at delivery is high across West	made and risk
		Yorkshire. There is a risk of still	score at

	complications for these women and their infants.	programme level reduced to 9. Agreed to close from corporate risk register at LMNS
		Board on 7.10.22

3.7 **High Level Risks**

There are three open risks rated as Critical (scoring 20 or 25), four fewer than at the last risk cycle.

There are eleven open risks rated as Serious (scoring 15 or 16), three more than at the last risk cycle.

Work has taken place during the risk cycle to review the scoring of high level risks, and to remind risk owners of the risk score matrices used by the ICB. This has resulted in a number of high level risks having their score reduced. There are also a number of new high level risks, as a result of the work done with the provider collaboratives to include risks.

Risk Ref:	Score	Risk Wording
2120	20	There is a risk of loss of VCSE services across WY due to lack of long-term funding & investment resulting in damage to the ICB mission, poorer health outcomes and increasing health inequalities, alongside ICS reputation for working with VCSE
2102	20	There is a risk to the delivery of safer maternity and neonatal care. This is due to the supply and inability to recruit and retain staff impacting on patient experience and meeting national trajectories.
2036	20	RAAC AT AIREDALE - There is a risk of structural deficiencies at Airedale General Hospital related to construction using RAAC (reinforced, autoclaved, aerated concrete) making it necessary to undertake a full or partial evacuation of the site due to issues either at Airedale or other RAAC sites in the country. This potentially could involve injuries to patients and/or staff, disruption to patient care and increased pressure on the rest of the health and social care system across Yorkshire and the Humber.
2176	16	Non-surgical oncology - There is a risk that service delivery is impacted before a new model is implemented. This would lead to a shortfall in the supply of oncologists, resulting in severe pressures within the system.

2175	16	There is a rick that increasing the number of nationts in
21/0	10	There is a risk that increasing the number of patients in
		WYAAT hospitals without a reason to reside will add extra pressure on the workforce and reduce elective
		· ·
		activity due to inadequate bed capacity. This could
		result in increased backlogs, delays to patient care,
		reduced functioning / deconditioning of patients, ERF
		repayment and reputational damage across WYAAT
0474	4.0	members.
2174	16	There is a risk that future covid waves and/or winter
		pressures will negatively impact the delivery of all
		elective care, due to staff sickness/burnout
		/redeployment and reduced bed capacity. This will lead
		to reduced elective capacity, increased backlogs,
0.1.0.0		delays to patient care, and ERF repayment.
2166	16	There is a risk of a successful cyber attack, hack and
		data breach.
		Due to the escalating threat of cyber crime and
		terrorism across all sectors, and at a global scale.
		Resulting in financial loss, disruption or damage to the
		reputation of the ICB/partner organisation from some
		form of failure in technical, procedural or organisational
		information security controls.
2165	16	There is a risk that organisational IT teams have
		insufficient capacity to implement regional solutions.
		Due to increasing demands for digital solutions and the
		prioritisation of local vs regional projects.
		Resulting in delays to progression of regional solutions,
		impacting delivery of benefits or reduced opportunities
0.1.10	4.0	to implement regional solutions at scale
2113	16	There is a financial and reputational risk that
		transformation funding is not recurrent due to NHSE
		lack of clarity resulting in it being difficult to commit to
0405	40	future models (ie staff mental wellbeing hub).
2105	16	There is a risk to continuing the operational delivery of
		the West Yorkshire Clinical Assessment Service due to
		lack of agreed funding. This would result in additional
		activity in the NHS 111 services and increased referrals
0404	4.0	to Emergency Departments.
2104	16	There is a risk to achieving the national ambition for
		Continuity of Carer due to staffing, finance and
		infrastructure e.g. estates in the community / hubs
		Research shows that CoC provides 30% safer care.
		The impact is that some women will not receive
		continuity during their pregnancy which may result in
0400	40	poor quality care and outcomes.
2100	16	There is a risk that the costs of clinically agreed policies
		may not be affordable in all places due to differences in
		the current financial position between places resulting in
		a requirement to limit access based on non-clinical
		criteria

2119	15	There is a risk that the ICB having not set out medium term plans for 2023/24 to 2025/26 for both capital and revenue due to absence of indicative guidance and capacity during the recent transition could result in the ICB having unforeseen financial pressures in future years.
2117	15	There is a risk that the ICS will not deliver the 2022/23 financial requirement of breakeven (with a requirement that the ICB delivers a planned surplus of £4.5m) which it has agreed with NHS England. This is due in part to several key elements listed below which bring a level of uncertainty to achievement of the statutory responsibility to deliver the target., resulting in reputational damage to the ICS/ICB, potential additional scrutiny from NHS England and a requirement to make good deficits incurred in future years. 1/ Economic uncertainty around the level of inflation could cause cost pressures which are not in the plan; 2/Risk that Elective Support Recovery Income in the second half of the year will not be achieved due to lower than required levels of elective activity; 3/ Risk that efficiencies assumed in the plan will not be delivered; 4/ Risk that the pay award allocation expected in September 2022 is not sufficient to cover system costs;

3.8 Risk on a Page Report

As the ICB are midway through the second cycle, it has now been possible to produce the first Risk on a Page report. This document provides an overview of all ICB risks, and will develop over a number of cycles to show trends and flag areas that the Committees and Board may wish to consider. It is attached at Appendix 2. Information that can be found includes:

- An overview of the risk profile, with details of the number of risks.
 Colour coding helps to highlight the number of risks flagged as being quality or finance risks.
- An overview of whether scores are increasing, decreasing or staying static. As the risk register evolves and stabilises, this overview can help to highlight the management of the ICB's risks.
- A graph showing the changing number of risks on the register over time, this can help to highlight the management of the ICB's risks.
- A graph showing the average score again, this helps to demonstrate the risk profile, and help to alert if the overall risk score is increasing over time.
- Static risks the graph will demonstrate over time how long risks have remained static for. A risk that remains static over a number of cycles, may be an indication that further work is needed to control the risk.

4. Place Risks

- 4.1 Each place has commenced the second risk cycle and are following a process to review place risks in place management/leadership teams, followed by consideration through place quality / finance sub-committee arrangements (these differ in each place), then reporting through to the Place Committee.
- 4.2 The scheduling of Place Committees and the West Yorkshire Quality Committee and West Yorkshire Finance, Investment and Performance Committee mean that the risks being presented in this report are at a variety of stages in the process detailed above.
- 4.3 As part of this process the Risk Operational Group has met to review the risks currently identified as high level risks in each place. This identified:
 - A number of risks that could more accurately be described as corporate risks – for example, Kirklees risk relating to 111 and Wakefield risk relating to YAS.
 - Wakefield are still reviewing a number of high level risks that transitioned from the CCG, and the larger number of risks reflect that this work remains ongoing during the risk cycle.
- 4.4 The detail of each high level risk across the five places can be found at **Appendix 3**.

5. Common Risks

5.1 The Risk Operational Group has met to commence identifying common risks emerging from the place risk registers. This work is ongoing and will be concluded in readiness for the ICB Board in November.

6. Emerging Risks

The Risk Operational Group has identified a number of emerging risks that have been flagged by places for inclusion in the next risk cycle:

- Impact of inflation on prescribing costs (Leeds)
- Place system workforce (Leeds)
- Place system financial balance (Leeds)
- Winter capacity following termination of contract of provider of assessment and rehabilitation beds contract (Leeds)
- Decline in Looked-After Children Review Assessments and team capacity (Kirklees)
- Performance (Bradford District and Craven)
- Clawback of elective (Bradford District and Craven)
- Infection control/COVID (Bradford District and Craven)
- Workforce (Bradford District and Craven)
- Capital (Bradford District and Craven)

It has also been identified through discussion with risk owners and senior reviewers that there are a number of gaps in the risk register where further work is needed to identify risks for inclusion:

- Sustainability / carbon zero
- Primary care delegation

7. Next Steps

- 7.1 Following review by the members of the Quality Committee and the Finance, Investment and Performance Committee, the ICB's Risk Register report will be presented to the ICB Board on 15 November 2022.
- 7.2 Subsequent to this, any closed risks will be archived and open risks carried forward to the next risk review cycle.
- 7.3 Work continues to evolve the ICB Risk Register, and specific work will be carried out with risk owners during the next risk cycle to quality check the wording and scoring of the risks.

8. Recommendations

The Committees are asked to **REVIEW** the Finance, Investment and Performance risks and the Quality risks and identify any additional actions required to manage risks and any amendments required to the Corporate Risk Register ahead of reporting to the ICB Board.

The Committees are further asked to **CONSIDER** whether they are assured in respect of the effective management of the risks and the controls and assurances in place.

Risk ID	Date Created	Risk Type	Strategic Objective	Risk Rating		Target Risk Target Sco		Owner Senior Mana	er Principal Risk	Key Controls	Key Control Gaps	Assurance Controls	Positive Assurance	Assurance Gaps GBA	AF Ref No(s) GBAF Entry Description(s)	Risk Status
2	07/09/202	2 Both FPC and QC	Improve healthcare outcomes for residents	2(0 (I5xL4)	12 (I4xL3)		ne Baker lan Holmes	There is a risk of loss of VCSE services across WY due to lack of long-term funding & investment resulting in damage to the ICB mission, poorer health outcomes and increasing health inequalitie alongside ICS reputation for working with VCSE	Strategic Plan and has been highlighted and with specific actions recommended for mitigation within the WY Finance Strategy. HPoC governance structures also provides the spac to be sighted on and responsive including VCSE	of the WY Finance Strategy, which includes: - a long term investment model for a sustainable VCSE sector across WY with an identified WY financlead - delivering on the shift of investment to prevention which includes moving a proportion of budgets	and VCSE sector commissioned research such as the Third Sector Trends Survey and State of the Sector reports.		Clarity on total funding provided to the VCSE sector at an ICS and Place level. Being able to dynamically understand and respond to changes that may impact sustainability of the sector at a local community, Place and ICS level.		Static - 1 Archive(s)
										of the WY ICB.	set from traditional service delivery models to the VCSE sector - re-designing commissioning processes by cocreating them with the VCSE sector - ensuring all place based VCSE infrastructure organisations have sufficient investment at Place - developing shared principles and a plan for how each programme works with the VCSE sector.					
2	102 23/08/202	2 Quality	Improve healthcare outcomes for residents	20	0 (14xL5)	2 (I2xL1)	Karen	Poole Beverley Geary	There is a risk to the delivery of safer maternity an neonatal care. This is due to the supply and inability to recruit an retain staff impacting on patient experience and meeting national trajectories.	People's Directorate.	Share best practice across the system.	The LMS co-ordinate the Band 5 Joint Recruitment so have oversight. Close working with the maternity leads in HEE and the regional team who provide updates on staffing levels, student numbers, feedback from Heads of Midwifery who undertake exit interviews on all staff.	Qualified Midwives. Professional Midwifery Advocates in each Trust to support all staff. NHSE funded Midwifery Recruitment & Retention	None		Static - 1 Archive(s)
2	07/07/202	2 Quality	Improve healthcare outcomes for residents	20	0 (I5xL4)	9 (I3xL3)	Laura	Siddall Nancy O'Neill	construction using RAAC (reinforced, autoclaved, aerated concrete) making it necessary to undertak a full or partial evacuation of the site due to issues either at Airedale or other RAAC sites in the count This potentially could involve injuries to patients	actions to monitor and manage the risk of RAAC (regular inspections take place and, if issues are identified, actions are undertaken to ensure that the area is safe). ry NHS England is leading a programme to develop plans for how the Yorkshire health and care system	- It remains uncertain whether the national funding required to build a new hospital for ANSHFT will be approved. - Research into the properties of RAAC, such as flammability, is still ongoing and so there are a number of unknowns as to how resilient RAAC is. - Severe weather, such as extreme heat or heavy	confirmed that the Airedale Hospital building will not be viable beyond 2030. There is no further update nationally on whether Airedale NHS FT will qualify for funding for a new build. NHS West Yorkshire ICB is carrying a risk that there will be the loss of services provided by Airedale NHS FT by 203	areas of weaknesses at an early stage before significant collapses have occurred.	- The risk of RAAC is difficult to quantify due to unknown information (currently, further research is being carried out into the resilience of RAAC). This makes it difficult for the WY ICB to balance the option of commissioning services from ANHSFT (and exposure to RAAC risk) versus the option of not commissioning services from ANHSFT (to avoid		Static - 1 Archive(s)
									and/or staff, disruption to patient care and increased pressure on the rest of the health and social care system across Yorkshire and the Humber.	Airedale General Hospital site. WY ICB will be responsible for signing off the regional RAAC system plan. - There is a national programme for NHS RAAC sites to ensure that learning and risk is shared nationally and a common approach is taken. - ANHSFT has built a number of modular wards so that patients can be decanted out of RAAC areas while repair work takes place and can be used if areas need to be evacuated. The decant work bega	becoming unstable.	(or earlier if a significant RAAC incident occurs) and no mitigating plan to ensure that services remain available to the Bradford district and Craven population. UPDATE TO PLT (21/09/22) - The last NEY RAAC meeting was stood down due to a high number of apologies. The ICB workstreams on acute and elective workstreams are waiting for input from WYAAT before further progress can be made.		RAAC risk) and the subsequent risk to patient care by overburdening the health system across Yorkshire through reduced capacity. - It is unknown how the public and staff would react if a collapse happened at another RAAC site or part of Airedale General Hospital needed to be evacuated. The public and staff may lose confidence and choose not to attend Airedale General Hospital, putting pressure on the Yorkshire health system.		
2	17/10/202	2 Quality	Improve healthcare outcomes for residents	1	6 (14xL4)	12 (I4xL3)	Lucy C	Cole Lucy Cole	Non-surgical oncology - There is a risk that service delivery is impacted before a new model is implemented. This would lead to a shortfall in the supply of oncologists, resulting in severe pressure: within the system.	governance provides routes of escalations to the	Additional workforce / service pressures emerging whilst new model is implemented.	Oversight through WYAAT governance and WYH Cancer Alliance Board.	None identified	None identified		New - Open
2	17/10/202	2 Both FPC and QC	Improve healthcare outcomes for residents	10	6 (14xL4)	12 (I4xL3)	Lucy C	Cole Lucy Cole	There is a risk that increasing the number of patients in WYAAT hospitals without a reason to reside will add extra pressure on the workforce ar reduce elective activity due to inadequate bed capacity. This could result in increased backlogs, delays to patient care, reduced functioning / deconditioning of patients, ERF repayment and reputational damage across WYAAT members.	ontions. Focus by WYAAT trusts on improving hospital-base discharge pathways and reducing delays has been	support in the community or in care homes and numbers of patients with No Reason To Reside in hospitals remain high	Discharge programme	None identified	None identified		New - Open
2	17/10/202	2 Both FPC and QC	Improve healthcare outcomes for residents	1(6 (I4xL4)	12 (I4xL3)	Lucy C	Cole Lucy Cole	pressures will negatively impact the delivery of all elective care, due to staff sickness/burnout /redeployment and reduced bed capacity. This will lead to reduced elective capacity, increased	support treatment across organisations. I Independent Sector group and approach nt. established across WYAAT to maximise independen sector activity.	h Planning assumptions for 22/23 assume low levels of covid which are not reflected in current patient numbers in WYAAT hospitals.		f None identified	None identified		New - Open
2	166 16/10/202		t Enhance productivity and value for money	1(6 (14xL4)	12 (I4xL3)	Dawn	Greaves James Thomas	data breach.	compliance Perimeter security, monitoring and prevention	Investment in replacement of legacy infrastructure. Replacement of remaining Windows 7 devices whic are no longer in support.		No successful cyber attacks, hacks or data breaches resulting in financial loss, disruption or damage to the reputation. Achieved "standards met" in relation to the DSPT stassessments. Regular phishing exercises and resultant action plans.			New - Open
2	16/10/202	'	t Enhance productivity and value for money	1(6 (I4xL4)	9 (I3xL3)	Dawn	Greaves James Thomas	the prioritisation of local vs regional projects. Resulting in delays to progression of regional solutions, impacting delivery of benefits or reduce opportunities to implement regional solutions at	Regular PEN testing. Business continuity plans are in place in the event of a prolonged IT system issue. Ensuring organisational IT teams are provided with sufficient notice to plan for regional implementations. d Seeking additional funding for resources to bring in additional capacity or to backfill key resources.	Digital investment to be increased within individual organisational budgets to enable increase capacity in the in-house teams, with dedicated time allocate	resources allocated. No milestone delays due to	None identified	None identified		New - Open
2	25/08/202	·	Enhance productivity and value for money	10	6 (14xL4)	12 (I3xL4)	Keir Sh	hillaker James Thomas		Trying to be as proactive as possible on non- SE recurrent sources to agree how they are picked up in baseline funding through decisions at MHLDA Partnership Board	We often don't know what the funding picture for the following year is like until late in the day. Being able to underwrite certain services to allow managed closedown or extension will be useful		for discussion by System Leadership	b For large sums of money such as the Wellbeing Hub - need for clarity on if ICB has ability to decide on recurrent requirements regardless of NHSE funding streams		Decreasing

2105	23/08/2022 Both FPC and QC	Improve healthcare	16 ((14×14)	0 (12-12)	Keith Wilson	Ian Holmes	There is a visit to continuing the energtional delivery	Collegeing a briefing paper to concept funding for (1.9)	None	CFOs are sighted on the detailed modelling for the	CEOs have already agreed interim finding up to and	None	Static - 1 Archive(s)
2105	25/06/2022 BUILTPC dilu QC	outcomes for residents	10 ((14xL4)	9 (I3xL3)	Keitii Wiistiii	ian numes	of the West Yorkshire Clinical Assessment Service due to lack of agreed funding. This would result in additional activity in the NHS 111 services and increased referrals to Emergency Departments.			WY CAS.	CFOs have already agreed interim finding up to end of September 2022 based on current modelling and evidence of outcomes.		Statit - 1 Artifive(s)
2104	23/08/2022 Quality	Improve healthcare outcomes for residents	16 ((14xL4) 4	4 (12xL2)	Karen Poole	Beverley Geary	Continuity of Carer due to staffing, finance and infrastructure e.g. estates in the community / hubs Research shows that CoC provides 30% safer care.	r Each place has a Continuity of Carer plan and the LMS have an overarching plan to support Trusts, showing CoC as the default model Coproduced with staff and service users Focus on inequalities with those from deprived	Share best practice across the system. Variation in implementation of hubs at place based level.	None.	Continuing to support Trusts all have recently updated their plans, which will be reviewed by the LMS Board in August and awaiting feedback from the National Team oversight. LMS CoC Lead and Regional CoC Lead meeting with each Trust.	None.	Static - 1 Archive(s)
2100	23/08/2022 Finance, Investment and Performance	t Tackle inequalities in access, experience, outcomes	16 ((14xL4) {	8 (I2xL4)	Catherine Thompson	lan Holmes	policies may not be affordable in all places due to differences in the current financial position between places resulting in a requirement to limit access	n estimation of the impact. Decisions will not be made without an impact assessment being conducted and		Revisions to policy thresholds will be considered after impact assessment and governance processes Initiate early discussion with WY clinical forum to consider how clinical decision making can guide the	s.	None.	Static - 1 Archive(s)
2119	07/09/2022 Finance, Investment and Performance	Enhance productivity and value for money	15 ((I5xL3)	6 (13xL2)	Adrian North	Jonathan Webb	capital and revenue due to absence of indicative guidance and capacity during the recent transition could result in the ICB having unforeseen financial pressures in future years.	1. Working to identify all recurrent expenditure for the 5 places, ensuring that VfM is in place 2. Working to develop a Efficiency Programme	allocation and demographic growth; inflation and efficiency targets in the years 2023/24 to 2025/26	governance process. 1/ Efficiency "committees" at place to identify savings in future years; 2/ Oversight of finance strategy and medium-term financial planning framework at the WY Oversight & Assurance System Leadership Team and the WY ICE Finance, Investment and Performance Committee	3	1/ Full understanding of the ICB underlying position aligned to the 5 former CCG understanding of their underlying positions at the date of closure; 2/ Creation of draft Medium Term Plans with high level assumptions and sensitivity testing to provide a small number of scenarios of potential future pressures based on variable assumptions of growth, inflation and efficiency.	Static - 1 Archive(s)
2117	07/09/2022 Finance, Investment and Performance	t Enhance productivity and value for money	15	(I5xL3) 8	8 (I4xL2)	Adrian North	Jonathan Webb	There is a risk that the ICS will not deliver the 2022/23 financial requirement of breakeven (with a requirement that the ICB delivers a planned surplus of £4.5m) which it has agreed with NHS England. This is due in part to several key elements listed below which bring a level of uncertainty to achievement of the statutory responsibility to deliver the target., resulting in reputational damage to the ICS/ICB, potential additional scrutiny from NHS England and a requirement to make good deficits incurred in future years. 1/ Economic uncertainty around the level of inflation could cause cost pressures which are not in the plan; 2/Risk that Elective Support Recovery Income in the second half of the year will not be achieved due to lower than required levels of elective activity; 3/ Risk that efficiencies assumed in the plan will not be delivered; 4/ Risk that the pay award allocation expected in	1/ Agreement of West Yorkshire ICS 2022/23 Financial Framework by all NHS organisations setting out arrangements in place to manage financial risk 2/ Delegation of resource to five places supported by robust budget setting at place through planning process. 3/ Review of financial position via the West Yorkshire ICS Finance Forum 4/ NHS England review of financial position on a monthly basis	3/ Absence of a contingency in financial plans to mitigate against unplanned expenditure or efficiency delivery shortfall	place committees; 3/ ICB Oversight and Assurance System Leadership Team and ICB Finance, Investment and Performance	were all approved via individual organisational governance following review and challenge; e 2/ At month 4, year-to-date system financial	mitigations leading to articulation via place committees, consolidated and considered via ICB Oversight and Assurance System Leadership Team and ICB Finance, Investment and Performance Committee.	Static - 1 Archive(s)
2172	17/10/2022 Quality	Improve healthcare outcomes for residents	12 ((I4xL3)	6 (I3xL2)	Karen Poole	Beverley Geary	C		Share learning across the LMNS.	Collect monthly data and bi-monthly reporting to the LMNS Board. The LMNS also reports to the Regional Maternity Transformation Board on a quarterly basis.	Positive assurance – Where Teams exist there will be a key focus on Black & Asian and deprived communities. When new Teams are established they will also focus on inequalities.	None identified	New - Open
2167	16/10/2022 Quality	Tackle inequalities in access, experience, outcomes	12 ((I4xL3) 8	8 (14xL2)	Fatima Khan-Shah	James Thomas	the function due to gaps in capacity through recurrent vacancies resulting in the inability to	Robust management of workforce (sickness/annual leave) Ongoing recruitment and review of roles to ensure they are attractive to applicants when advertised Revision of roles and responsibilities of colleagues within the function to ensure the available capacity is targeted at programme priorities and Place support Review of programme plans and Stop/Start plan agreed with SROs to ensure the focus on mandated deliverables Engaging with NHSE to identify additional interim support in the short term until recruitment completed	barrier to applicants Place leads for programmes still to be established within new emerging ICB structures	Ongoing review of structure and Finances to provid stability and sustainability to the function Revisiting and re-engaging with Place following inaugural Programme Board to establish communication and collaborative arrangements	e None identified	None identified	New - Open
2122	07/09/2022 Quality	Tackle inequalities in access, experience, outcomes	12 ((14xL3)	6 (I3xL2)	Jo-Anne Baker	lan Holmes	patient outcomes and experience and missed opportunities due to lack of agreed information sharing processes and systems which VCSE partners delivering services can access and input essential	community level pilots.	Development of consistent agreed information sharing processes and systems at ICS and Place levels with the VCSE sector.	Intelligence from HPoC Leadership Group members	Appropriate referrals and information sharing between VCSE organisations and the health and care system.	Capacity to analyse and monitor information sharing agreements between the VCSE sector with the health and care system across the ICB and Place.	Decreasing
2121	07/09/2022 Finance, Investment and Performance	·	12 ((14xL3)	6 (I3xL2)	Jo-Anne Baker	lan Holmes	data and information. There is a risk of the VCSE sector being left behind digitally due to lack of capacity, resource and understanding at statutory level as to what is needed by VCSE.	Digital Programme Board.	Strengthening work within the Digital Programme and ensuring the VCSE sector are supported and resourced to be part of changes.	Intelligence from HPoC Leadership Group members	Ability for HPoC to be proactive and responsive in shaping and influencing Digital strategies and plans.	,	Decreasing
2118	07/09/2022 Finance, Investment and Performance	Enhance productivity and value for money	12 ((I4xL3)	6 (I3xL2)	Adrian North	Jonathan Webb	limits set by NHS England leading to non-delivery of one of the financial statutory targets and a reduction in the expected capital allocation for 2023/24.	schemes which are designed to alleviate need fairly across the West Yorkshire service providers. 2/ Collective understanding and agreement across all WY providers that the overcommitment of 5% allowed in the planning process will need to be managed collectively by the end of the 2022/23 financial year. 3/ Capital working group established which involves all WY NHS providers which meets monthly to oversee year-to-date expenditure, forecasts, risks ad opportunities. 4/ Oversight of capital position by WY ICS Finance	1/ Detailed plans which detail which elements of the 2022/23 capital plan can be reduced to live within capital allocation				Static - 1 Archive(s)
2111	25/08/2022 Both FPC and QC	Tackle inequalities in access, experience, outcomes	12 ((I3xL4)	6 (I3xL2)	Keir Shillaker	James Thomas	There is a service delivery risk that the scale of the programme ambition and volume of possible workstreams leads to dilution and reduced delivery due to overstretching resulting in a lack of improvement in the areas that most need it	MHLDA Committees in Common to maintain oversight of expectations and ensure visibility of	risks is often about managing upwards to ensure we	of meetings on performance/assurance will continue	trajectories and these plans have been accepted	Need to be able to decide how we really can re/de- prioritise given the system is now at the point of receiving expectations from national, regional, place and organisation. And importantly if we just focus on the current pressures what happens to the focus on transformation for the future?	Decreasing

2109	23/08/2022 Both FPC and QC	Improve healthcare outcomes for residents	12 ((I3xL4)	1 (I1xL1)	Jason Pawluk	James Thomas	the ambition to deliver the national ambition in early stage cancer diagnosis (reflected in ICS Ambition 3) will not be achieved due to workforce, capacity, technological, and other resourcing constraints - including the direct impacts of the Covid-19 pandemic, secondary mortality factors and delays to new asset investments such as Communit Diagnostic Centres. This would mean that one and five year survival rates for patients affected by cancer would not	includes a whole-pathway prospectus. This complements funding made available to places for core service delivery and funds accessible from the		Actively exploring research for evidence that additional interventions will have the desired impact.	None identified.	None identified.	Decreasing
2108	23/08/2022 Finance, Investment and Performance	· ·	12 ((I3xL4)	1 (I1xL1)	Jason Pawluk	James Thomas	ambitions set out in the Cancer Workforce Plan will not be delivered in WY&H arising out of insufficient supply, retention, and training provision across key priority areas. Failure to deliver the Cancer Workforce Plan would likely have adverse effects on quality of care;	Working with HEE actively and the ICS/H&CP workforce group (as well as the LWAB) • Appointment of an HEE funded cancer workforce	None identified.	Working with HEE actively and the ICS/H&CP workforce group (as well as the LWAB) • Appointment of an HEE funded cancer workforce lead for WY&H • Influencing content of the forthcoming NHS People Plan through system leaders • Actively looking at skill mix as part of system work on non surgical oncology and diagnostics. • HEE cancer workforce lead supporting Gynae OPG with CNS workforce census and skill mix review.	e	None identified.	Decreasing
2103	23/08/2022 Quality	Improve healthcare outcomes for residents	12 ((I4xL3)	4 (12xL2)	Karen Poole	Beverley Geary	Smoking prevalence in women booking for their maternity care and at delivery is high across West Yorkshire. There is a risk of still birth, preterm births and other complications for these women and their infants.		Share best practice across the system.	IPH report to the regional / national team and report to the LMS.	PH Lead is working with each place. Each woman is monitored at booking and delivery. The LMS Board has the oversight of this data broken down by place, deprivation & ethnicity.	None.	Closed - Significant progress has been made and risk score at programme level reduced to 9. Agreed to close from corporate risk register at LMNS
2099	23/08/2022 Finance, Investment and Performance	· ·	12 ((I4xL3)	6 (I3xL2)	Catherine Thompson	lan Holmes	There is a risk that it may not be possible to fully understand the potential costs of implementation of the harmonised policies or predict the financial and workforce impact over future years due to the absence of a proven methodology, resulting in future financial and workforce pressures.	f framework for assessing the impact of policy	None.	Thresholds for access policies will be agreed in two tranches to enable a better understanding of the cumulative impact of implementation.	None.	None.	Board on 7.10.22 Static - 1 Archive(s)
2112	25/08/2022 Finance, Investment and Performance	Enhance productivity and value for money	9 ((I3xL3)	6 (13xL2)	Keir Shillaker	James Thomas	There is a service delivery risk that individual workstreams do not have the sufficient capacity within organisations or from project teams to deliver the intended transformation due to limitations on resourcing resulting in a lack of delivery.	resourced by ICB. SRO workstream leadership and	needed to fund capacity on agreed priorities beyon	Ability to deliver on workstreams and capacity/feedback from programme team regarding their working patterns and confidence in delivery			Decreasing
2177	17/10/2022 Both FPC and QC	Enhance productivity and value for money	8 ((14xL2)	6 (I3xL2)	Keir Shillaker	James Thomas	,	Continue to use the forums established and roles of SROs to ensure transparency of workstreams. Further development of principles for LPC decisions	developments regarding decision making at place	MHLDA Partnership Board regular assessment with place leads regarding balance of decision making		Need to be able to share examples of where divergent views are at play - such as current discussions re Adult Eating Disorders and physical health monitoring with CONNECT/Primary Care	New - Open
2107	23/08/2022 Both FPC and QC	Improve healthcare outcomes for residents	8	(12xL4)	1 (I1xL1)	Jason Pawluk	James Thomas	Constitutional Access Standards - Cancer	Provider trusts deliver pathway improvement work collaboratively through WYAAT forums. This includes work on mutual aid, effective capacity expansion measures, role of independent sectpr. Places have also developed proposals for community diagnostic centres which will support longer-term growth of capacity. Development of place-level workforce plans to support the delivery of the cancer standards. Oversight/support of Cancer Alliance - reviewing areas of best practice and also stimulating pathway improvement work in defined areas, based on operational priorities.	None identified.	Develop system wide plan, pathway analysis work, use of Transformation Funds and Diagnostic Capacity and Demand programme. Also ongoing and close planning with WYAAT Leadership.	None identified.	None identified.	Decreasing
2106	23/08/2022 Quality	Tackle inequalities in access, experience, outcomes	8 ((I4xL2)	1 (I1xL1)	Jason Pawluk	James Thomas	prevailing health inequalities for people affected by	requirement to respond to the Planning Guidance. Work of the Cancer Alliance developing system level plans. Role of the acute provider collaborative.	None identified.		f		Decreasing
2178	17/10/2022 Both FPC and QC	Improve healthcare outcomes for residents	6	(I2xL3)	3 (I1xL3)	Keir Shillaker	James Thomas				of work and joint working evident in workplans and workstreams	in acute environment, joint CYP and MHLDA presentation to SLE. Joint role with LTCs on	core priorities as priorities tend to 'come down' in silos, so they can be difficult to prioritise and often are first to go when capacity is a problem	New - Open
2110	23/08/2022 Both FPC and QC	Improve healthcare outcomes for residents	6	(I2xL3)	1 (I1xL1)	Jason Pawluk	James Thomas	Living with and Beyond Cancer (Strategic Focus Risk): There is a risk that the strategic outcomes from the Living with and Beyond Cancer transformation programme will not be fully delivered due to the approach taken by providers to	deliver benefits for cancer follow up. Provider trusts are now responsible for delivering the recommendations arising and providing a timeline as discussed with WYAAT CIOs. Data collections on other areas such as holistic needs assessments, personalised care support plans, and opportunities		Implementation managers to support the delivery in		None identified.	Decreasing

Risk Cycle 2 - September - November 2022

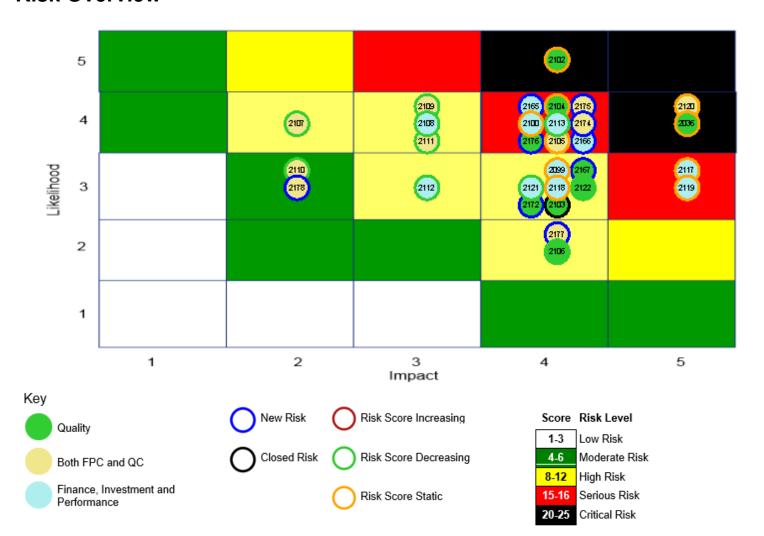
NHS West Yorkshire Integrated Care Board (ICB) -Corporate Risk on a Page Report



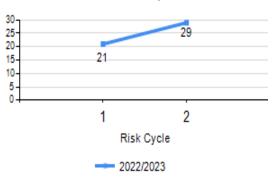
Total Risks	30 (1 closed)
FIP Risks	11 (1 closed)
Q Risks	9
FIP and Q Risks	10

Movement of R	isks	Risk score increasing	0
New	9	Risk score static	10
Marked for 1		Risk score	10
closure		decreasing	

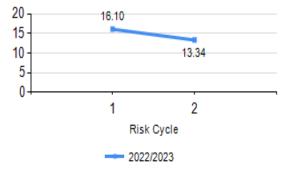
Risk Overview



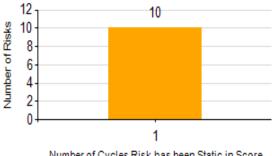
Total Number of Open Risks



Average (Mean) Score of Open Risks



Static Risk Scores



Number of Cycles Risk has been Static in Score

Place Risks scoring 15+ - as at 17 October 2022

Bradford District and	Calderdale	Kirklees	Leeds	Wakefield
Craven				
The Personalised Commissioning department are currently holding a waiting list for reviews with regard to individuals who are eligible for Fast Track, Continuing Healthcare funding and funded Nursing care. There is also a backlog of cases waiting completion of Decision Support Tools following a referral for an assessment of need against the NHS National Framework for Continuing Healthcare and funded Nursing Care.	There is a risk that reduced access to elective care services, due to the impact of the pandemic (surgery, day case and out-patient) will result in harm to patients, poor patient experience, and non-delivery of patient's rights under the NHS Constitution. The risk extends to our ability to commission additional capacity to support improved access, and the associated financial risk of this approach, and our ability to access the ERF.	There is a risk of disruption to the operation of the YAS NHS111 service due to the move from a Yorkshire & Humber service to a a cloud telephony service with YAS "sharing" call handling with NHS111 elsewhere in the country (North East Ambulance Service (NEAS)). This was outlined in NHSE/1 letter dated 23/11/21 (2021121_NHS111 Single Virtual Contact Centre _Final.PDF) but to date no further clarification of impact has been forthcoming. This change will result in current pathways and outcomes agreed locally with YAS not being available to call handlers in NEAS	There is a risk of harm to patients in the Leeds system due to people spending too long in Emergency Departments (ED) due to high demand for ED, the numbers and acuity of inpatients and the numbers in hospital beds with no reason to reside, resulting in poor patient quality and experience, failed constitutional targets and reputational risk.	There is a risk of 0-19 year-olds waiting up to 52 weeks for autism assessment due to availability of workforce to manage the volume of referrals, resulting in poor patient experience and delays to accessing treatment

16	CHILD AUTISM		16	As a result of the	20	
	and/or ADHD			longer waits being		people waiting more
	ASSESSMENT			faced by patients,		than 52 weeks for
	AND DIAGNOSIS			there is a risk of		treatment due to
				harm, due to failure		demand and
	There is a risk of			to successfully		prioritisation of COVID
	further			target patients at		during the pandemic,
	deterioration in the			greatest risk of		resulting in poor patient
	statutory duty			deterioration and		experience/outcomes
	service offer for			irreversible harm,		and non-compliance
	children waiting for			resulting in		with the constitutional
	assessment,			potentially		RTT standard
	diagnosis and			increased		
	immediate post			morbidity, mortality		
	diagnostic support.			and widening of		
	This results in non-			health inequalities.		
	compliance with					
	the NICS (non-					
	mandatory)					
	standard for first					
	appointment by					
	three months from					
	referral which was					
	highlighted as an					
	area for a remedial					
	Written Statement					
	of Action in the					
	Ofsted/CQC local					
	area SEND					
	inspection held in					
	March 2022.					

15	0-19 SERVICES: POTENTIAL NEGATIVE IMPACT ON OTHER HEALTH SERVICE DELIVERY		15	There is a risk of harm to patients with mental health conditions due to sustained increased demand impacting capacity to support a more	20	There is a risk that MYHT will fail to meet the required standard for referral to treatment within 18 weeks which will result in not achieving the constitutional target
	There is a risk of negative impact on health services due to reduced capacity within redesigned health visitor, school nursing and oral health services (CBMDC) and health visiting and school nursing (NYCC), resulting in inappropriate referrals to other services due to lack of early help and/intervention and increased waiting lists.					_

		15	There is a risk of harm to patients with LTC/frailty/mental health conditions due to the inability to proactively manage patients with LTC/frailty/mental health and optimise their treatments due to the impact of covid on capacity and access resulting in increased morbidity, mortality and widening of health inequalities and increased need for specialist services.	16	There is a risk that the CCG would make inaccurate decisions due to the limited functionality and forecasting of the CHC case management system resulting in inaccurate forecasting and accruals.
				16	There is a risk of not being able to deliver the national COVID vaccination programme due to workforce availability and vaccine supply resulting in increased infection rates, morbidity and mortality in the population

			16	There is a risk of not being able to maintain safe distancing in ED due to high volumes of attendances, resulting in increased infection risk
			16	There is a risk that YAS will not meet the Ambulance Response Programme (ARP) national standards. This is due to increased demand ambulance, staff absence and lost capacity due to handover delays with potential impact on patient experience and safety





Meeting name:	WY ICB Quality Committee
Agenda item no.	6
Meeting date:	25 th October 2022
Report title:	Dashboard and Quality Indicators
Report presented by:	Beverley Geary, Director of Nursing
Report approved by:	Beverley Geary, Director of Nursing
Report prepared by:	Rob Goodyear, Associate Director, Strategic Operations

Purpose and Action						
Assurance □	Decision ⊠	Action □	Information \square			
	(approve/recommend/	(review/consider/comment/				
	support/ratify)	discuss/escalate				
Previous considerations:						
None						
Executive summary and points for discussion:						

The Quality Committee require oversight of quality and risk across the system and that any system risks are highlighted, and assurance given, on the mitigation of these risks. Committee members will be aware of the discussions on the development of a Quality dashboard.

We are now in a position to share some of the data that could be considered to populate a Quality dashboard. This brings together indicators from a range of sources to highlight potential issues with the quality of services provided by Acute (Specialist) Trusts. It includes indicators that span the domains of the NHS Outcome Framework. They are drawn from the National Quality dashboard, the Government's Cancer Strategy and the Outcomes Framework itself. The data provided is in the public domain and will therefore often appear historic.

The report provides an interim, limited, view of system performance as we continue to develop a comprehensive dashboard using the latest available data.

The Quality Committee is invited to consider the range of metrics and agree a core set for future iterations that provide assurance or help to monitor risks. We will ensure that the revised dashboard is aligned with the NHS Oversight Framework and an update report will be provided to each meeting of the Quality Committee if this is required.

We will work with NHS England and other partners to ensure that the use of the data in the Integrated Performance Report is consistent with the General Data Protection Regulations.

The mechanism to provide a meaningful narrative to give oversight and assurance to the Committee is being developed with system partners. It is anticipated that this narrative would be more up to date sets and illustrates the key quality and safety risks and current system / place pressures but also gives an insight into the plans to mitigate the risks and any Quality Improvement work being undertaken.

Which purpose(s) of an Integrated Care System does this report align with?

☐ Tackle inequalities in access, experience, and outcomes
☐ Enhance productivity and value for money
☐ Support broader social and economic development
Recommendation(s)
The WY ICB Quality Committee is asked to:
 Support the data and narrative approach described to provide oversight of quality and safety going forward; and
Consider the attached quality metrics and agree those to populate a future dashboard provide assurance and monitor risks.
Does the report provide assurance or mitigate any of the strategic threats or significant risks on the Corporate Risk Register or Board Assurance Framework? If yes, please detail which:
Yes. The Quality dashboard will align to risks scoring over 12 on the Corporate Risk Registers.
Appendices
Paper: Quality Performance Metrics Update
Acronyms and Abbreviations explained
1.

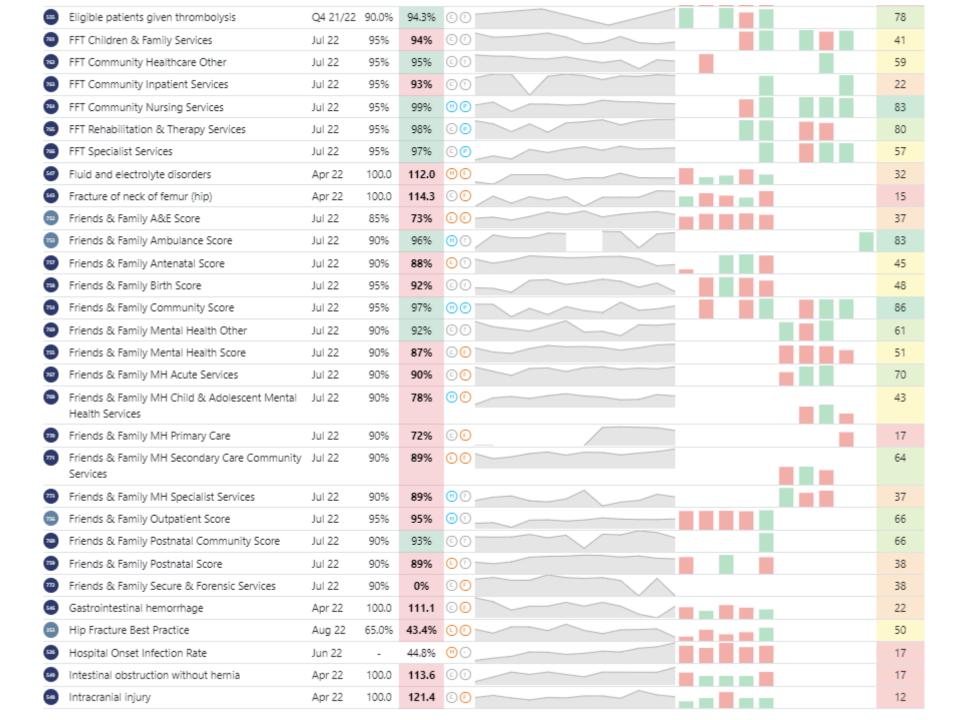
What are the implications for?

Residents and Communities	The performance metrics in the dashboard when fully developed will help to provide oversight on how the system is performing in meeting the needs of people in West Yorkshire.
Quality and Safety	The report includes a range of quality and outcomes metrics against which the ICB and Trusts are assessed.
Equality, Diversity and Inclusion	There is a risk of increasing health inequalities with variation in access to services and variation in service delivery.
Finances and Use of Resources	None
Regulation and Legal Requirements	None
Conflicts of Interest	None
Data Protection	None
Transformation and Innovation	None
Environmental and Climate Change	None

Future Decisions and Policy Making	None
Citizen and Stakeholder Engagement	None

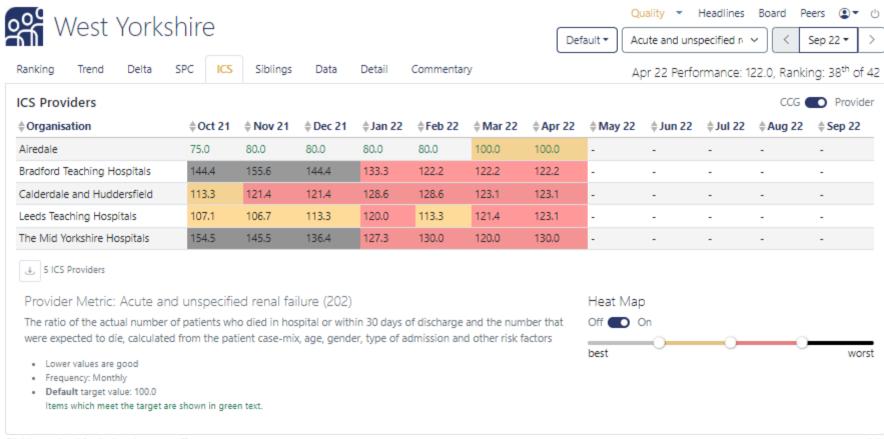


Quality Theadlines Board Peers Default ▼ Sep 22 ▼ Filters * ♠(i) ♠Key Performance Indicator ∇ Centile ♦ Period Target SPC Last 12 Months ICS Members 122.0 Acute and unspecified renal failure Apr 22 100.0 10 Acute bronchitis Apr 22 122.7 🖽 🕕 100.0 20 Acute cerebrovascular disease 100.0 104.2 (L) (I) 34 Apr 22 100.0 🖽 🕖 Acute myocardial infarction Apr 22 100.0 Admitted to stroke Unit < 4 hours 39.3% (G)(I) 56 Q4 21/22 60.0% Aspiration pneumonitis; food/vomitus Apr 22 100.0 97.5 59 Q4 21/22 95.0% Assessed by OT within 72 hours 89.6% 39 Assessed by stroke consultant within 24 hours Q4 21/22 90.0% 80.6% 🕝 🕕 24 88.1% 🖽 🖰 Assessed by stroke nurse within 24 hours Q4 21/22 90.0% 24 **⊕**⊙ C.difficile (All Cases) 45.5 Jun 22 46 22.4 🖽 🕡 C.difficile (Hospital Onset) Jun 22 13.00 20 Cancer of bronchus; lung 102.1 H (I) 49 Apr 22 100.0 Carbapenem prescribing Q4 21/22 47,857.0 () 71 4.2 Care Hours per Patient Day - RGN Jun 22 5.0 15 -----Care Hours per Patient Day - RGN % Jun 22 60.0% 48.4% () 31.0% © ⊙ Complaints - % Made by Patient Q4 21/22 63 Q4 21/22 Complaints - Emergency 0.6 (L)(-) Complaints - Inpatient Q4 21/22 0.0 15 (L)(-) Complaints - Maternity Q4 21/22 0.0 100 Complaints - New 42 Q4 21/22 12 Complaints - Not Upheld Q4 21/22 55.8% © ⊙ Complaints - Outpatient Q4 21/22 0.0 (L)(-) 22 27.9% © ⊙ Complaints - Partially Upheld Q4 21/22 Q4 21/22 16.3% © 🖸 Complaints - Upheld 37 19.9 Complaints Rate Q4 21/22 23.00 83 © (I) Congestive heart failure; nonhypertensive Apr 22 100.0 110.1 20 46 Continence plan completed Q4 21/22 95.0% 96.3% © 🕑 COPD & bronchiectasis Apr 22 100.0 91.8 71 E,coli (All Cases) 119.2 Jun 22 46 28.6 H -E.coli (Hospital Onset) Jun 22



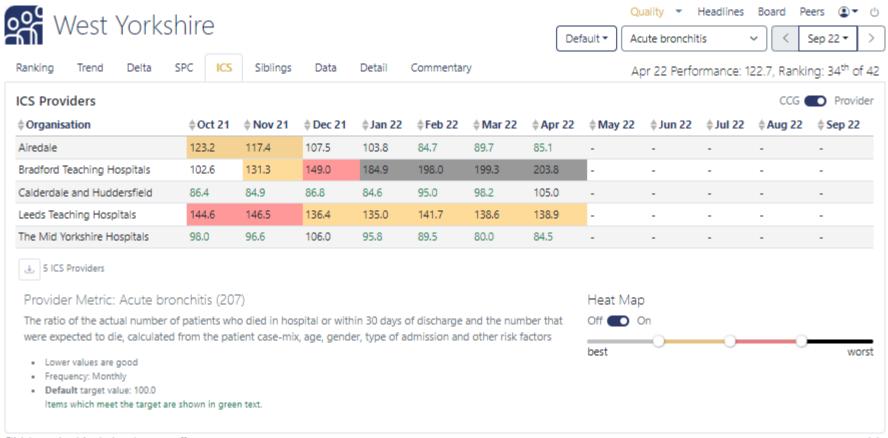
Joint disorders, fractures & sprains	Apr 22	100.0	110.0	00	- :
Joint health and social care plan on discharge	Q4 21/22	95.0%	93.6%	00	2
Klebsiella spp. (All Cases)	Jun 22	-	36.3	8 ○	
Klebsiella spp. (Hospital Onset)	Jun 22	-	11.9	(B) (C)	
Mood and cognition screening	Q4 21/22	95.0%	91.3%	00	
MRSA (All Cases)	Jun 22	-	3.2	00	
MRSA (Hospital Onset)	Jun 22	-	1.1	® ⊙	
MSSA (All Cases)	Jun 22	-	44.1	⊕ ⊙	
MSSA (Hospital Onset)	Jun 22	-	12.5	⊕ ⊙	
Organic mental disorders	Apr 22	100.0	106.4	@O	
OT time per patient per day	Q4 21/22	35.0	42.9	⊕⊘	
Other gastrointestinal disorders	Apr 22	100.0	109.1	00	
Outpatient First DNA Rate	Jul 22	8.50%	5.2%	(B) (C)	
Outpatient Follow Up DNA Rate	Jul 22	8.50%	8.9%	90	
P.aeruginosa (All Cases)	Jun 22	-	11.3	⊕⊙	
P.aeruginosa (Hospital Onset)	Jun 22	-	4.6	(B) (C)	
Patient Safety Culture	Q4 19/20	0.35%	0.5%	00	
Physiotherapy time per patient per day	Q4 21/22	35.0	39.1	© ©	
Pneumonia (excluding TB/STD)	Apr 22	100.0	96.6	00	
SALT time per patient per day	Q4 21/22	35.0	30.8	00	
Scanned withing 1 hour	Q4 21/22	60.0%	48.9%	90	
Screened for nutrition	Q4 21/22	95.0%	97.9%	00	
Secondary malignancies	Apr 22	100.0	114.8	(B) (D)	
Septicaemia (except in labour), Shock	Apr 22	100.0	109.9	© ()	
Stroke Audit Score	Q4 21/22	70	71	□	
Summary Hospital Mortality Indicator	Apr 22	100.00	105.6	(B) (D)	
Swallow screen within 24 hours	Q4 21/22	80.0%	66.1%	© ()	
Thrombolysed within 1 hour	Q4 21/22	60.0%	56.6%	◎ ②	
Total antibiotic prescribing	Q4 21/22	-	4,723,627.2		
Treated by Early Support Discharge Team	Q4 21/22	50.0%	56.5%	0 P	
Urinary tract infections	Apr 22	100.0	95.3	© (1)	
WHO Antibiotic Access Category Prescribing	Q4 21/22	-	51.0%	© O	

Acute and unspecified renal failure



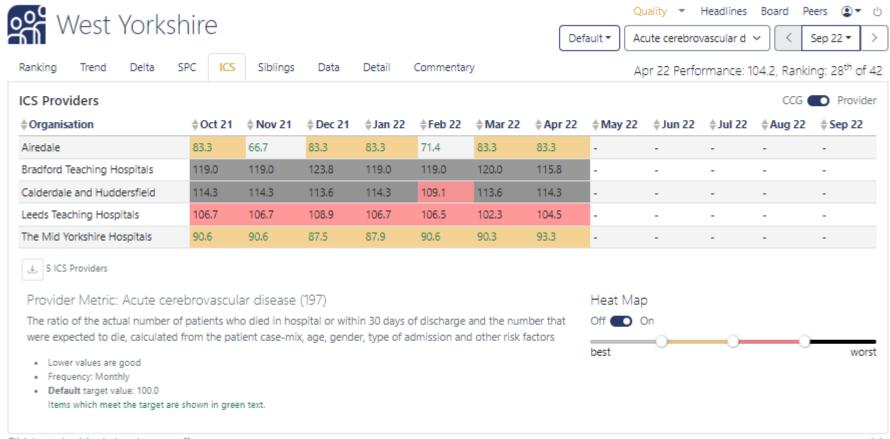
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Acute bronchitis



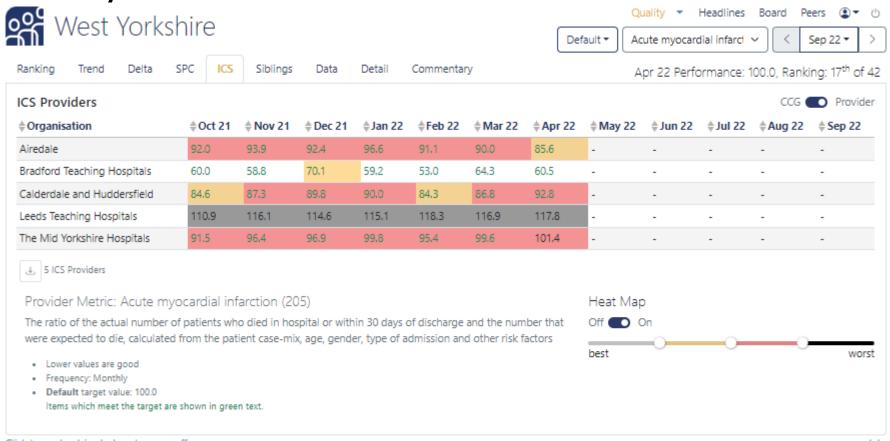
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Acute cerebrovascular disease



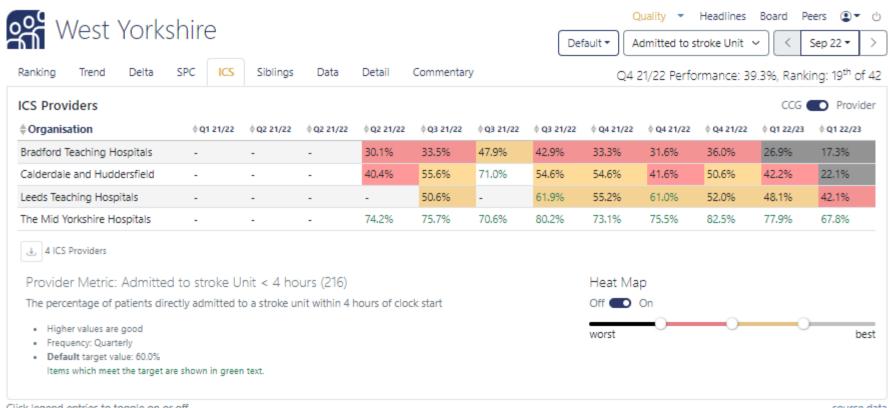
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Acute myocardial infarction



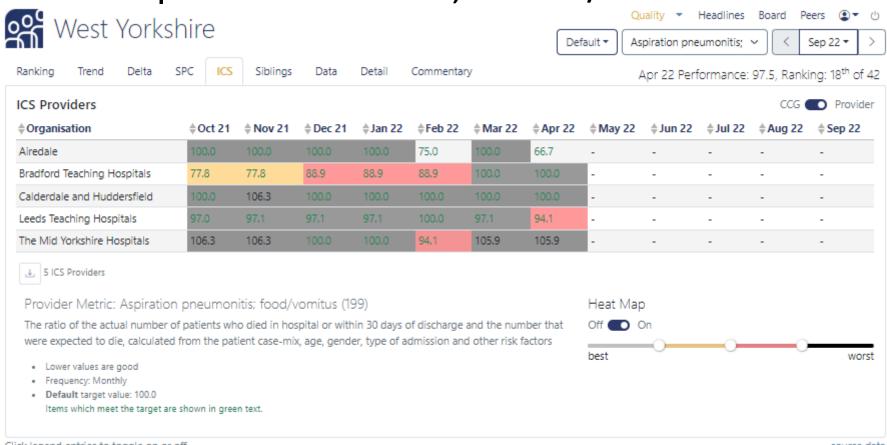
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Admitted to stroke Unit < 4 hours



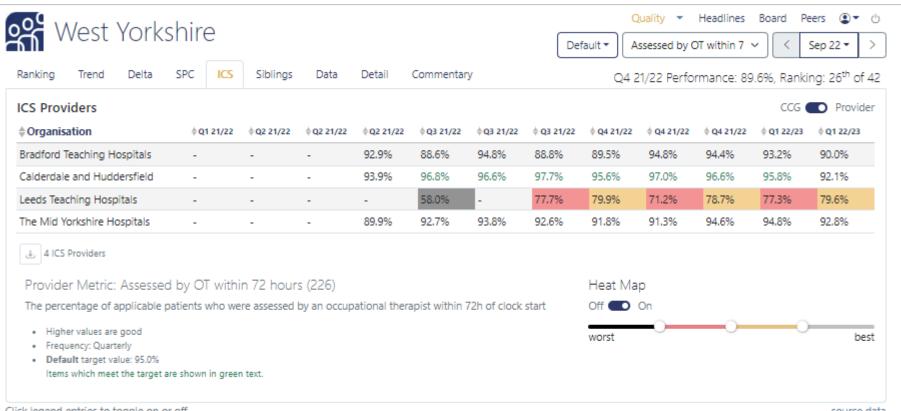
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Aspiration pneumonitis; food/vomitus



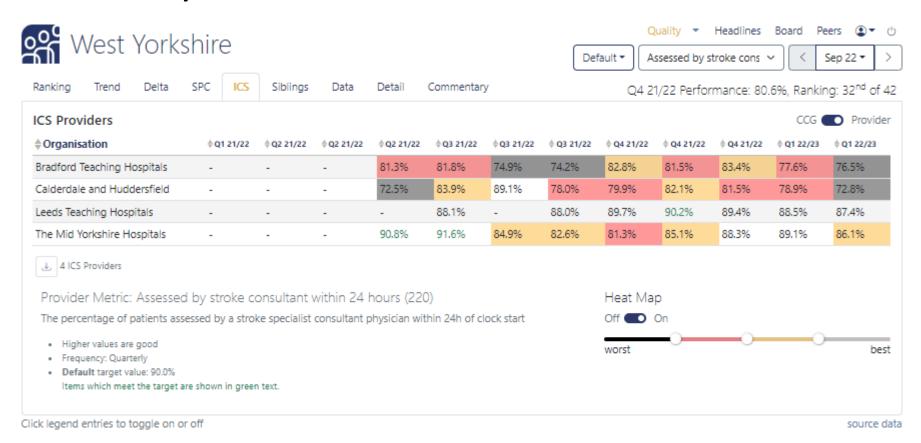
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Assessed by OT within 72 hours

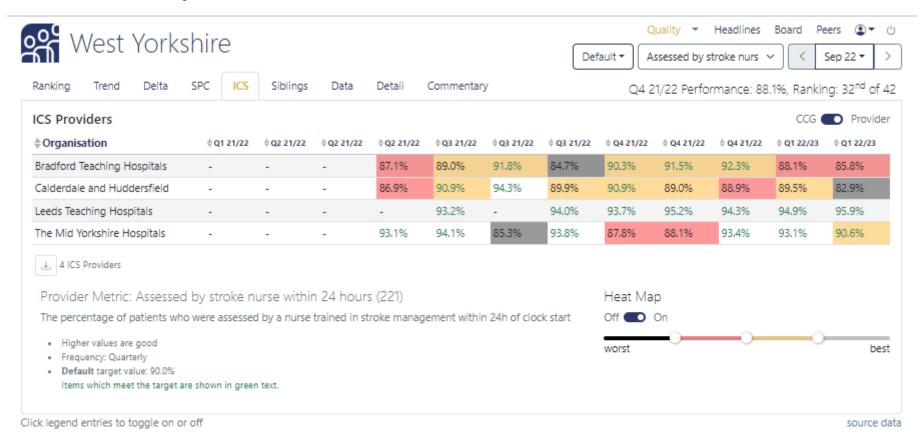


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Assessed by stroke consultant within 24 hours



Assessed by stroke nurse within 24 hours

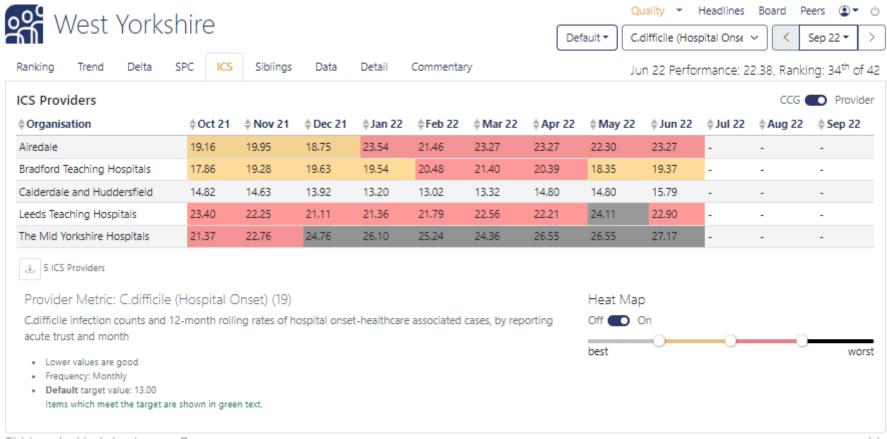


C.difficile (All Cases)



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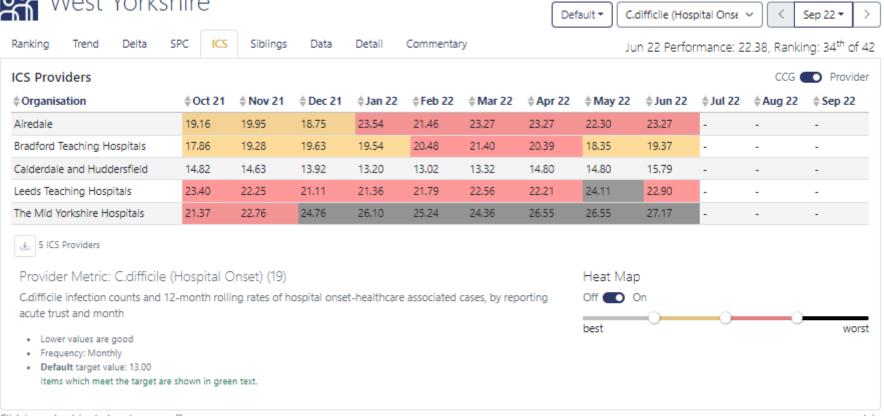
C.difficile (Hospital Onset)



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Cancer of bronchus; lung





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source data

Quality ▼ Headlines Board Peers 🖭 ▼ 🖰

Carbapenem prescribing



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Care Hours per Patient Day - RGN

Care Hours per Patient Day - RGN %



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Complaints - % Made by Patient



Ranking Trend Delta SPC ICS Siblings Data Detail Commentary

Q4 21/22 Performance: 31.0%, Ranking: 16th of 42

CS Providers											CCG	Provider
Organisation	ф Q1 21/22	ф Q2 21/22	ф Q2 21/22	ф Q2 21/22	ф Q3 21/22	фQ3 21/22	ф Q3 21/22	ф Q4 21/22	ф Q4 21/22	фQ4 21/22	ф Q1 22/23	ф Q1 22/23
Airedale	-	-	-	45.0%	56.3%	21.4%	30.0%	28.6%	57.1%	57.1%	39.2%	50.0%
Bradford District Care	-	-	-	50.0%	80.0%	44.4%	41.7%	45.5%	40.0%	55.6%	54.5%	58.8%
Bradford Teaching Hospitals	-	-	-	60.4%	45.0%	41.0%	44.3%	37.2%	44.5%	45.4%	37.8%	39.3%
Calderdale and Huddersfield	-	-	-	44.8%	44.7%	28.3%	44.4%	25.3%	8.1%	46.0%	2.5%	62.4%
eeds and York Partnership	-	-	-	56.1%	54.1%	88.0%	64.1%	54.5%	71.8%	80.9%	80.0%	75.6%
eeds Community Healthcare	-	-	-	36.6%	70.4%	23.1%	42.4%	78.3%	40.0%	50.0%	60.0%	0.0%
eeds Teaching Hospitals	-	-	-	48.1%	45.9%	42.3%	46.2%	42.6%	37.9%	44.4%	48.3%	46.3%
South West Yorkshire Partnership	-	-	-	50.0%	65.9%	68.0%	50.0%	68.4%	66.7%	70.2%	50.0%	62.2%
The Mid Yorkshire Hospitals	-	-	-	74.5%	49.2%	31.3%	45.4%	44.2%	40.3%	41.4%	40.9%	34.8%
Yorkshire Ambulance Service	-	-	-	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

Provider Metric: Complaints - % Made by Patient (131)

The percentage of formal complaints that are made by a patient

- Lower values are good
- Frequency: Quarterly
- Default target value: -

Heat Map Off On

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್ರ source data

ICS CCGs											CCG (Provid
♦ Organisation	фQ1 21/22	ф Q2 21/22	ф Q2 21/22	ф Q2 21/22	ф Q3 21/22	ф Q3 21/22	ф Q3 21/22	ф Q4 21/22	фQ4 21/22	фQ4 21/22	ф Q1 22/23	
Bradford District and Craven CCG	-	-	-	-	-	-	100.0%	66.7%	-	50.0%	33.3%	0.0%
NHS Calderdale CCG	-	-	-	0.0%	47.1%	33.3%	18.2%	68.8%	33.3%	33.3%	20.0%	30.8%
NHS Greater Huddersfield CCG	-	-	-	33.3%	0.0%	50.0%	0.0%	50.0%	100.0%		-	-
NHS Kirklees CCG	-	-	-	-	-	-	-	-	-	57.1%	66.7%	100.0%
NHS Leeds CCG	-	-	-	0.0%	100.0%	50.0%	33.3%	0.0%	-	0.0%	100.0%	25.0%
NHS North Kirklees CCG	-	-	-	0.0%	25.0%	-	0.0%	33.3%	-	-	-	-
NHS Wakefield CCG	-	-	-	44.4%	100.0%	100.0%	100.0%	0.0%	50.0%	100.0%	0.0%	71.4%

J ICS CCGs

T ICS CCGs

CCG Metric: Complaints - % Made by Patient (685)

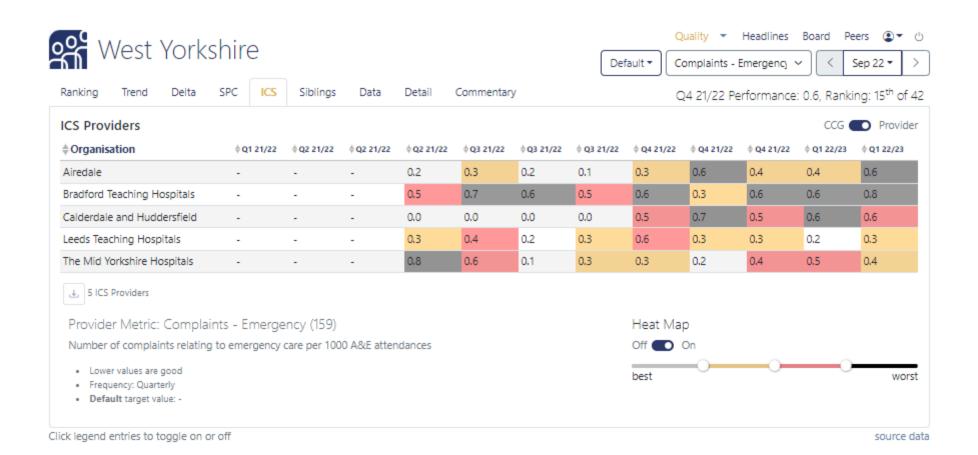
The percentage of formal complaints that are made by a patient

- Lower values are good
- Frequency: Quarterly
- . Default target value: -

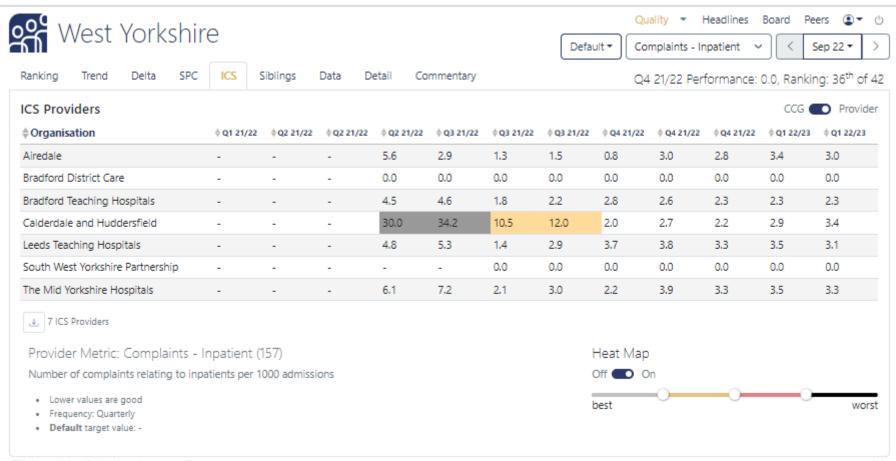
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Complaints - Emergency

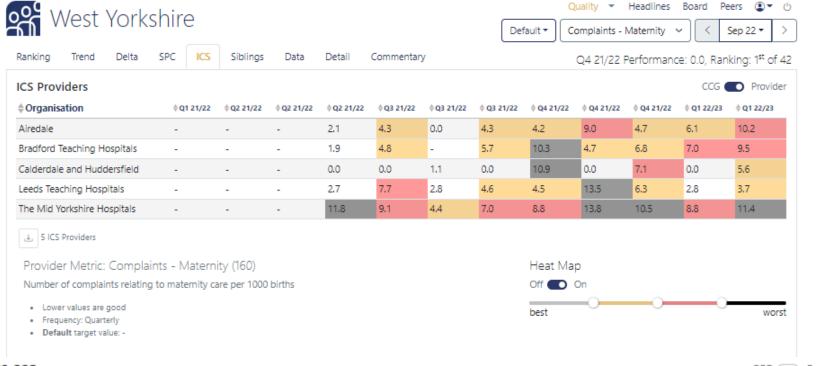


Complaints - Inpatient



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Complaints - Maternity



Organisation	\$Q1 21/22	\$ Q2 21/22	\$ Q2 21/22	\$ Q2 21/22	ф Q3 21/22	\$ Q3 21/22	\$ Q3 21/22	\$ Q4 21/22	\$Q4 21/22	\$Q4 21/22	\$ Q1 22/23	\$ Q1 22/23
Bradford District and Craven CCG	-	-	-	-	-	0.0	0.0	0.0	0.0	0.0	0.0	0.0
NHS Calderdale CCG	-	-	-	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
NHS Greater Huddersfield CCG	-	-	-	0.0	0.0	0.0	0.0	0.0	0.0	-	-	-
NHS Kirklees CCG	-	-	-	-	-	-	-	-	-	1.0	0.0	0.0
NHS Leeds CCG	-	-	-	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
NHS North Kirklees CCG	-	-	-	0.0	0.0	0.0	0.0	0.0	0.0	-	-	-
NHS Wakefield CCG	-	-	-	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0

J 7 ICS CCGs

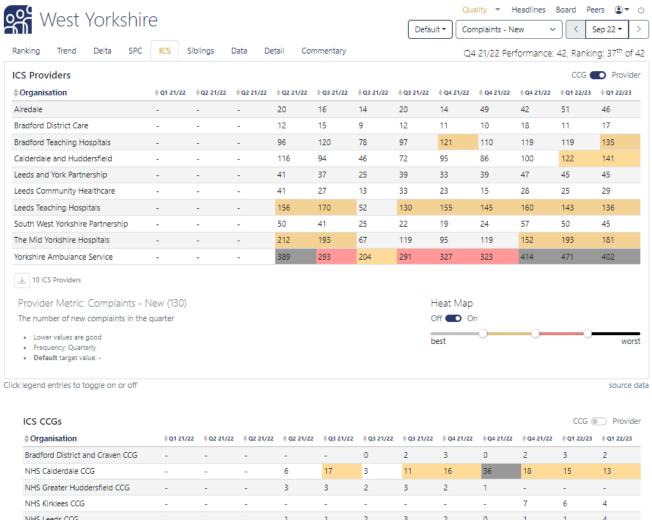
CCG Metric: Complaints - Maternity (688)

Number of complaints relating to maternity care per 1000 births

- Lower values are good
- Frequency: Quarterly
- Default target value: -



Complaints - New



ICS CCGs											CCG @	Provide
Organisation	фQ1 21/22	ф Q2 21/22	ф Q2 21/22	ф Q2 21/22	фQ3 21/22	ф Q3 21/22	ф Q3 21/22	ф Q4 21/22	Q4 21/22	фQ4 21/22	ф Q1 22/23	ф Q1 22/23
Bradford District and Craven CCG	-	-	-	-	-	0	2	3	0	2	3	2
NHS Calderdale CCG	-	-	-	6	17	3	11	16	36	18	15	13
NHS Greater Huddersfield CCG	-	-	-	3	3	2	3	2	1	-	-	-
NHS Kirklees CCG	-	-	-	-	-	-	-	-	-	7	6	4
NHS Leeds CCG	-	-	-	1	1	2	3	2	0	1	1	4
NHS North Kirklees CCG	-	-	-	3	4	0	1	3	0	-	-	-
NHS Wakefield CCG	-	-	-	9	10	5	7	1	4	8	1	7

CCG Metric: Complaints - New (684)

The number of new complaints in the quarter

- Lower values are good
- Frequency: Quarterly
- . Default target value: -



Complaints - Not Upheld



Ranking Trend	Delta	SPC	ICS	Siblings	Data D	etail Co	mmentary			Q4 21	/22 Perfor	mance: 55.	.8%, Rankir	ng: 19 th of
ICS Providers													CCG	■ Provide
Organisation			ф Q1 21/2	0 02 21/22 ¢ Q2 21/22	фQ2 21/22	ф Q2 21/22	ф Q3 21/22	фQ3 21/22	ф Q3 21/22	ф Q4 21/22	ф Q4 21/22	♦ Q4 21/22	ф Q1 22/23	ф Q1 22/23
Airedale			-	-	-	24.0%	16.7%	50.0%	38.9%	43.8%	13.3%	24.2%	34.9%	20.0%
Bradford District Ca	are		-	-	-	70.6%	43.8%	75.0%	58.8%	85.7%	66.7%	45.5%	71.4%	100.0%
Bradford Teaching	Hospitals		-	-	-	47.7%	46.0%	49.4%	40.3%	45.5%	38.8%	55.3%	61.1%	51.3%
Calderdale and Hu	ddersfield		-	-	-	9.6%	25.6%	38.8%	27.3%	16.5%	16.5%	10.6%	16.4%	20.9%
Leeds and York Par	tnership		-	-	-	50.0%	43.6%	50.0%	47.6%	41.2%	51.0%	36.2%	45.7%	51.2%
Leeds Community	Healthcare		-	-	-	50.0%	55.9%	30.0%	50.0%	47.6%	44.4%	50.0%	66.7%	25.0%
Leeds Teaching Ho	spitals		-	-	-	14.1%	15.4%	22.0%	19.6%	16.2%	15.2%	10.4%	18.3%	9.3%
South West Yorkshi	re Partnersh	qip	-	-	-	66.7%	61.1%	37.5%	55.6%	40.0%	33.3%	30.8%	100.0%	50.0%
The Mid Yorkshire	Hospitals		-	-	-	28.3%	36.1%	26.1%	32.7%	20.3%	10.0%	22.3%	24.5%	28.2%
Yorkshire Ambulan	ce Service		-	-	-	42.7%	35.3%	35.2%	38.6%	37.8%	37.2%	35.2%	34.6%	34.5%
10 ICS Provider	5													
Provider Metri	:: Compla	ints - N	lot Uphe	eld (129)					H	Heat Map				
The percentage of	f formal con	plaints t	hat are no	t upheld					(Off O	n			
 Lower values ar Frequency: Qua Default target 	irterly								i	oest	0	<u> </u>		wo

CCG Provider ICS CCGs Organisation \$Q3 21/22 \$Q4 21/22 \$Q4 21/22 \$Q421/22 \$Q1 22/23 \$Q1 22/23 Bradford District and Craven CCG 75.0% 100.0% 100.0% 50.0% 33.3% 100.0% NHS Calderdale CCG 33.3% 66.7% 78.6% 62.5% 68.8% 45.5% 63.6% 50.0% 100.0% 75.0% 0.0% 100.0% NHS Greater Huddersfield CCG 60.0% 16.7% 60.0% 25.0% NHS Kirklees CCG NHS Leeds CCG 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% NHS North Kirklees CCG 60.0% 80.0% 100.0% 66.7%

14.3%

27.3%

J ICS CCGs

3 ICS CCGs

NHS Wakefield CCG

CCG Metric: Complaints - Not Upheld (683)

The percentage of formal complaints that are not upheld

- · Lower values are good
- Frequency: Quarterly
- . Default target value: -

Heat Map

Off On



100.0%

Complaints - Outpatient



Click legend entries to toggle on or off

Complaints -Partially Upheld



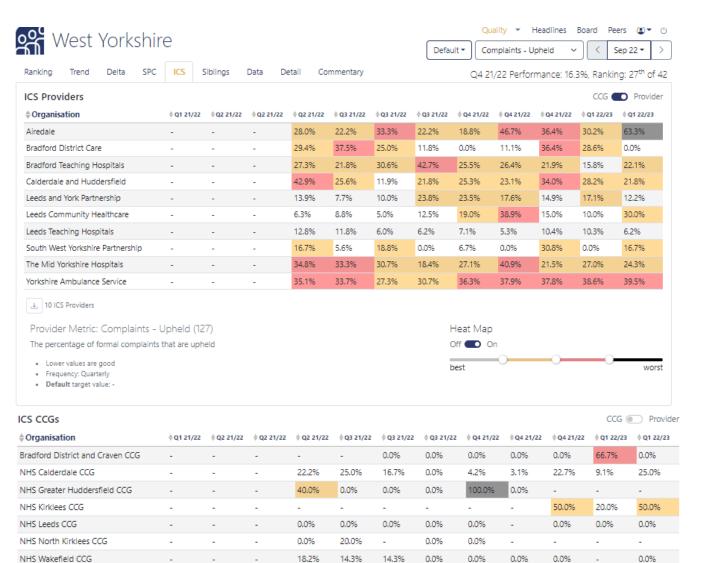
Ranking Trend Delta SPC ICS Siblings Data Detail Commentary



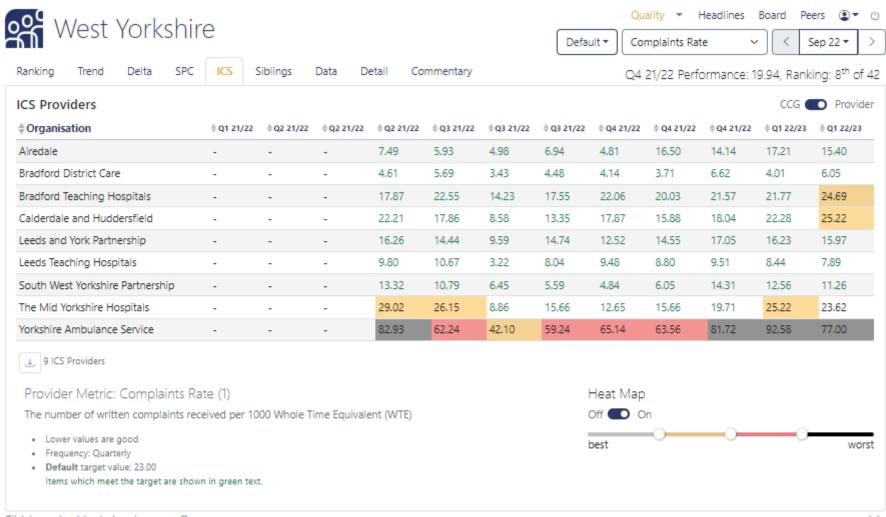
ICS Providers											CCG (Provid
Organisation	♦ Q1 21/22	♦ Q2 21/22	ф Q2 21/22	ф Q2 21/22	ф Q3 21/22	фQ3 21/22	ф Q3 21/22	\$ Q4 21/22	ф Q4 21/22	\$Q4 21/22	\$Q1 22/23	ф Q1 22/23
Airedale	-	-	-	48.0%	61.1%	16.7%	38.9%	37.5%	40.0%	39.4%	34.9%	16.7%
Bradford District Care	-	-	-	0.0%	18.8%	0.0%	29.4%	14.3%	22.2%	18.2%	0.0%	0.0%
Bradford Teaching Hospitals	-	-	-	25.0%	32.3%	20.0%	16.9%	29.1%	34.9%	22.8%	23.2%	26.5%
Calderdale and Huddersfield	-	-	-	47.4%	48.9%	49.3%	50.9%	58.2%	60.4%	55.3%	55.5%	57.3%
Leeds and York Partnership	-	-	-	36.1%	48.7%	40.0%	28.6%	35.3%	31.4%	48.9%	37.1%	36.6%
Leeds Community Healthcare	-	-	-	43.8%	35.3%	65.0%	37.5%	33.3%	16.7%	35.0%	23.3%	45.0%
Leeds Teaching Hospitals	-	-	-	73.1%	72.8%	72.0%	74.2%	76.6%	79.5%	79.2%	71.4%	84.5%
South West Yorkshire Partnership	-	-	-	16.7%	33.3%	43.8%	44.4%	53.3%	66.7%	38.5%	0.0%	33.3%
The Mid Yorkshire Hospitals	-	-	-	37.0%	30.6%	43.2%	49.0%	52.5%	49.1%	56.2%	48.4%	47.5%
Yorkshire Ambulance Service	-	-	-	22.2%	31.0%	37.5%	30.7%	25.8%	24.9%	27.0%	26.8%	26.0%
10 ICS Providers												
Provider Metric: Complaints -								Heat Map				
The percentage of formal complaint	ts that are part	ially upheld					(Off O	n			
Lower values are good Frequency: Quarterly Default target value: -							t	oest	0			W

CICS CCGs CCG Provider Organisation Bradford District and Craven CCG NHS Calderdale CCG 8.3% 31.8% 27.3% 25.0% 16.7% 21.4% NHS Greater Huddersfield CCG 25.0% NHS Kirklees CCG 33.3% 20.0% 25.0% NHS Leeds CCG 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% NHS North Kirklees CCG 0.0% 0.0% NHS Wakefield CCG 71.4% 50.0% 0.0%

Complaints - Upheld

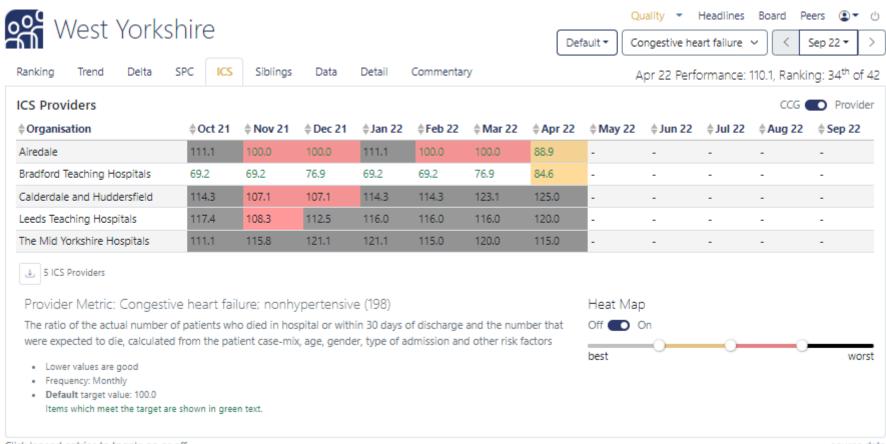


Complaints Rate



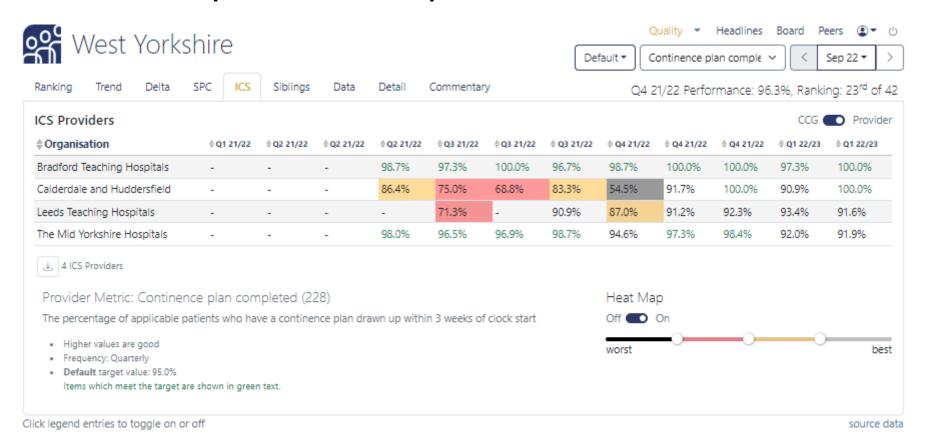
Click legend entries to toggle on or off

Congestive heart failure; nonhypertensive

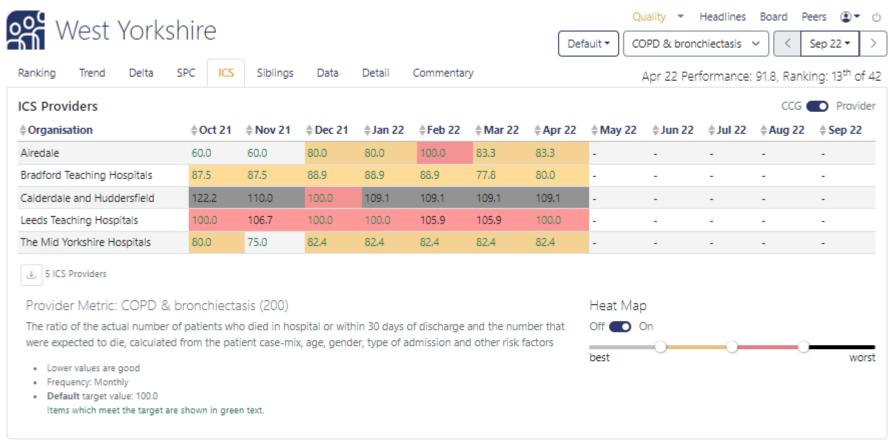


Click legend entries to toggle on or off

Continence plan completed



COPD & bronchiectasis



Click legend entries to toggle on or off

E.coli (All Cases)



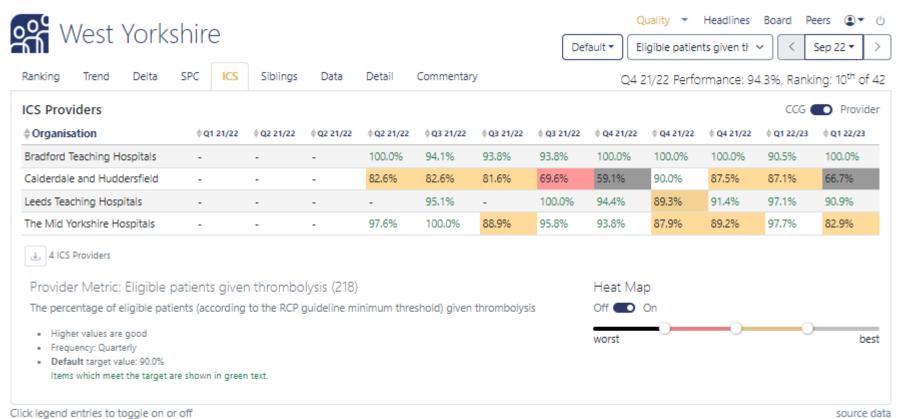
Click legend entries to toggle on or off

E.coli (Hospital Onset)

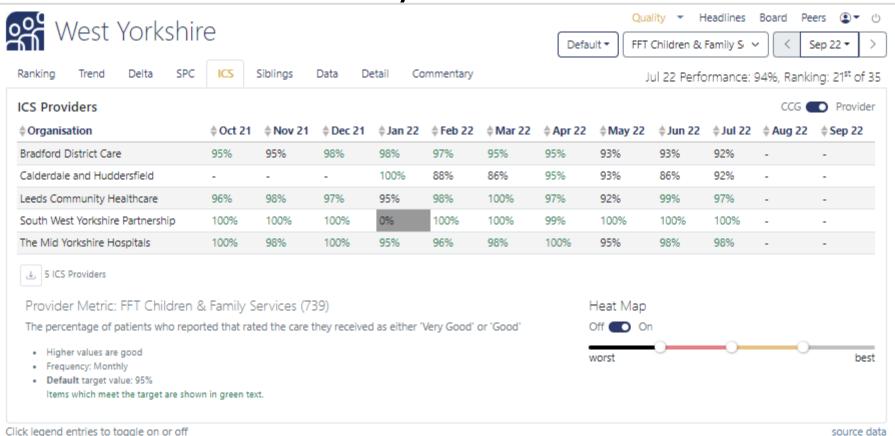


Click legend entries to toggle on or off

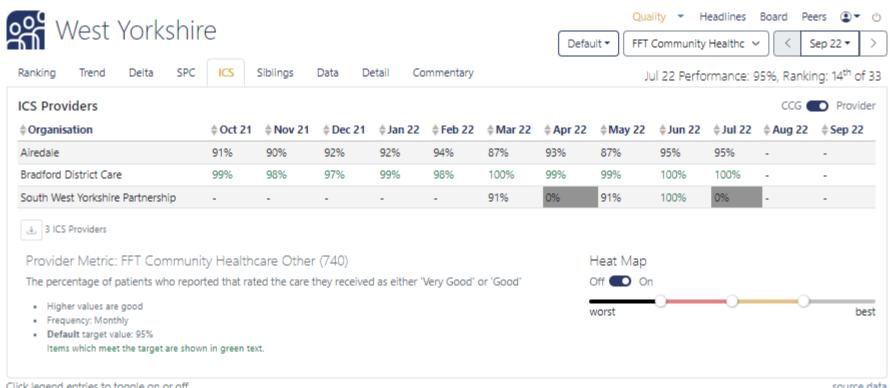
Eligible patients given thrombolysis



FFT Children & Family Services

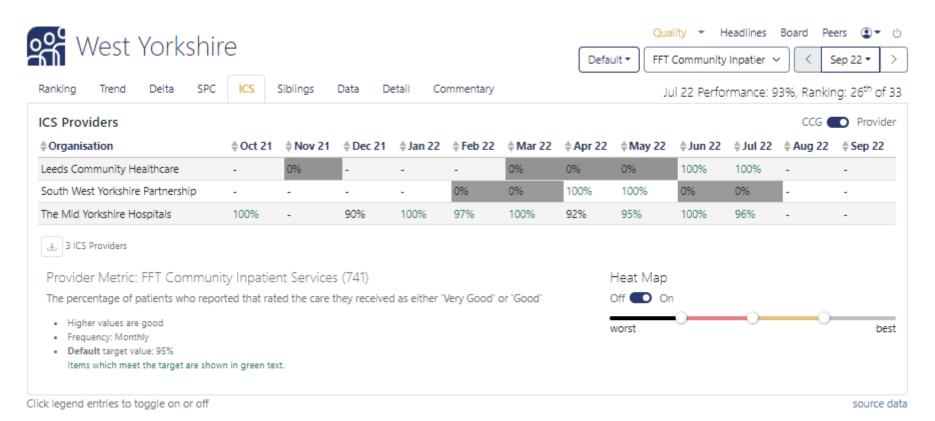


FFT Community Healthcare Other

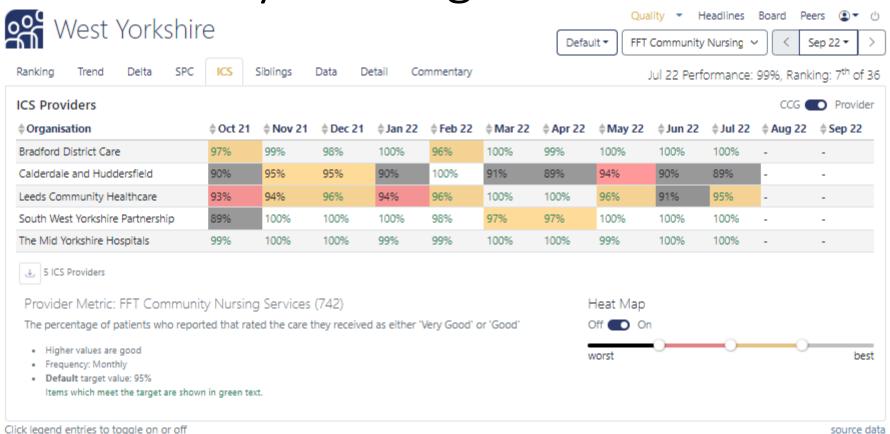


Click legend entries to toggle on or off

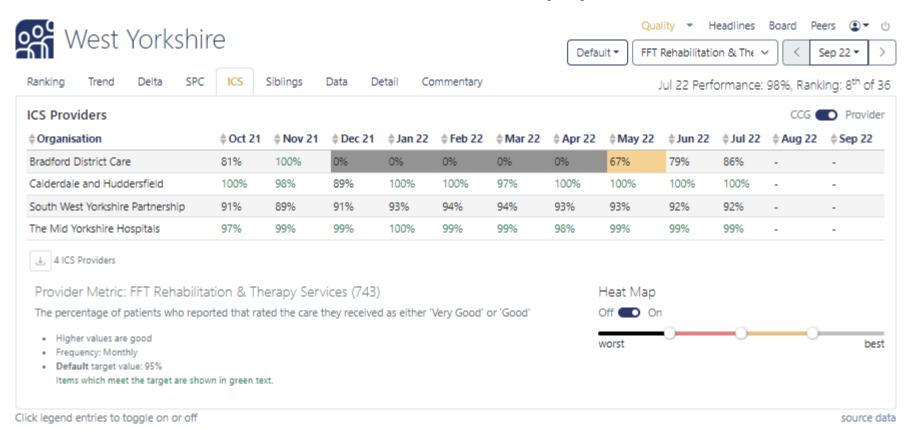
FFT Community Inpatient Services



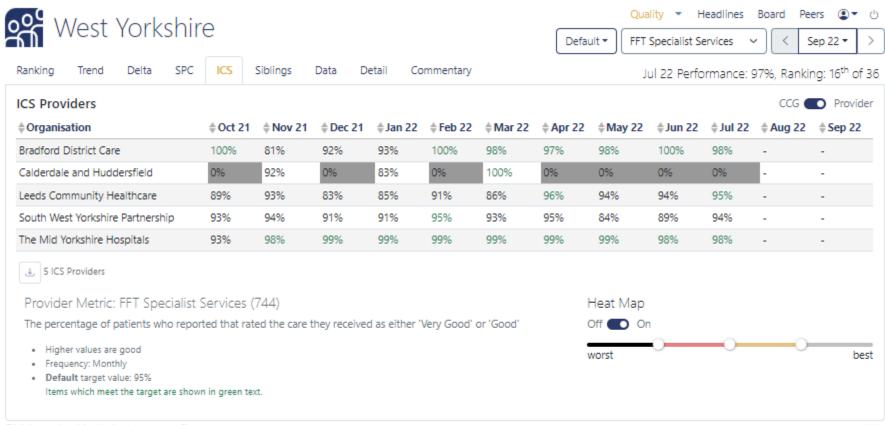
FFT Community Nursing Services



FFT Rehabilitation & Therapy Services

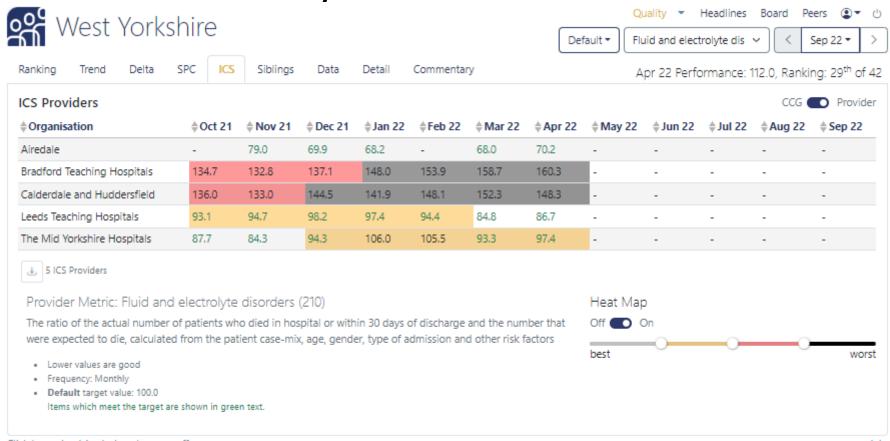


FFT Specialist Services



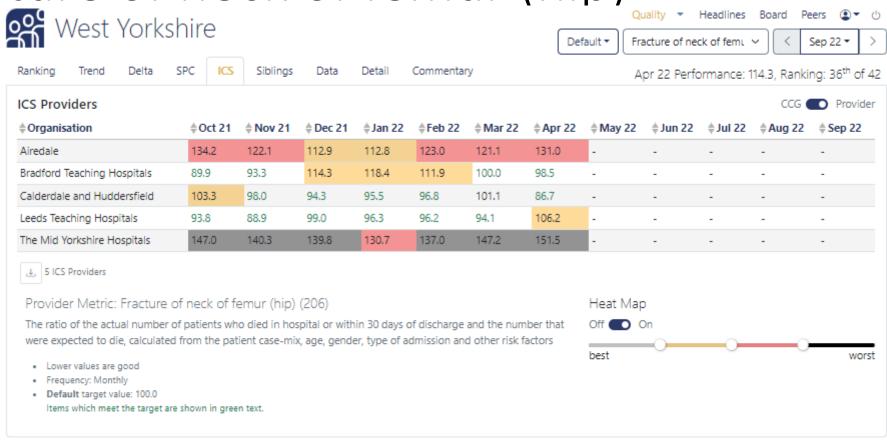
Click legend entries to toggle on or off

Fluid and electrolyte disorders



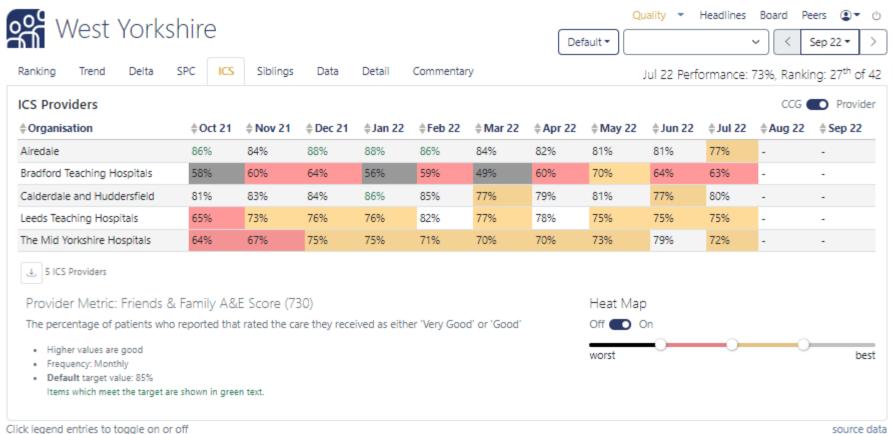
Click legend entries to toggle on or off

Fracture of neck of femur (hip)

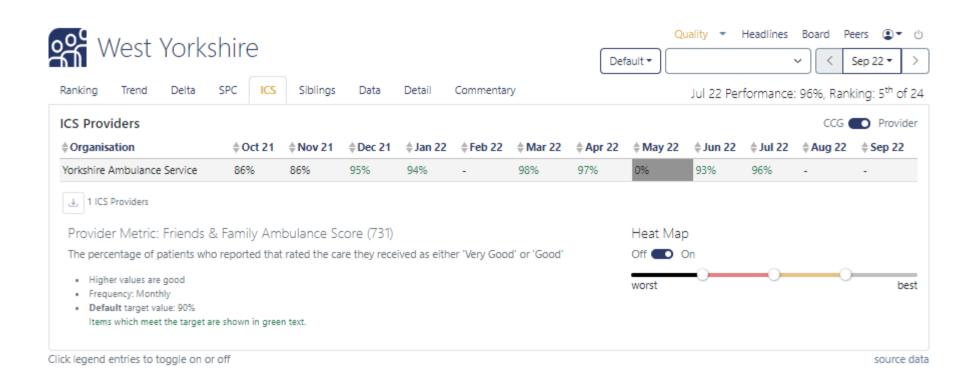


Click legend entries to toggle on or off

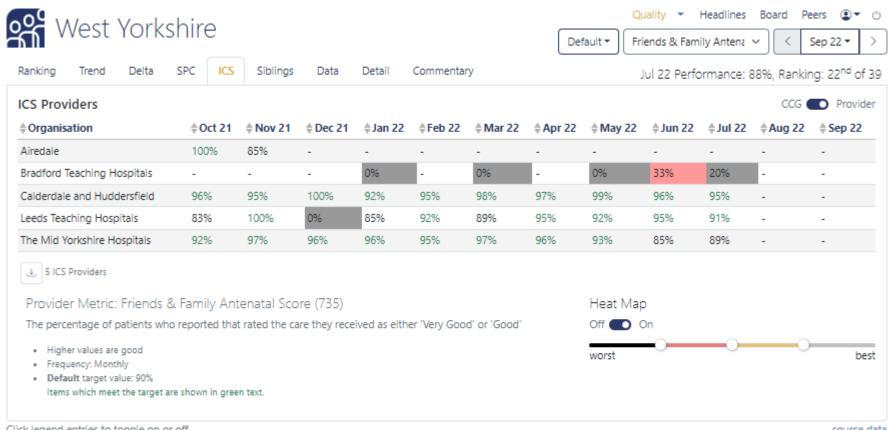
Friends & Family A&E Score



Friends & Family Ambulance Score

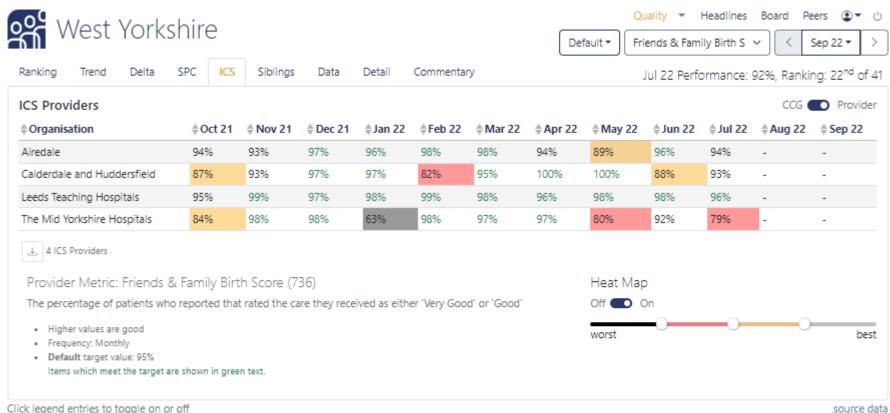


Friends & Family Antenatal Score



Click legend entries to toggle on or off

Friends & Family Birth Score

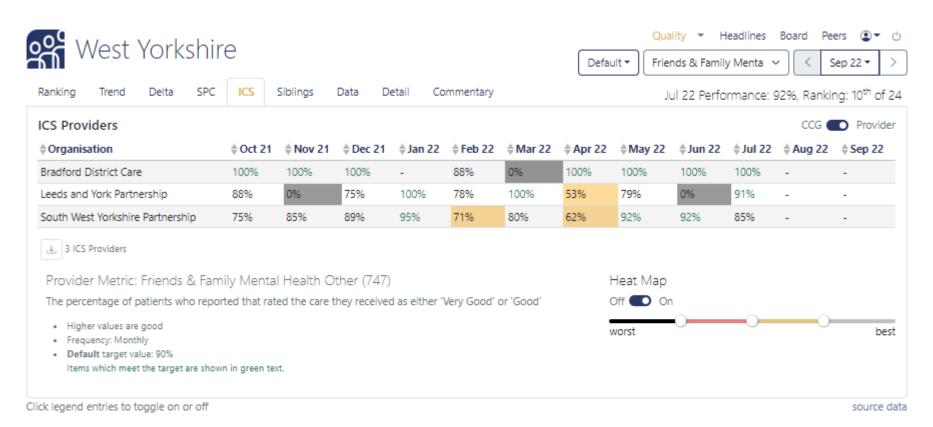


Friends & Family Community Score

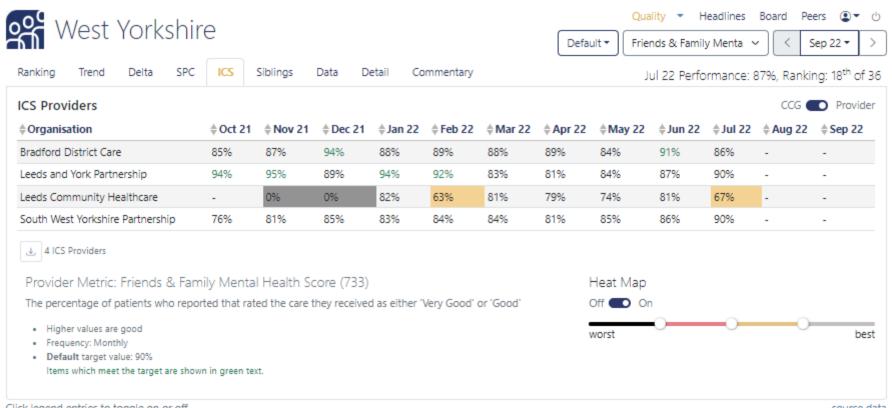


Click legend entries to toggle on or off

Friends & Family Mental Health Other

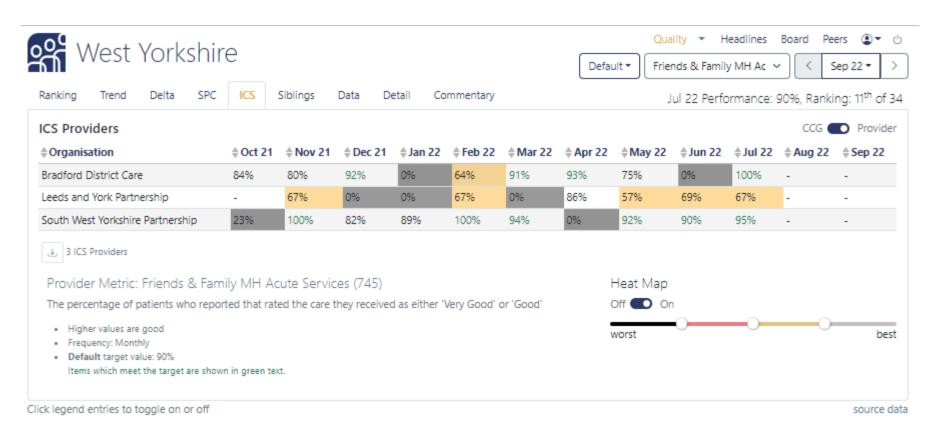


Friends & Family Mental Health Score

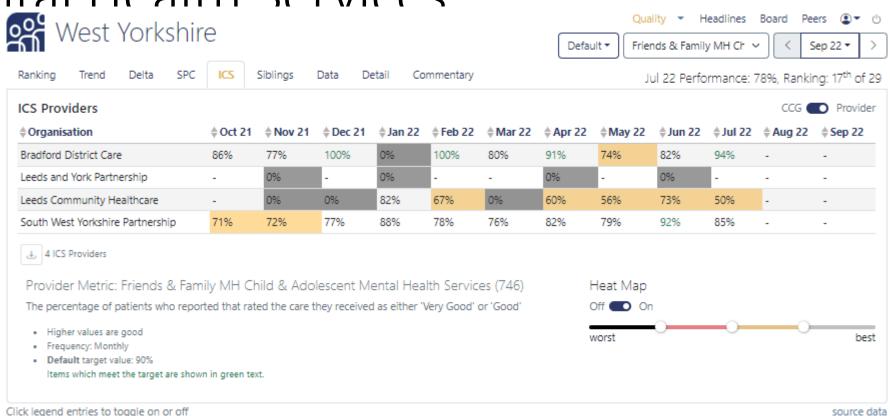


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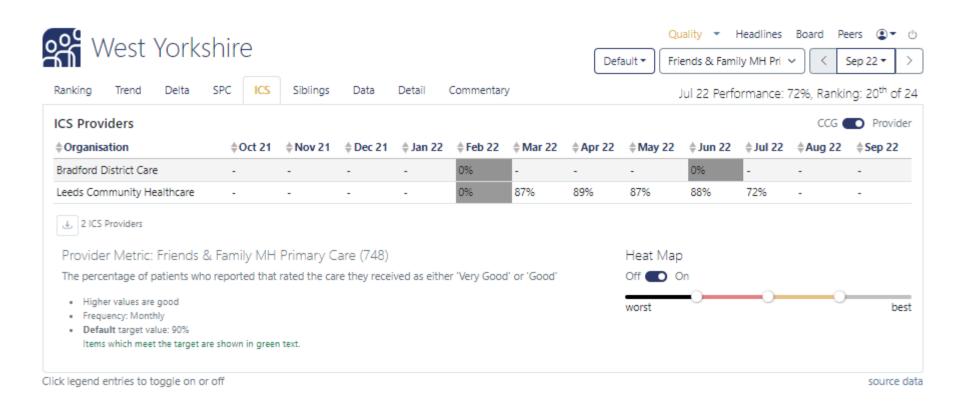
Friends & Family MH Acute Services



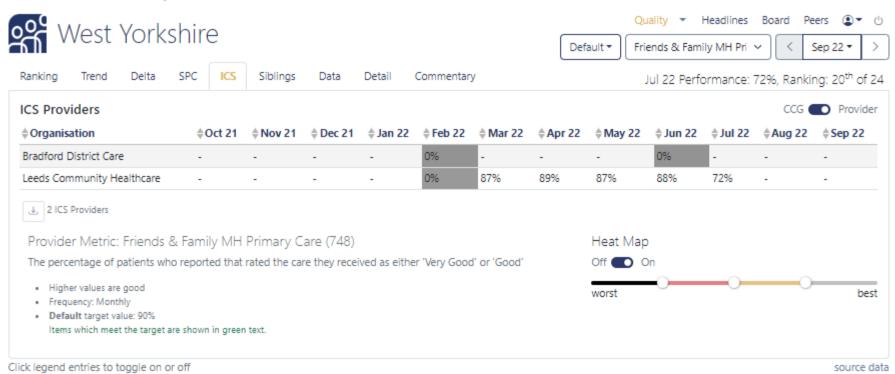
Friends & Family MH Child & Adolescent Mental Health Services



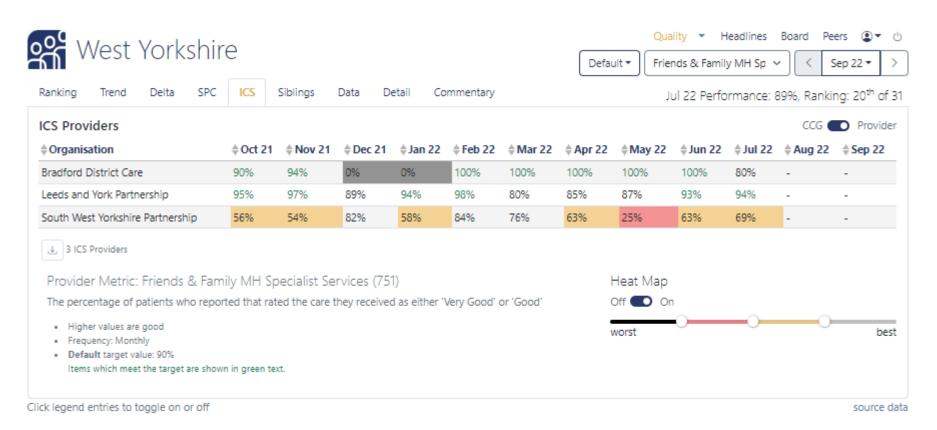
Friends & Family MH Primary Care



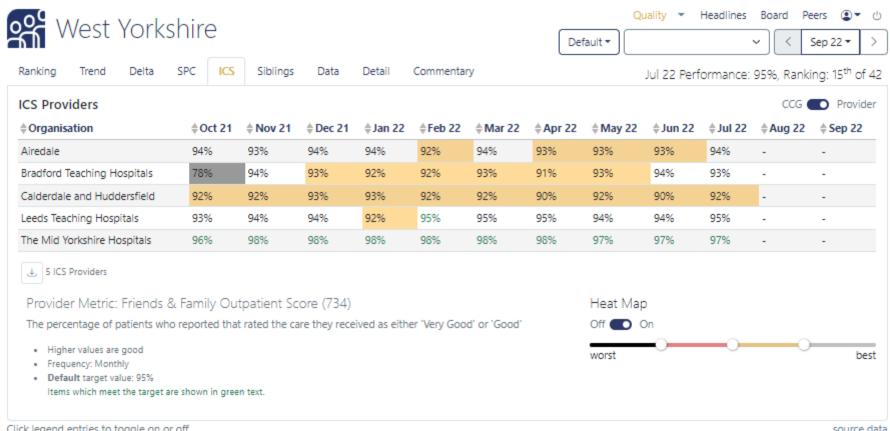
Friends & Family MH Secondary Care Community Services



Friends & Family MH Specialist Services

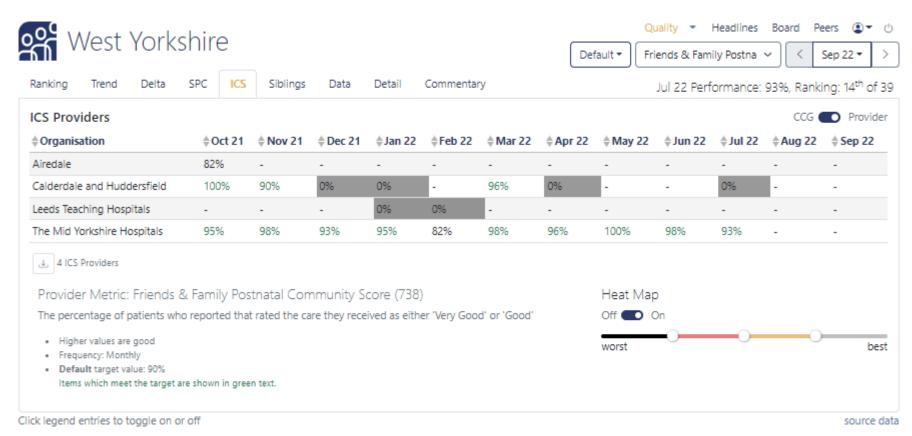


Friends & Family Outpatient Score

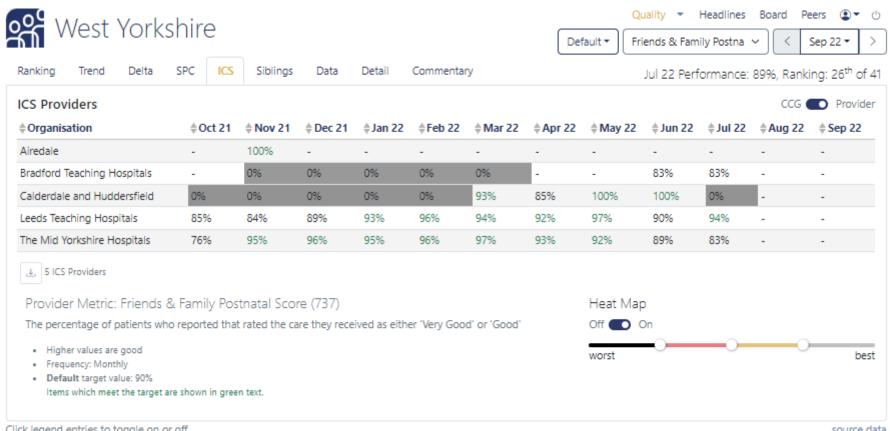


Click legend entries to toggle on or off

Friends & Family Postnatal Community Score

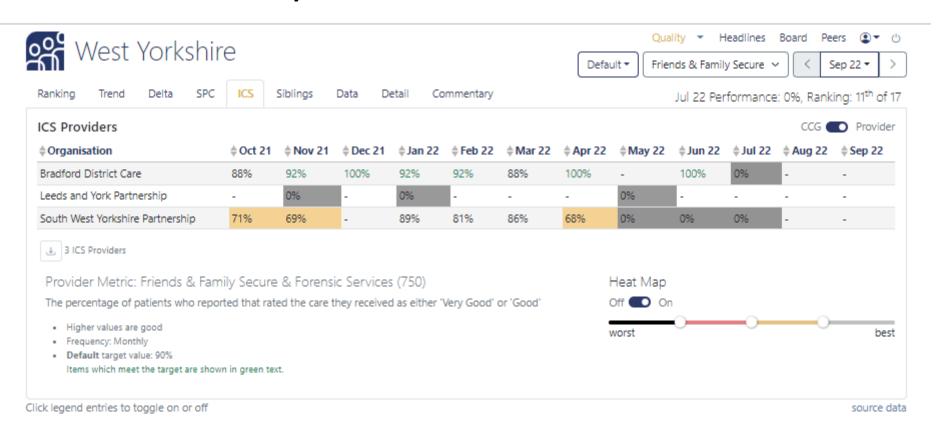


Friends & Family Postnatal Score

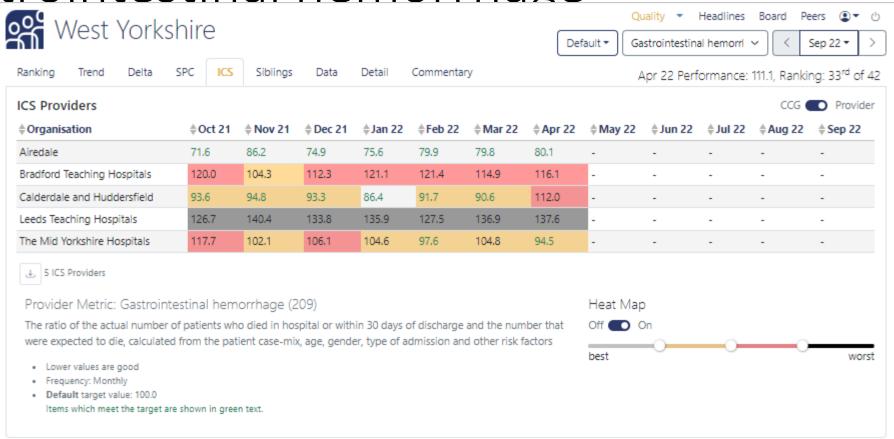


Click legend entries to toggle on or off

Friends & Family Secure & Forensic Services

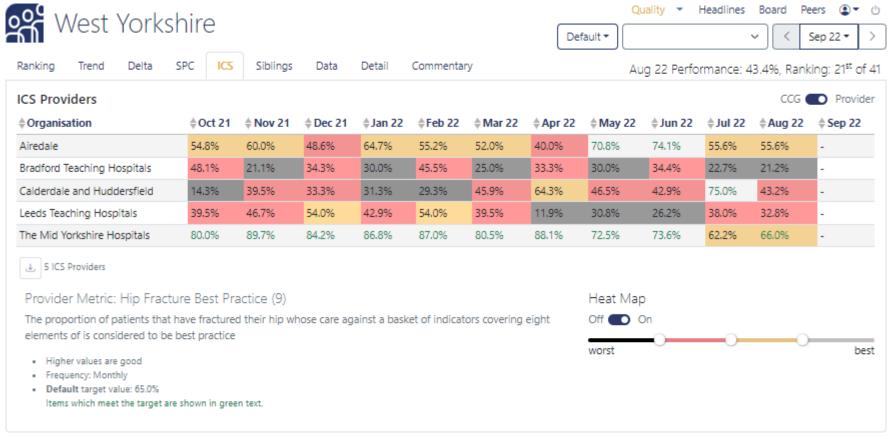


Gastrointestinal hemorrhage



Click legend entries to toggle on or off

Hip Fracture Best Practice



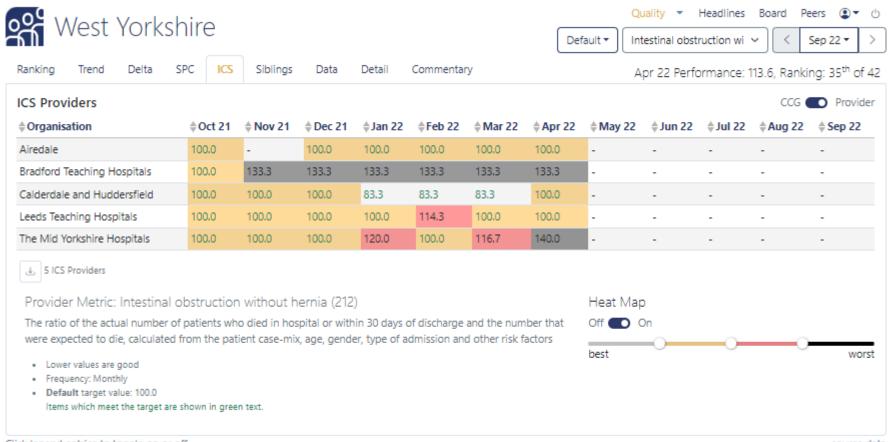
Click legend entries to toggle on or off

Hospital Onset Infection Rate



Click legend entries to toggle on or off

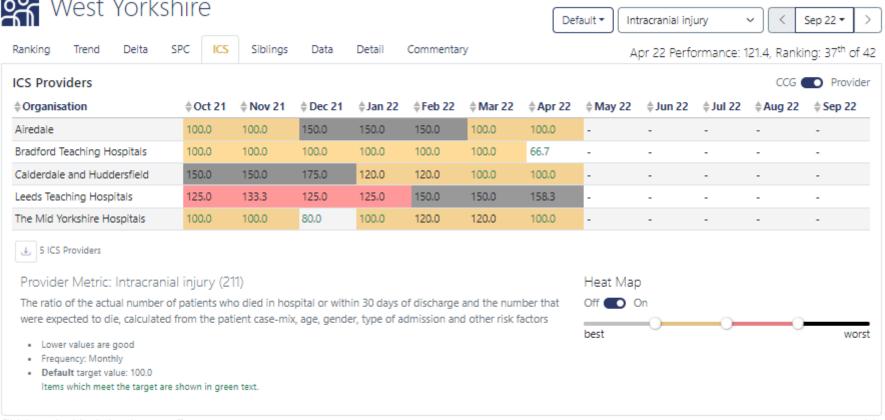
Intestinal obstruction without hernia



Click legend entries to toggle on or off

Intracranial injury



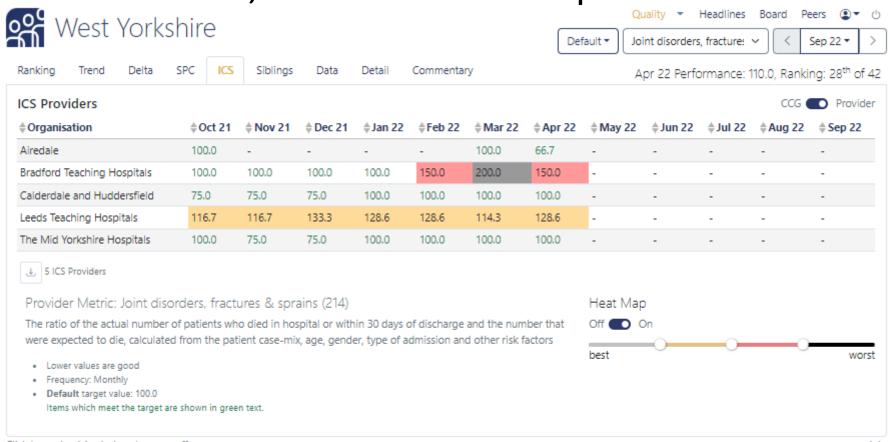


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source data

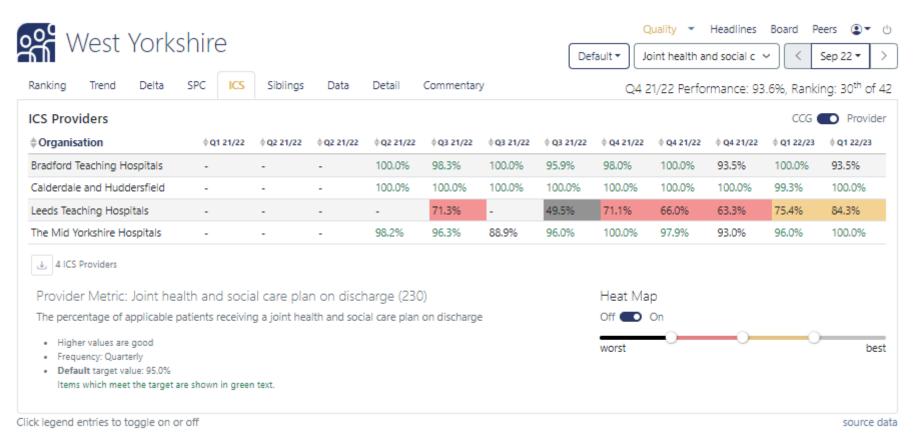
Quality ▼ Headlines Board Peers ②▼ ()

Joint disorders, fractures & sprains

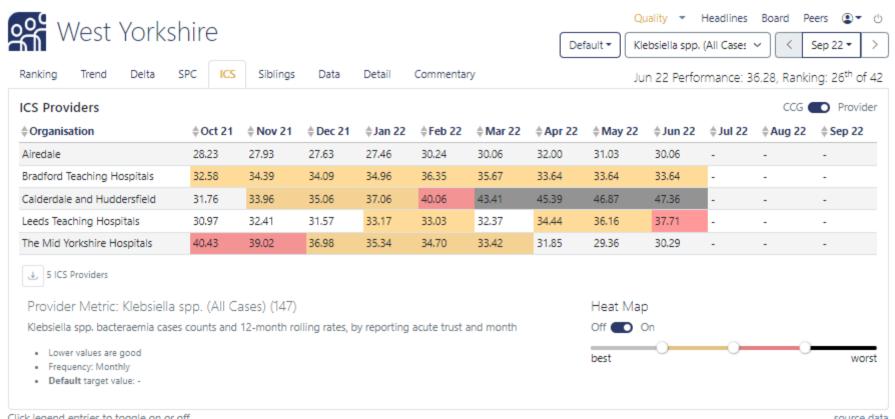


Click legend entries to toggle on or off

Joint health and social care plan on discharge



Klebsiella spp. (All Cases)



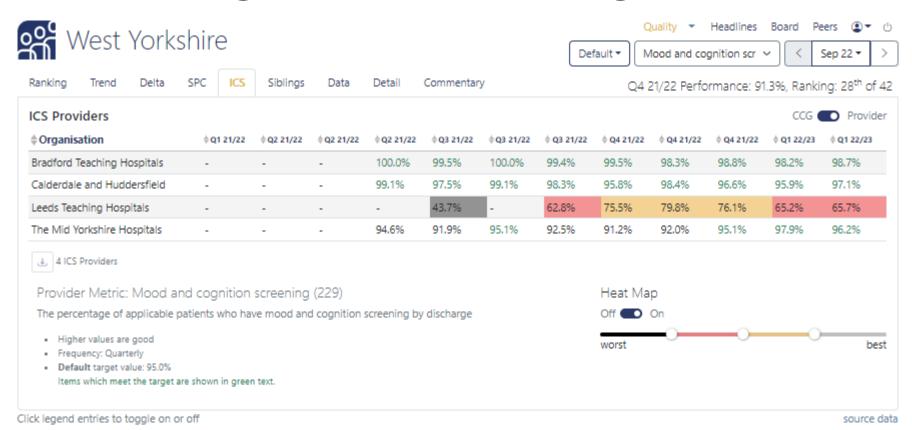
Click legend entries to toggle on or off

Klebsiella spp. (Hospital Onset)

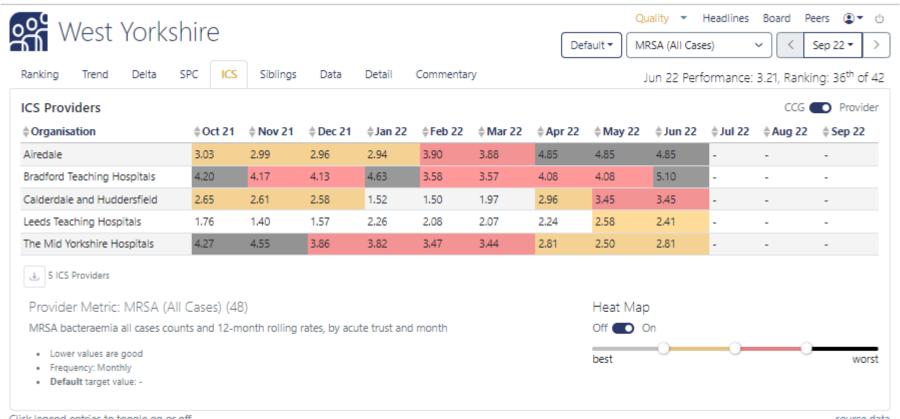


Click legend entries to toggle on or off

Mood and cognition screening



MRSA (All Cases)



Click legend entries to toggle on or off

MRSA (Hospital Onset)



Click legend entries to toggle on or off

MSSA (All Cases)



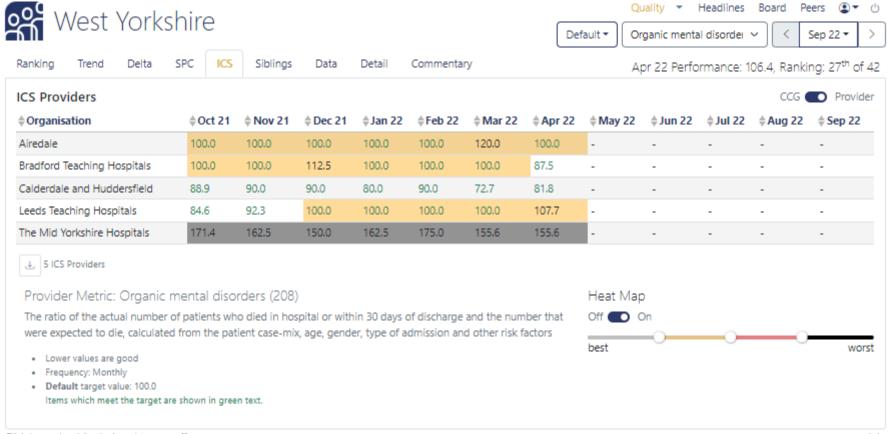
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MSSA (Hospital Onset)



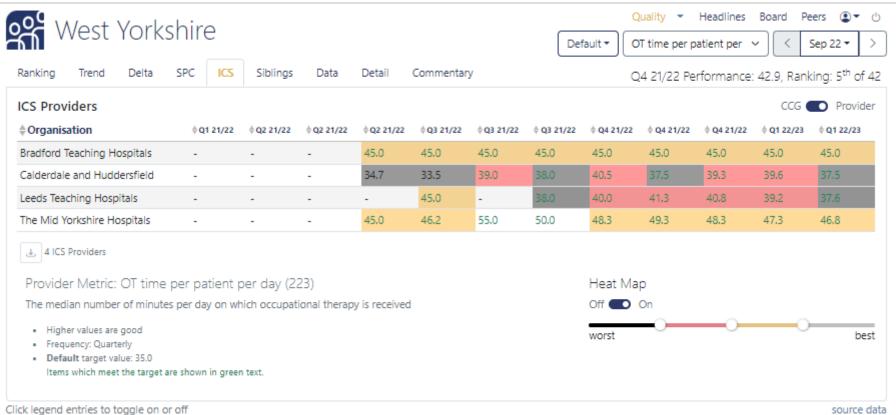
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Organic mental disorders

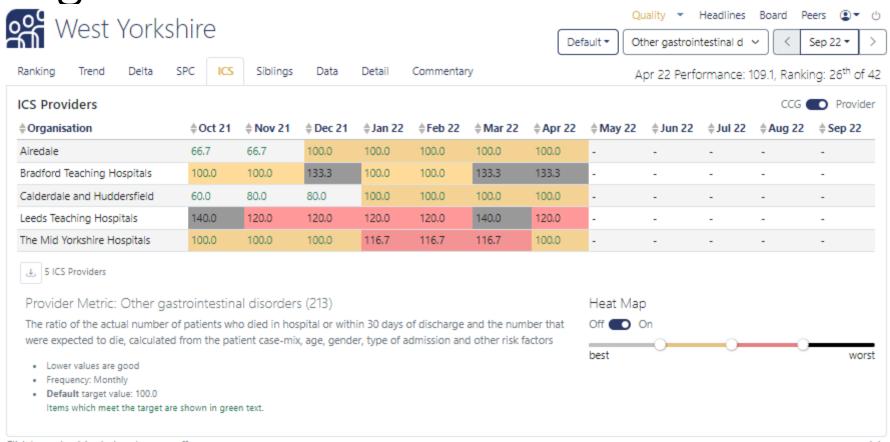


Click legend entries to toggle on or off

OT time per patient per day

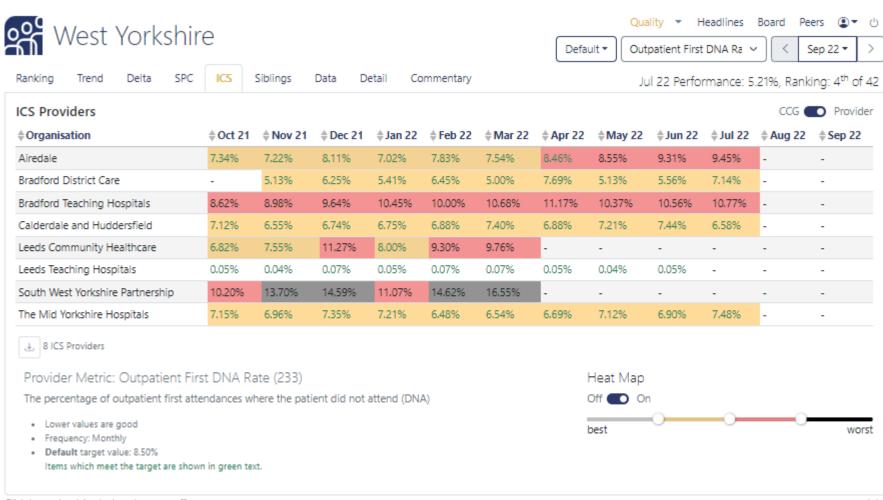


Other gastrointestinal disorders



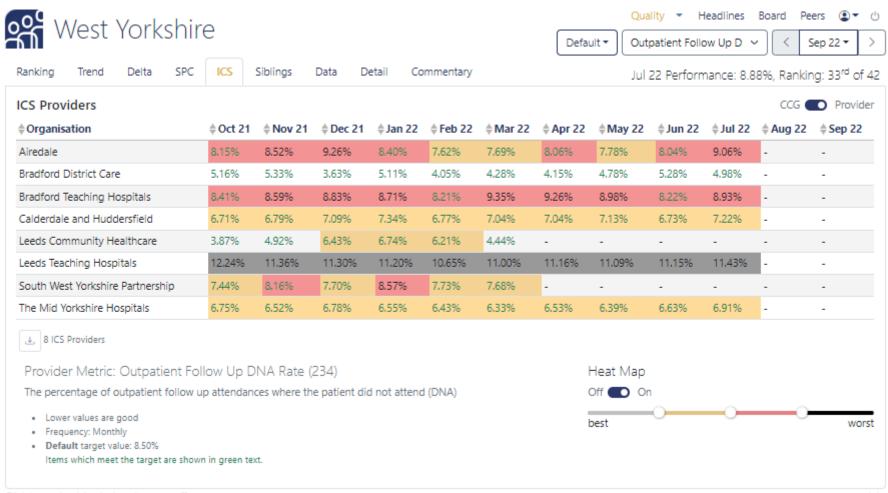
Click legend entries to toggle on or off

Outpatient First DNA Rate



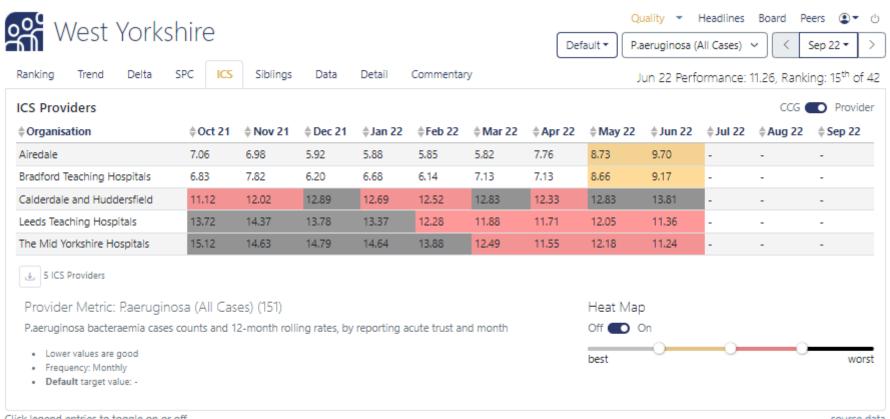
Click legend entries to toggle on or off

Outpatient Follow Up DNA Rate



Click legend entries to toggle on or off

P.aeruginosa (All Cases)



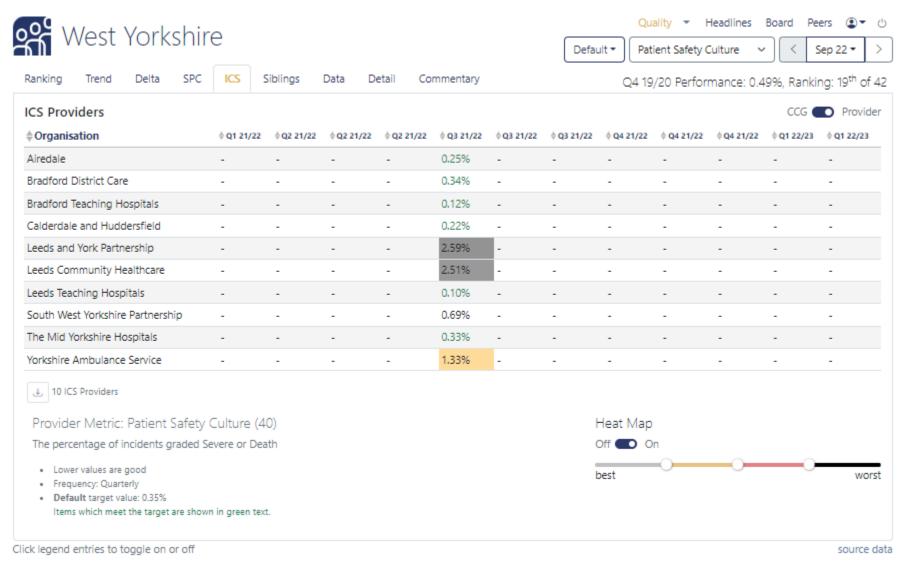
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P.aeruginosa (Hospital Onset)

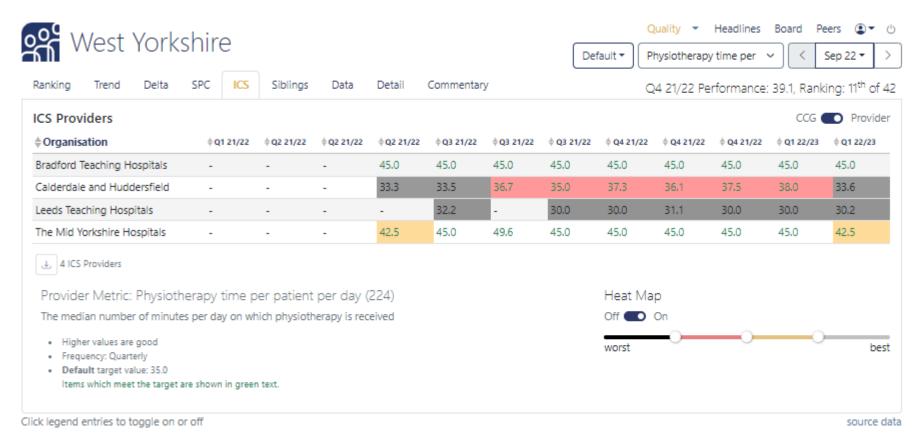


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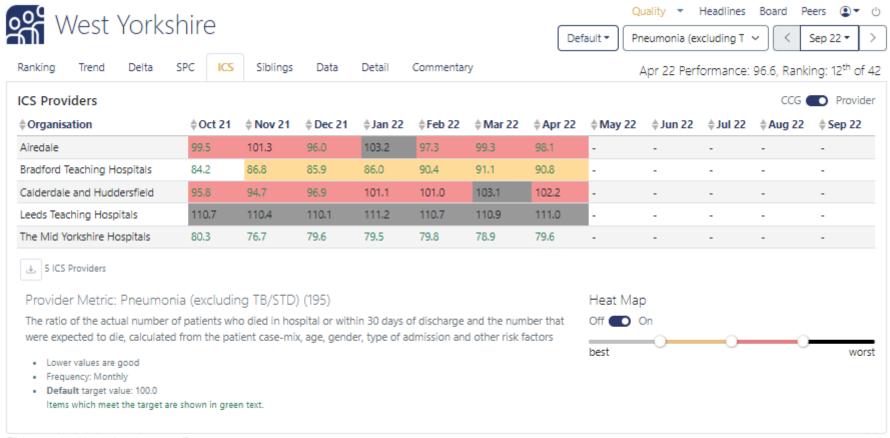
Patient Safety Culture



Physiotherapy time per patient per day

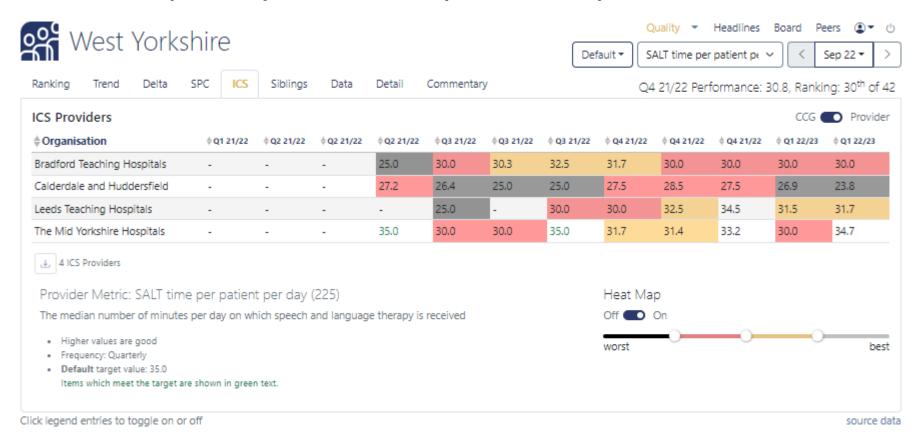


Pneumonia (excluding TB/STD)

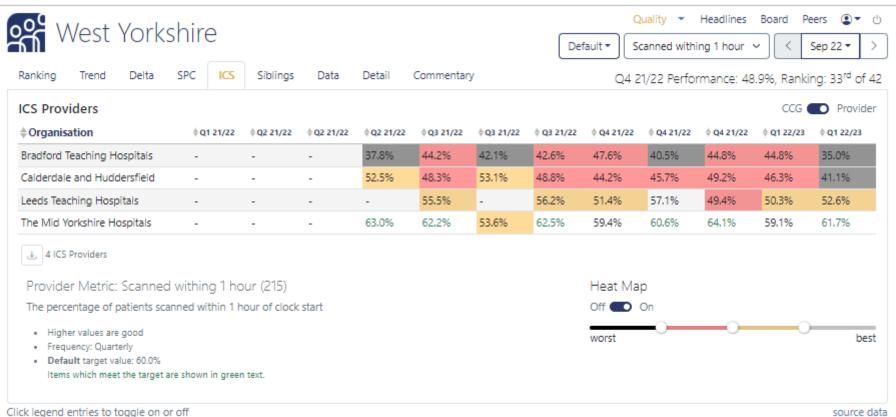


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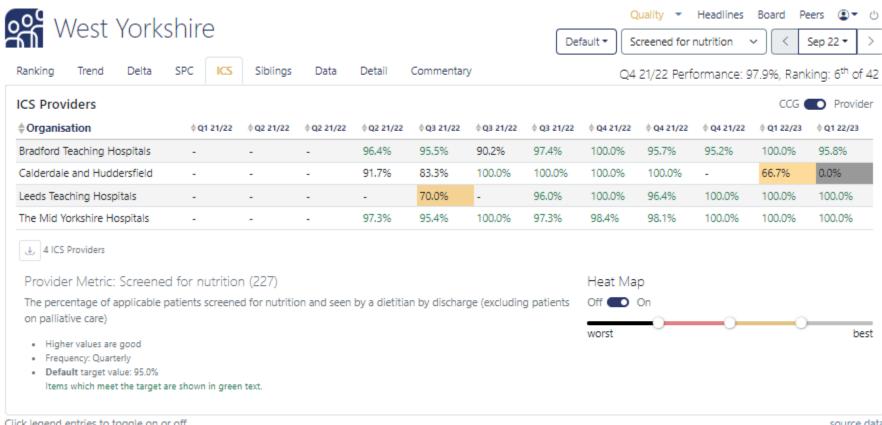
SALT time per patient per day



Scanned withing 1 hour

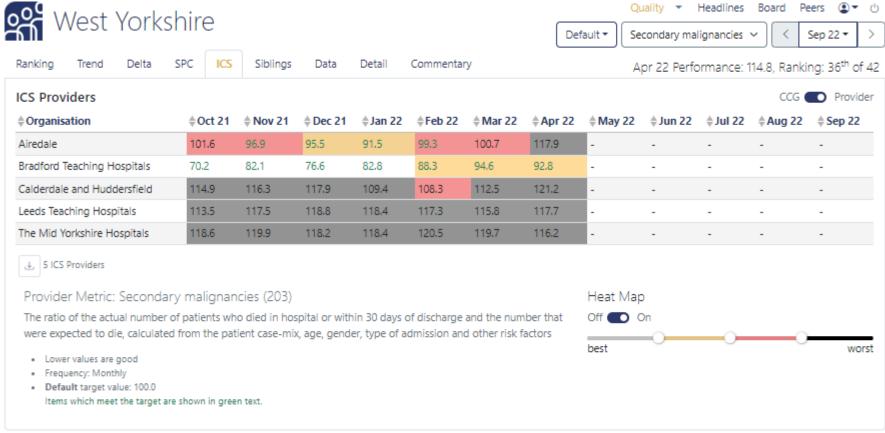


Screened for nutrition



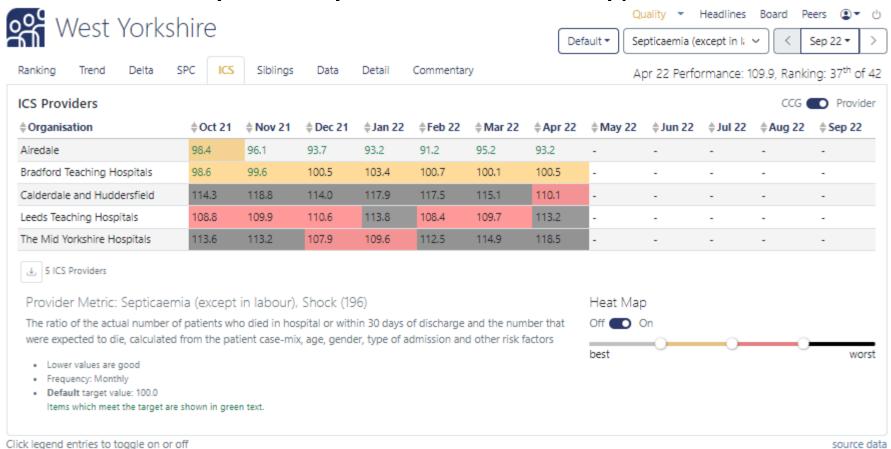
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Secondary malignancies



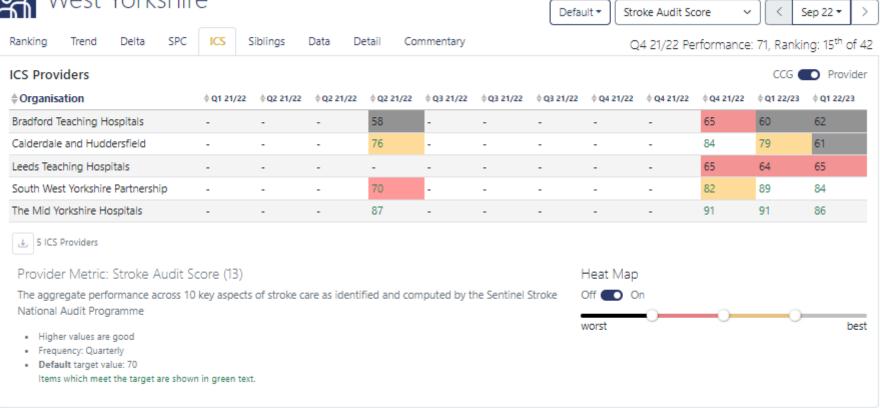
Click legend entries to toggle on or off

Septicaemia (except in labour), Shock



Stroke Audit Score



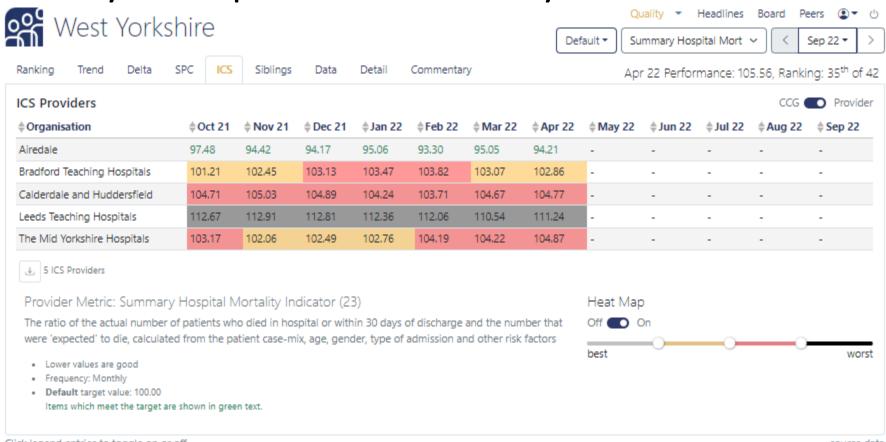


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source data

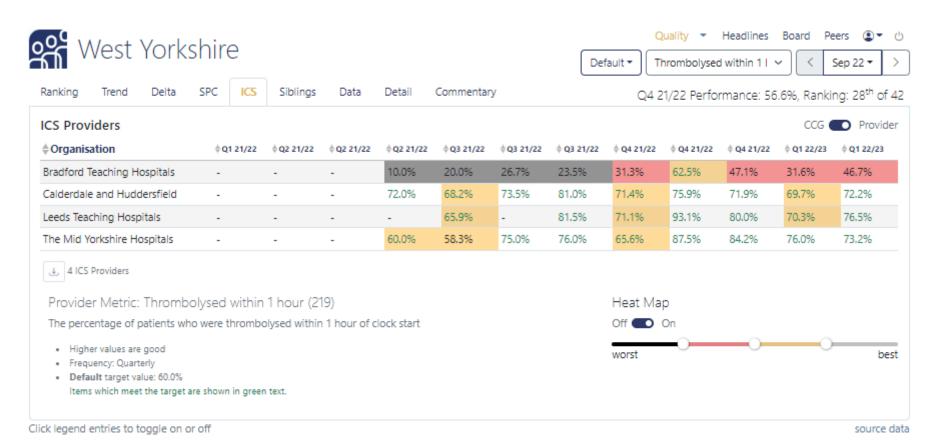
Quality ▼ Headlines Board Peers 🖭 ▼ 🕛

Summary Hospital Mortality Indicator

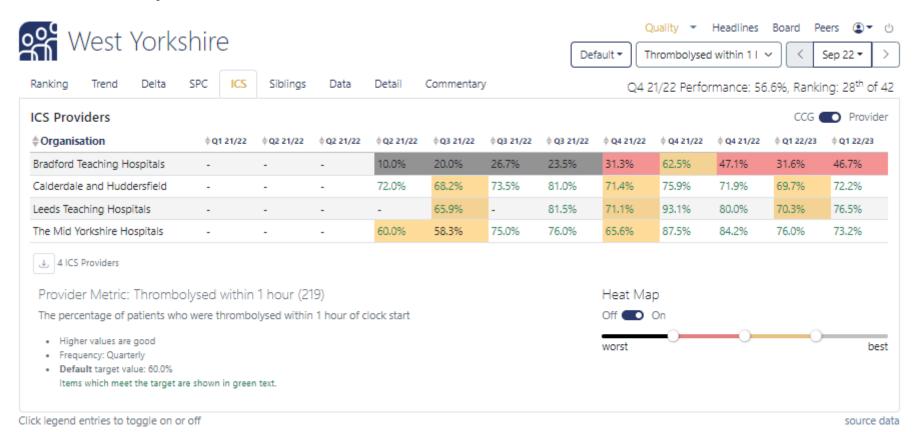


Click legend entries to toggle on or off

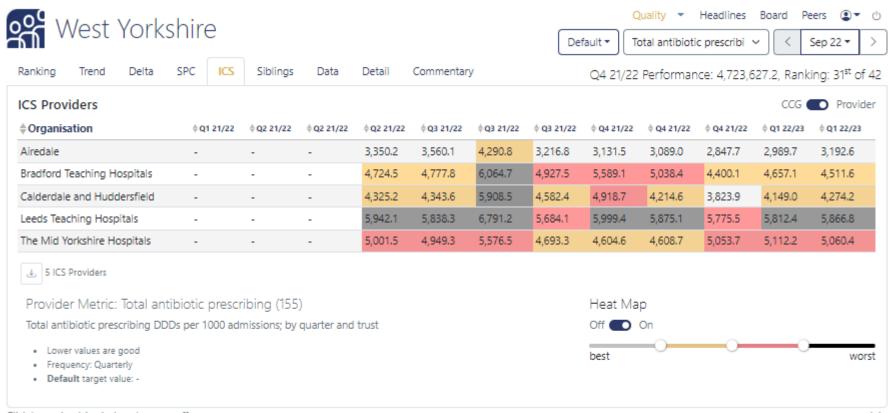
Swallow screen within 24 hours



Thrombolysed within 1 hour

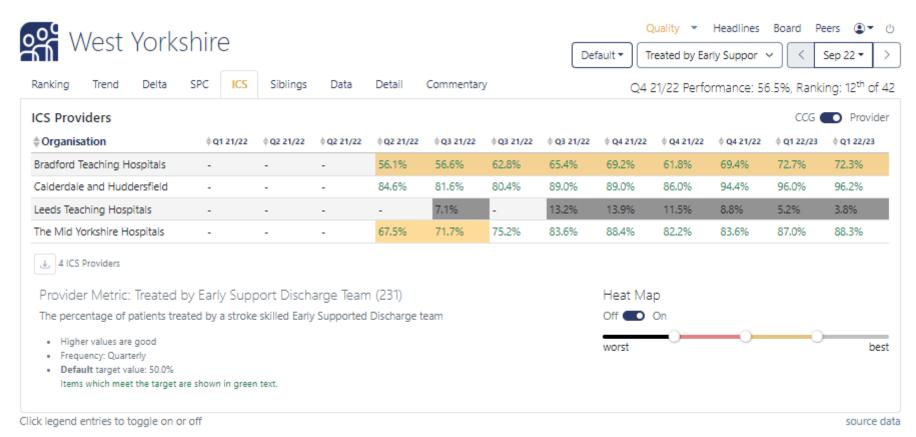


Total antibiotic prescribing

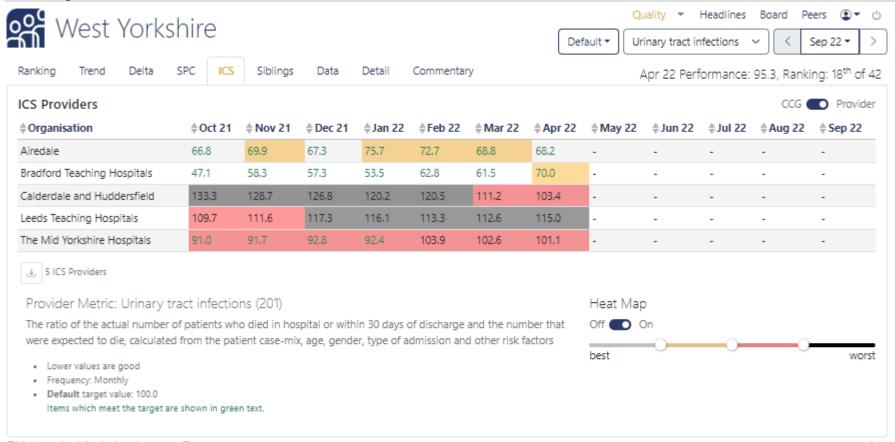


Click legend entries to toggle on or off

Treated by Early Support Discharge Team

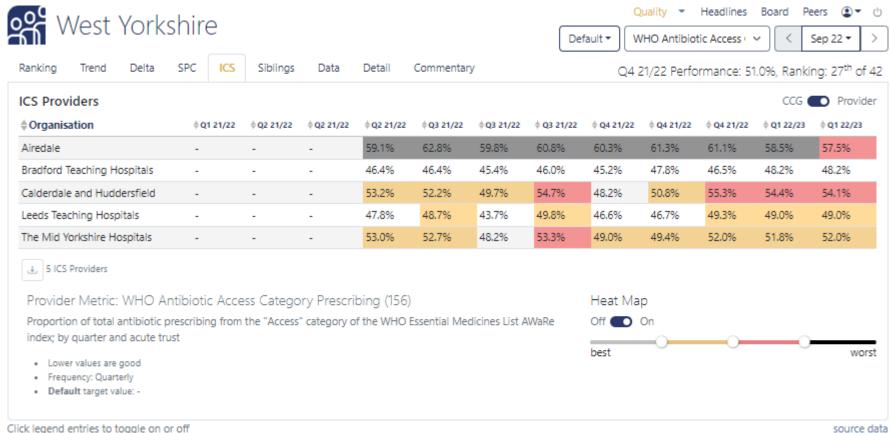


Urinary tract infections

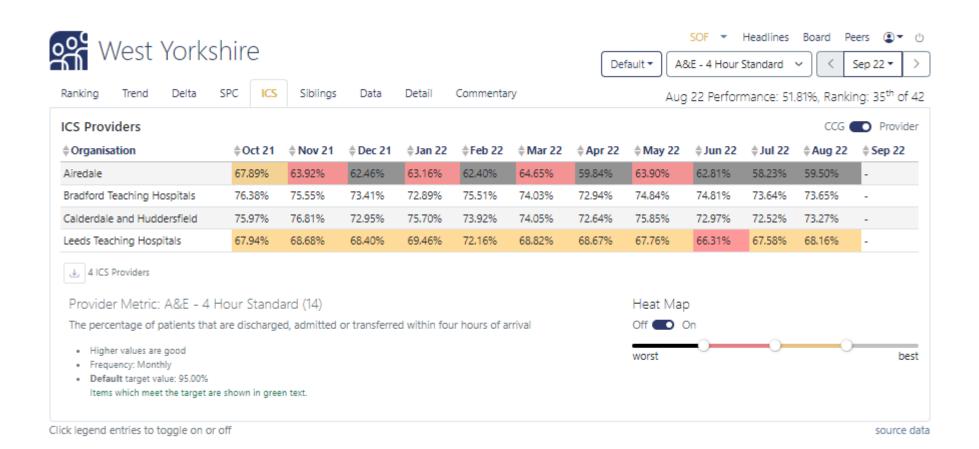


Click legend entries to toggle on or off

WHO Antibiotic Access Category Prescribing



A&E - 4 Hour Standard

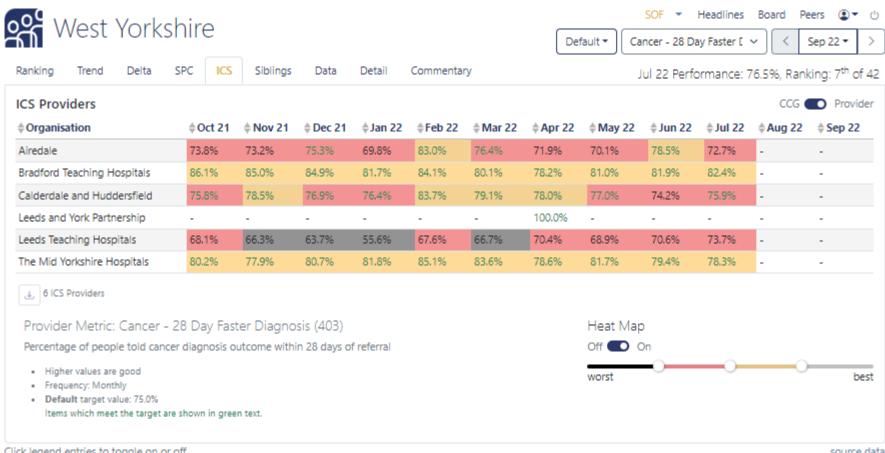


C.difficile (All Cases)



Click legend entries to toggle on or off

Cancer - 28 Day Faster Diagnosis



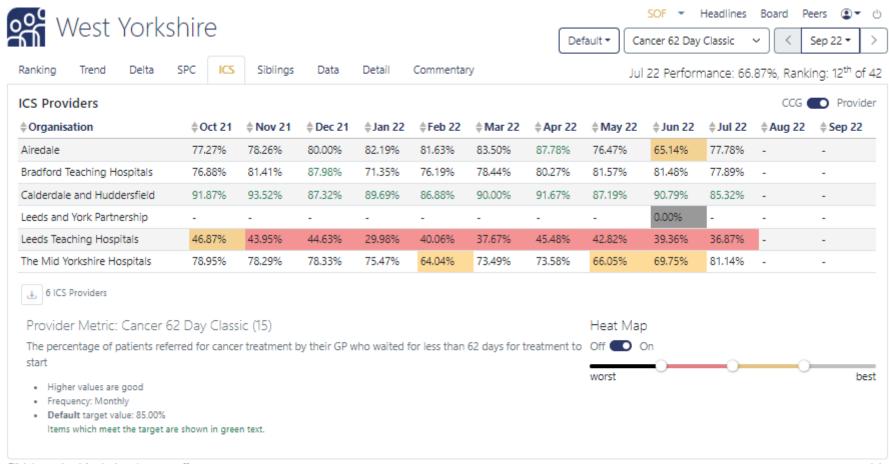
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Cancer 31 Day First Treatment



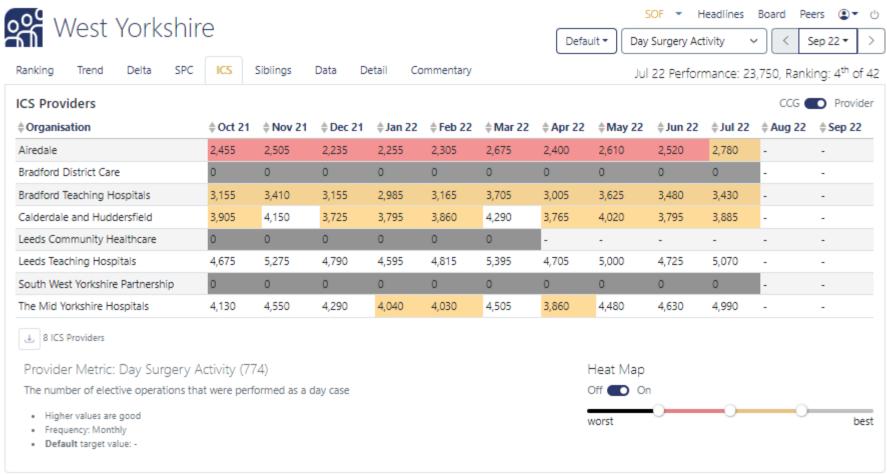
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Cancer 62 Day Classic



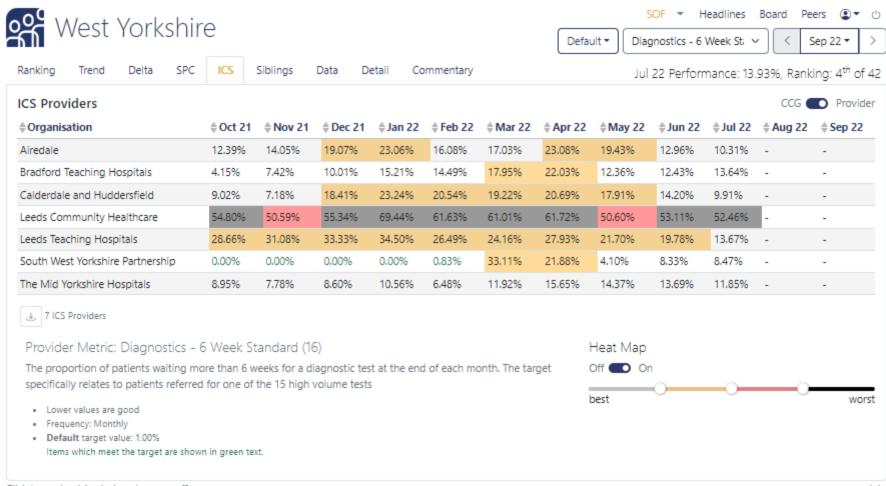
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Day Surgery Activity



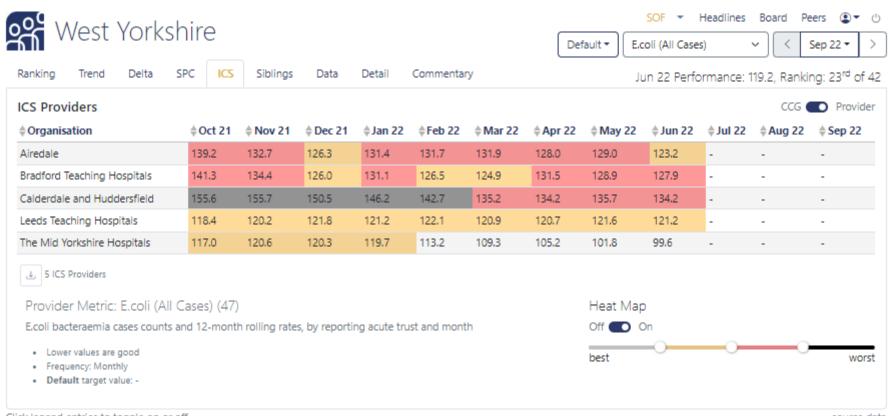
Click legend entries to toggle on or off

Diagnostics - 6 Week Standard



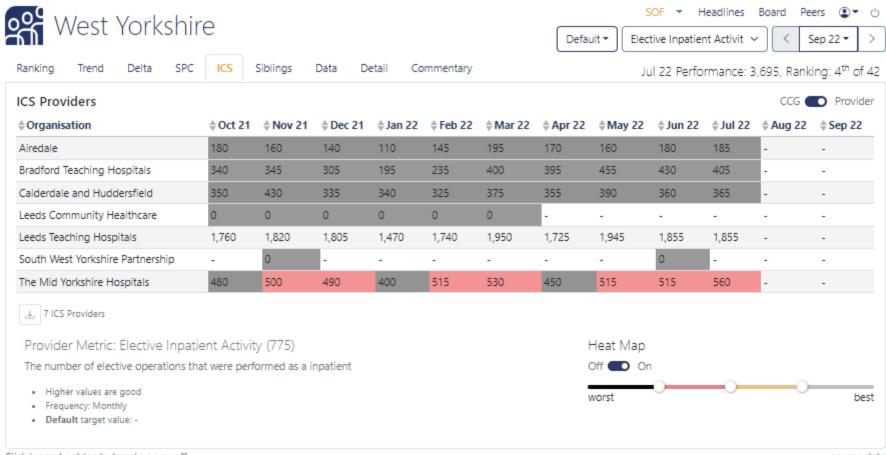
Click legend entries to toggle on or off

E.coli (All Cases)



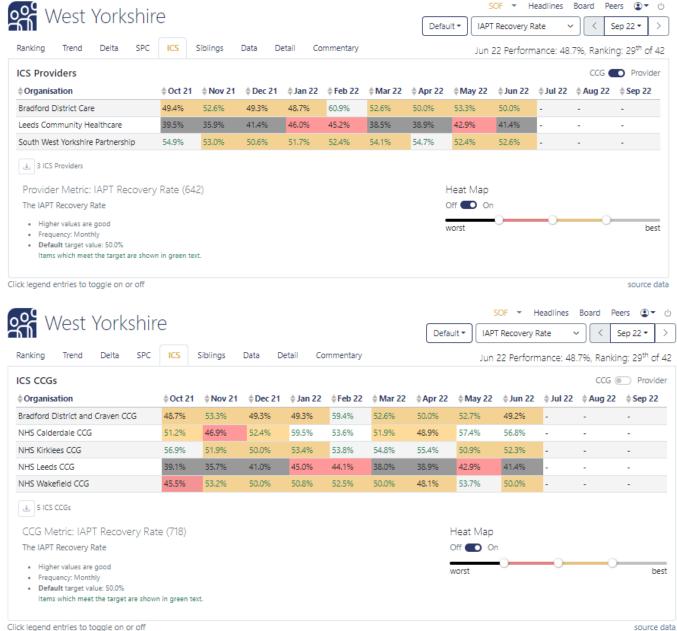
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Elective Inpatient Activity



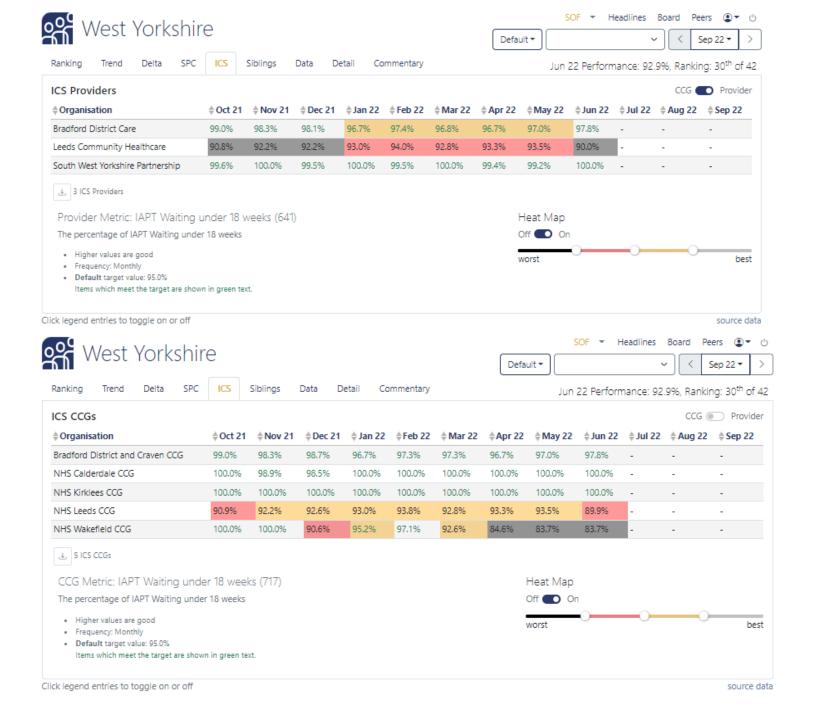
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IAPT Recovery Rate

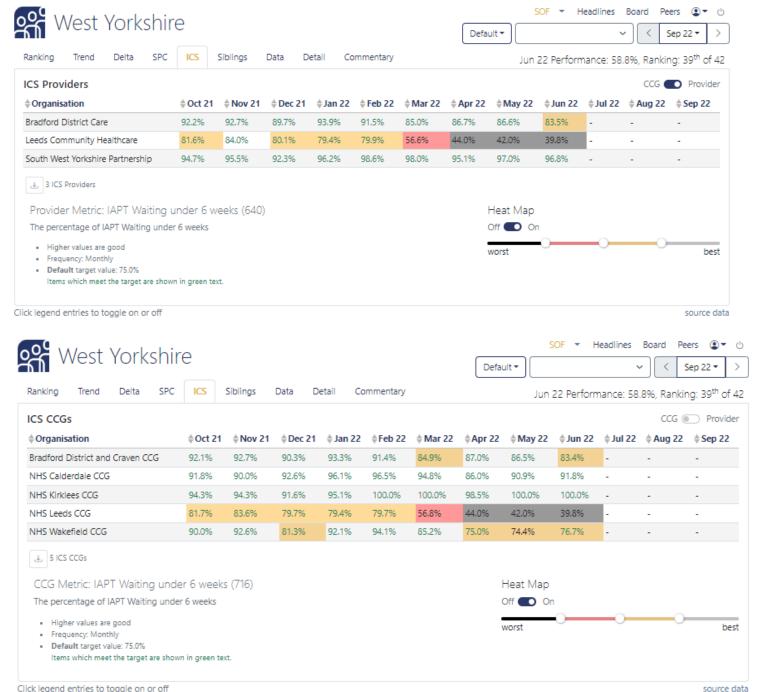


Click legend entries to toggle on or off

IAPT Waiting under 18 weeks



IAPT Waiting under 6 weeks



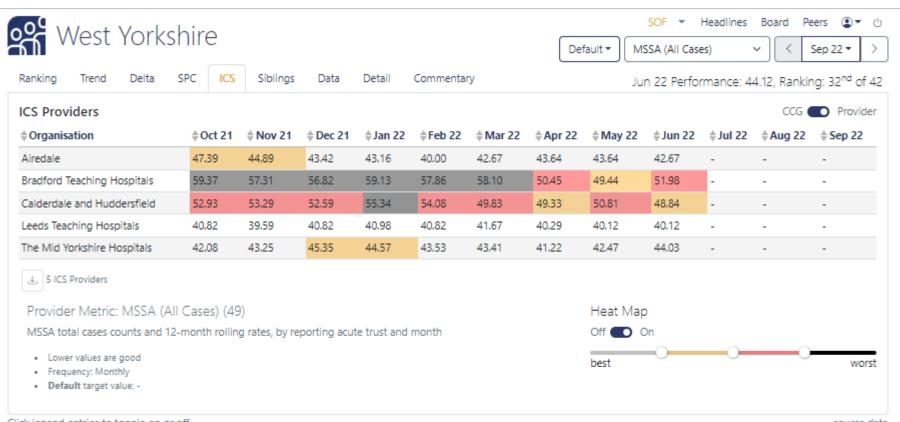
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MRSA (All Cases)



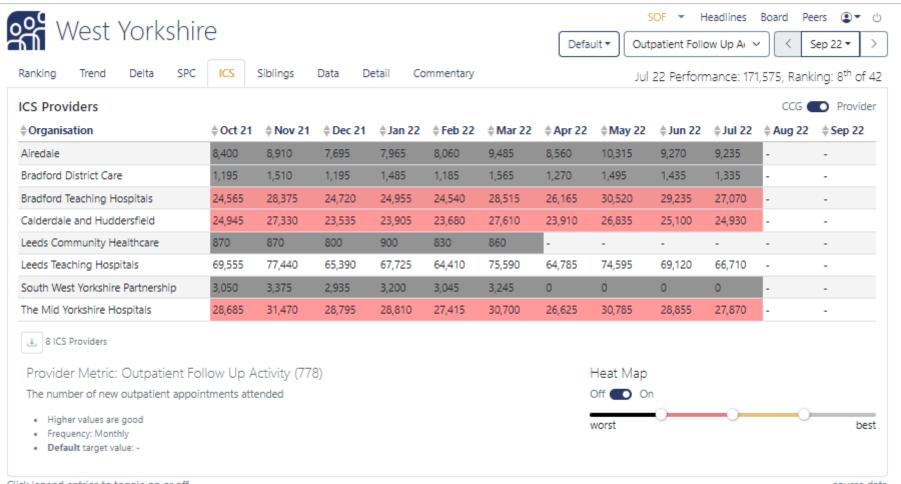
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MSSA (All Cases)



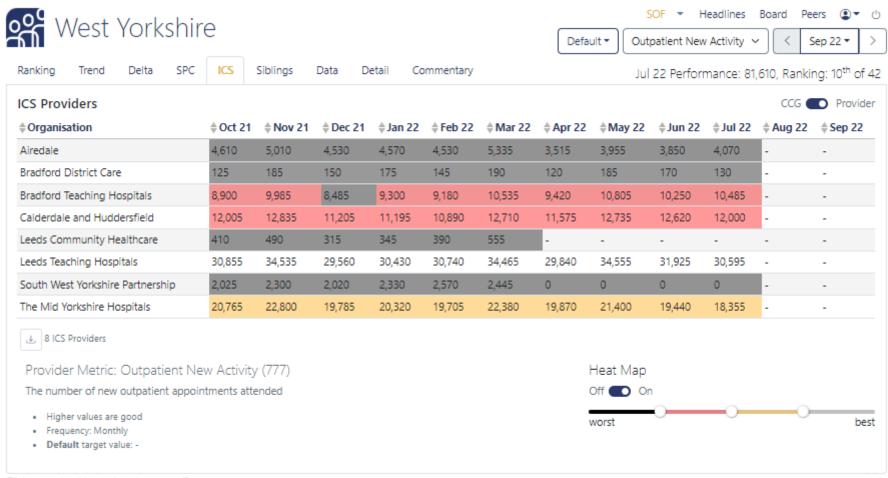
Click legend entries to toggle on or off

Outpatient Follow Up Activity



Click legend entries to toggle on or off

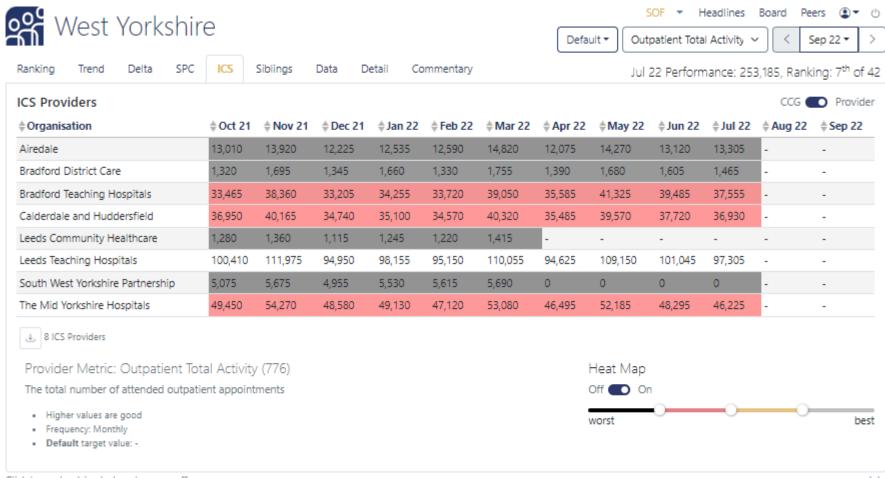
Outpatient New Activity



Click legend entries to toggle on or off

source data

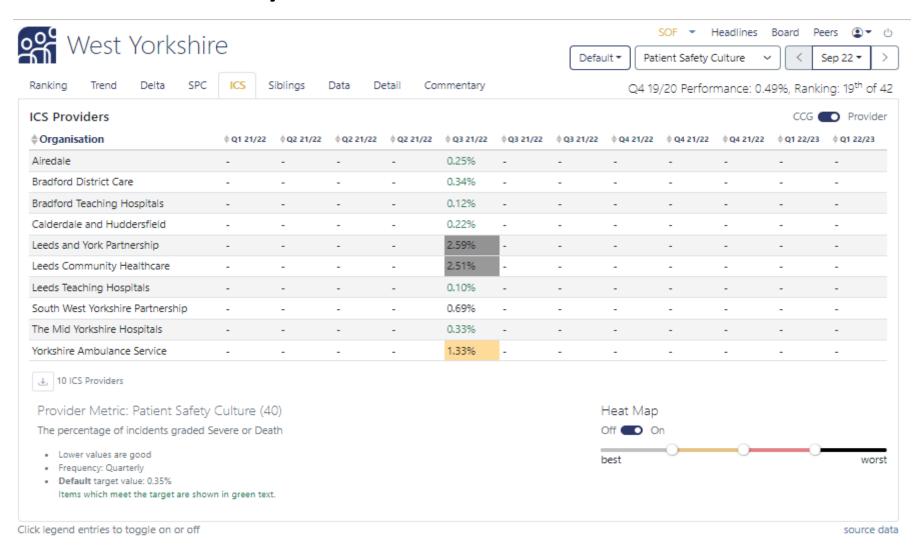
Outpatient Total Activity



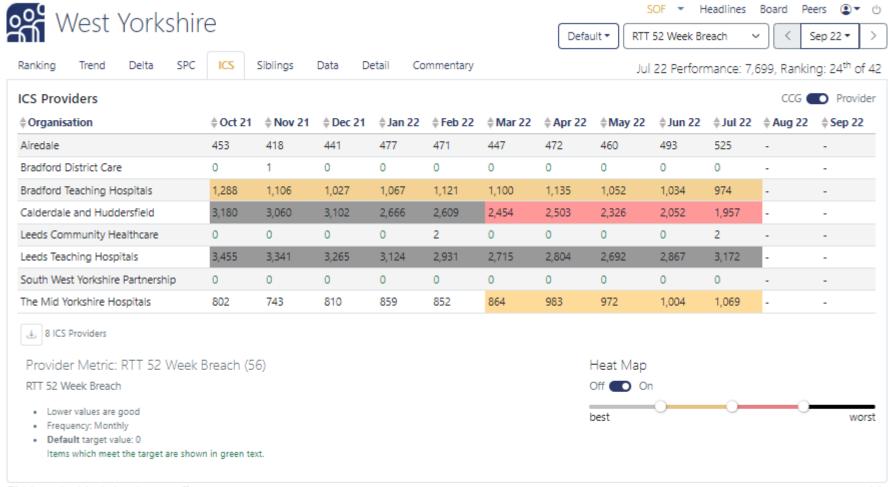
Click legend entries to toggle on or off

source data

Patient Safety Culture



RTT 52 Week Breach

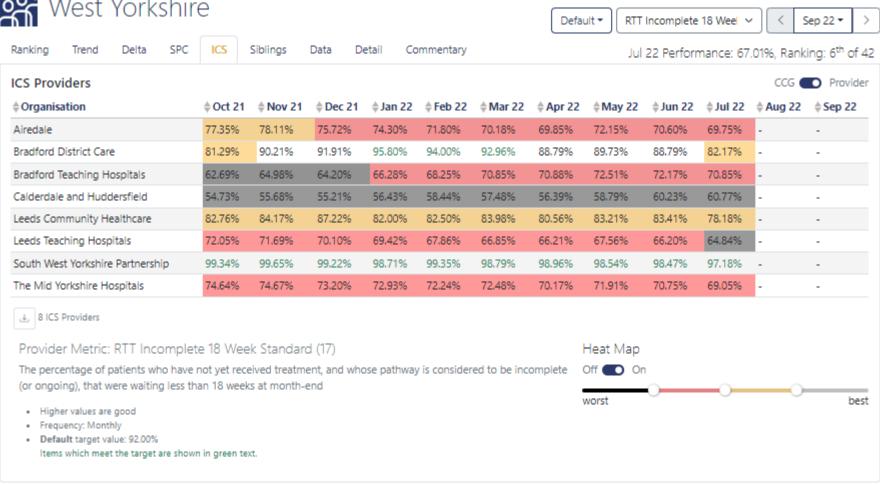


Click legend entries to toggle on or off

source data

RTT Total Incompletes



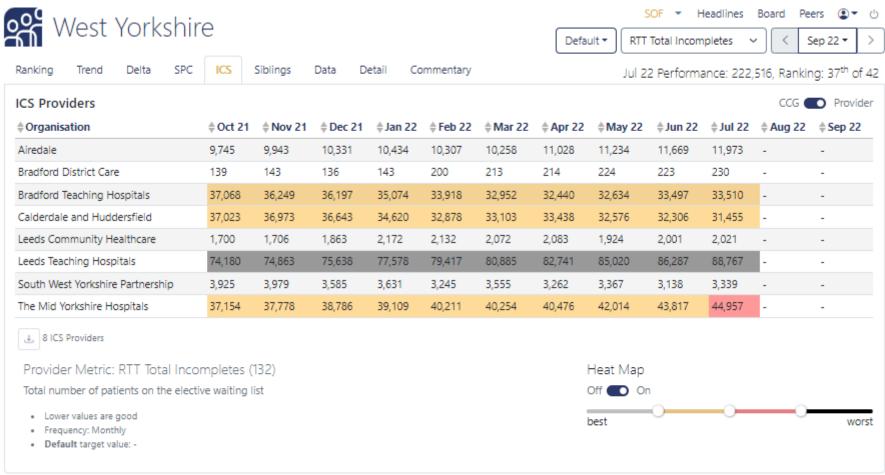


Click legend entries to toggle on or off

source data

Headlines Board Peers **②▼** 也

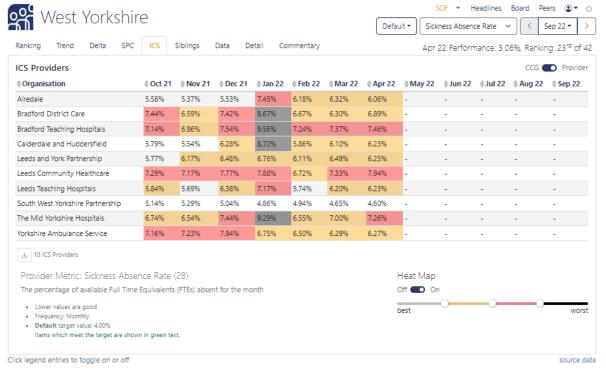
RTT Total Incompletes

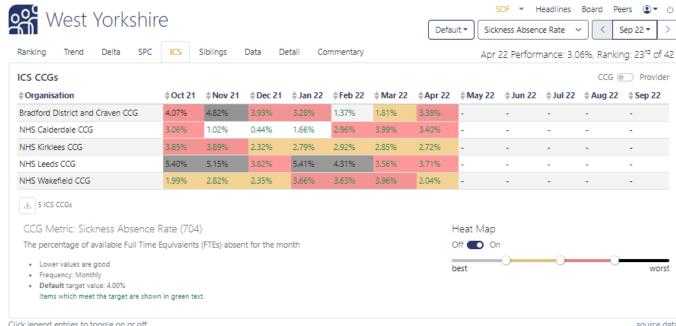


Click legend entries to toggle on or off

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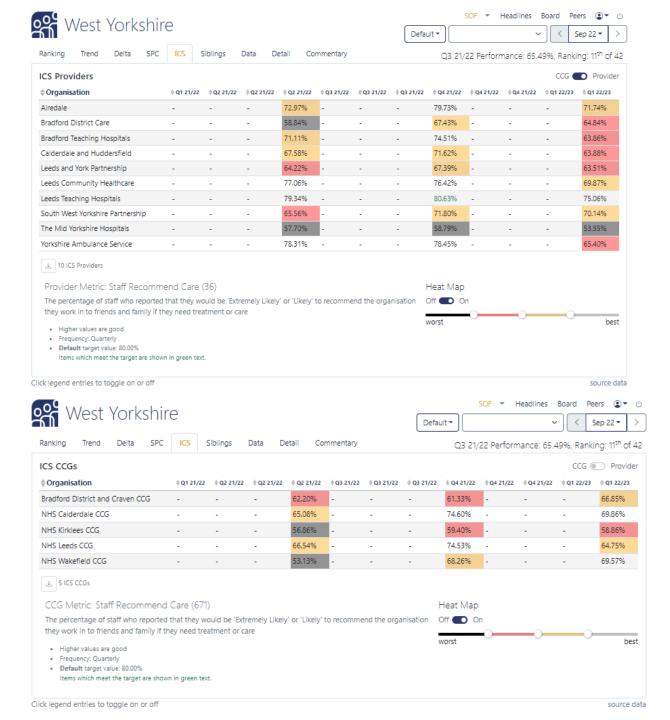
Sickness **Absence Rate**



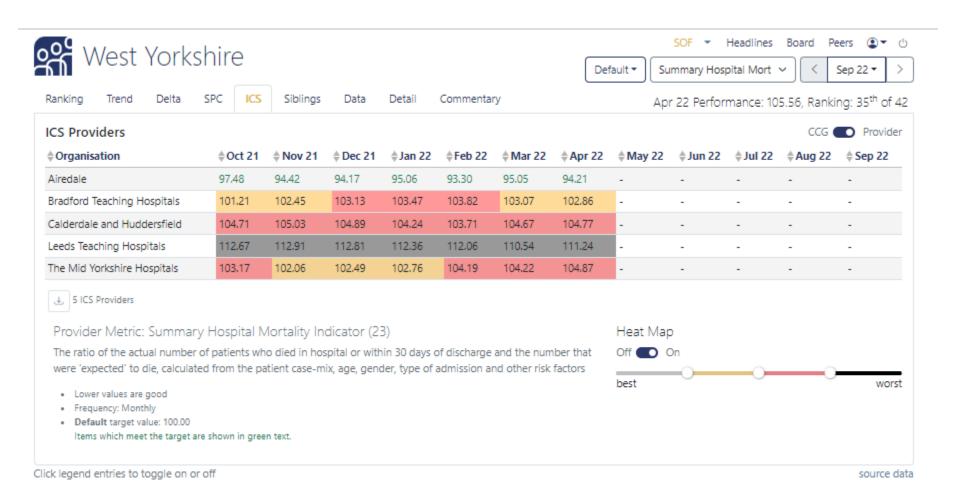


Click legend entries to toggle on or off source data

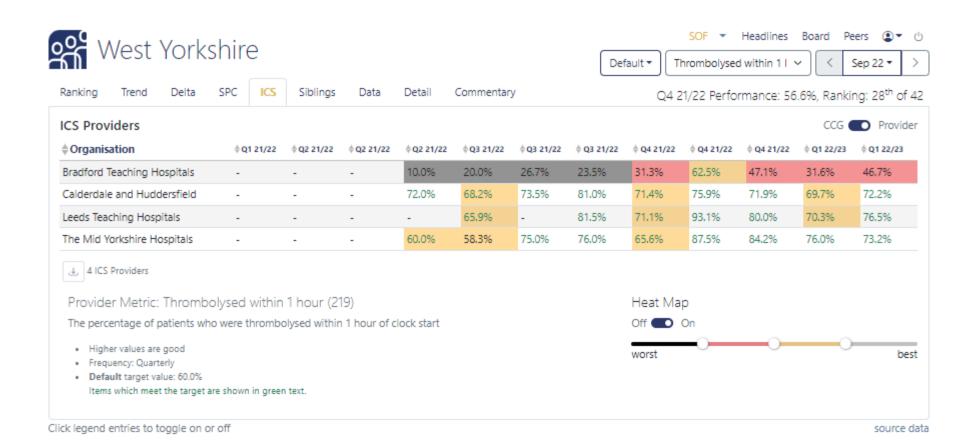
Staff Recommend Care



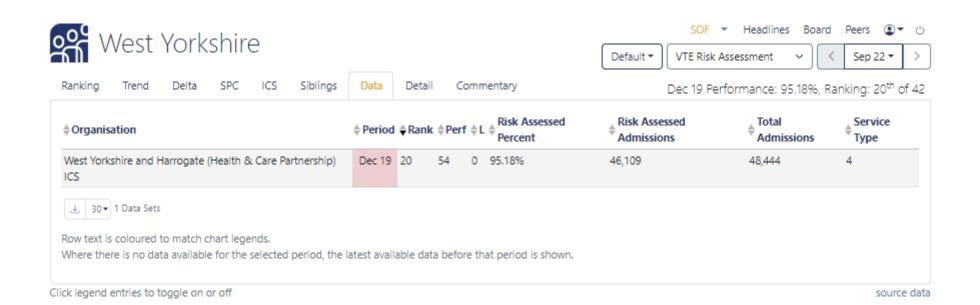
Summary Hospital Mortality Indicator



Thrombolysed within 1 hour



VTE Risk Assessment







Meeting name:	West Yorkshire Integrated Care Board Quality Committee	
Agenda item no.	07	
Meeting date:	25 October 2022	
Report title:	CQC Inspection of Urgent and Emergency Care Services	
Report presented by: Beverley Geary, Director of Nursing, Clinical and Professional Directorate		
Report approved by: Beverley Geary, Director of Nursing, Clinical and Professional Directorate		
Report prepared by:	Beverley Geary, Director of Nursing, Clinical and Professional Directorate	

Purpose and Action			
Assurance □	Decision □	Action □	Information $oxtimes$
	(approve/recommend/	(review/consider/comment/	
	support/ratify)	discuss/escalate	
Previous considerations:			
Executive summary and points for discussion:			

During March - May 2022 CQC the undertook a coordinated inspection of a number of services in West Yorkshire during to understand the patient experience and quality of care delivered across urgent and emergency care.

The services inspected were as follows:

- **Bradford Royal Infirmary**
- South West Yorkshire Partnership NHS Foundation Trust (SWYFT)
- Yorkshire Ambulance Service NHS Trust (Emergency Operations Centre)
- Yorkshire Ambulance Service NHS Trust HQ (NHS 111)
- Sheridan Teal House (Local Care Direct)
- King Street Health Centre (Walk-in Centre)
- Dewsbury Walk-in Centre (Locala Community Partnerships CIC)

The regulator also inspected 8 General Practices (GP), and 4 care services (a mix of domiciliary care providers and care homes).

Each inspected provider has received their own report which includes the system summary. The CQC has not produced a separate report for the ICB; and the ICB has not been rated.

The findings included:

The majority of services had systems, processes and policies in place to keep people safe and manage risk, with governance arrangements to learn from incidents

- The majority of services delivered effective care and treatment, which met the needs of
 patients. Many had systems in place to review and monitor the effectiveness and
 appropriateness of care, in order to make improvements
- All inspected services* were found to be caring. Staff treated patients with kindness and compassion, respecting privacy and dignity
- The majority of services delivered **responsive** care; with delivery adapted to meet the needs of patients particularly in relation to the COVID-19 pandemic
- The majority of services were found to be well led. It was noted that leaders had the capacity and skills to deliver high quality and sustainable care
- Many of the services were found to be working with a range of stakeholders throughout the UEC system to support patient care.

Recommendations were made to individual providers, the oversight of which will be managed at Place.

The WY Urgent and Emergency Care team conducted a thematic analysis of all reports to determine any learning and key actions for West Yorkshire. These were presented for sharing and learning at the UEC Board in September.

and learning at the OLO Board in September.
Which purpose(s) of an Integrated Care System does this report align with?
☐ Improve healthcare outcomes for residents in their system
☑ Tackle inequalities in access, experience and outcomes
☐ Enhance productivity and value for money
☐ Support broader social and economic development
Recommendation(s)
The Quality Committee is asked to:
Receive the report for information.
 Receive the report for information. Does the report provide assurance or mitigate any of the strategic threats or significant risks on the Corporate Risk Register or Board Assurance Framework? If yes, please detail which:
Does the report provide assurance or mitigate any of the strategic threats or significant risks on the Corporate Risk Register or Board Assurance Framework? If yes, please
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Does the report provide assurance or mitigate any of the strategic threats or significant risks on the Corporate Risk Register or Board Assurance Framework? If yes, please detail which:
Does the report provide assurance or mitigate any of the strategic threats or significant risks on the Corporate Risk Register or Board Assurance Framework? If yes, please detail which: Appendices
Does the report provide assurance or mitigate any of the strategic threats or significant risks on the Corporate Risk Register or Board Assurance Framework? If yes, please detail which: Appendices 1.

What are the implications for?

Residents and Communities	
Quality and Safety	X
Equality, Diversity and Inclusion	
Finances and Use of Resources	
Regulation and Legal Requirements	
Conflicts of Interest	
Data Protection	
Transformation and Innovation	
Environmental and Climate Change	
Future Decisions and Policy Making	
Citizen and Stakeholder Engagement	

The report should be written in Arial, font size 12, and using 1.15 spacing. Please use paragraph numbers and do not stray from the following format:

1. Main Report Detail

1.1

2. Next Steps

2.1

3. Recommendations

The Quality Committee are requested to

4. Appendices

CQC Inspection of WY UEC Services - Thematic Analysis

West Yorkshire Quality Committee

25th October 2022







CQC inspection of Urgent and Emergency Care services

- Urgent and emergency care services across England have been and continue to be under sustained pressure. In response, the CQC has undertaken a coordinated inspection of a number of services in West Yorkshire during March - May 2022 to understand the patient experience and quality of care delivered across urgent and emergency care
- In addition, the CQC provided a short summary around system-wide findings. This was developed to highlight how services work as part of urgent and emergency care pathways
- Each inspected provider has received their own report which includes the system summary. The CQC has not produced a separate report for the ICB and the ICB has not been rated
- The WY Urgent and Emergency Care team have conducted a thematic analysis of all reports to determine any learning and key actions for West Yorkshire.









Inspections

In total 19 Services were inspected, with a range of announced and unannounced visits. A number of services were inspected but not rated.

The inspected services were:

- Bradford Royal Infirmary
- South West Yorkshire Partnership NHS Foundation Trust (SWYFT)
- Yorkshire Ambulance Service NHS Trust (Emergency Operations Centre)
- Yorkshire Ambulance Service NHS Trust HQ (NHS 111)
- Sheridan Teal House (Local Care Direct)
- King Street Health Centre (Walk-in Centre)
- Dewsbury Walk-in Centre (Locala Community Partnerships CIC)

CQC also inspected 8 General Practices (GP), and 4 care services (a mix of domiciliary care providers and care homes).



Summary of findings

- The majority of services had systems, processes and policies in place to keep people
 safe and manage risk, with governance arrangements to learn from incidents
- The majority of services delivered **effective** care and treatment, which met the needs of patients. Many had systems in place to review and monitor the effectiveness and appropriateness of care, in order to make improvements
- All inspected services* were found to be caring. Staff treated patients with kindness and compassion, respecting privacy and dignity
- The majority of services delivered **responsive** care; with delivery adapted to meet the needs of patients particularly in relation to the COVID-19 pandemic
- The majority of services were found to be **well led**. It was noted that leaders had the capacity and skills to deliver high quality and sustainable care
- Many of the services were found to be working with a range of stakeholders throughout the UEC system to support patient care.









^{*} Some domains within services were not inspected

Sharing best practice

The CQC noted examples of **outstanding practice** within the reports.

Avicenna Medical Practice (Bradford)

The team embraced initiatives and every opportunity to work collaboratively with stakeholders, members of the multidisciplinary team and outside agencies to provide safe and effective joined-up care that prioritised patient needs and reduced inequalities. For example; the team had one of the highest referral rates within the Clinical Commissioning Group to the diabetes prevention programme and staff were allocated lead roles in promoting support to reduce inequalities within the practice population.

Bilton Medical Centre (Bradford)

The team collected regular donations for vulnerable individuals including food, blankets and toiletries; they had raised funds for a local community kitchen and volunteered to help at a local homeless resource. The practice had also developed a 'Vulnerable persons directory' which directed staff and patients to support services. This included foodbanks, homeless services and debt counselling and support. Links on the practice website also directed patients to support as required.









Summary of actions

- CQC identified several actions that individual services should focus on. These actions
 were specific to individual providers concerned and it is for these providers to take
 appropriate action. One GP Practice was given actions that they must do
- One Care Home was in breach of two regulated activities, therefore were served with regulation notices
- Workforce was identified as a common theme throughout the individual service reports.
 The WY UEC Team have produced a summary identifying key priorities including recruitment/retainment, staff wellbeing and training/developmental opportunities which has been shared with the WY Workforce team to take any appropriate action
- The West Yorkshire summary provided by CQC highlighted several areas of focus. The ICB Urgent and Emergency Care team have mapped these themes against work ongoing across the system to ensure they are addressed and that there are no gaps. The table on the next slide provides a summary.



Highlighted area	Ongoing work	Accountable
Collaboration of service leaders	Partners continue to be committed to working together. Bi-monthly UEC Board, Pre-hospital Working Group, WY/Place Coordination Group – all well represented by places and providers to ensure we are working collectively and collaboratively. Place based UEC forums/boards also included.	West Yorkshire System Leadership Group Place/Individual Providers
Primary care access	There is a primary care function within the ICB with a particular workstream on improving access. Improvements to the WY CAS is an ongoing priority to alleviate demand on primary care services.	Primary and Community Care Programme Place/Individual Providers
Primary care triage	Consistent comms around 'choose well', including 'Together We Can' campaign. Support and promotion of Community Pharmacy Consultation Service to reduce pressures. Launch of Healthier Together website, which provides consistent, accurate and trustworthy healthcare advice to parents, carers, young people, and professionals.	Primary and Community Care Programme, Community Pharmacy, Communications, Children, Young People and Families Programme Place/Individual Providers
Discharge	Developed 10 point plan and scoped priorities. Established baselines in relation to High Impact Change Model (HICM), partaking in 100 day challenge and supporting a refresh of Better Care Fund plans.	WY Discharge Executive Group Place/Individual Providers
Staffing and Capacity in care homes and domiciliary care	£12 million funding package to support staff in the independent care sector in December 2021. The ICB Workforce function is collaborating with the WY Discharge Executive Group to review short and long term issues.	WY Discharge Executive Group and Workforce Programme Place/Individual Providers
Ambulance response times and handover delays	Improvement has been seen since the development of the ambulance handover plan on a page. Yorkshire Ambulance Service have developed an Improvement Programme. A successful QI rapid improvement initiative has recently been carried out at MYHT and is being used as a case study for other Acute Trusts to follow across Y&H. There is also a programme of work being led through the ICF on developing alternative pathways with the aim of reducing conveyancing to ED.	This works is supported by the Yorkshire and Humber System Transformation and Development Group (formerly IUEC Reset Programme Oversight Group) Place/Individual Providers





nealth and Care Farthersh	The state of the s	INF	Integrated Care Board
Meeting name:	WY ICB Quality Co	WY ICB Quality Committee	
Agenda item no.	08	08	
Meeting date:	25 October 2022		
Report title:	Policy Statements -	Policy Statements - Safeguarding	
Report presented by	Beverley Geary, Di	Beverley Geary, Director of Nursing	
Report approved by	: Beverley Geary, Di	rector of Nursing	
Report prepared by:	Report prepared by: Rob Goodyear, Associate Director, Strategic Operations		erations
Purpose and Action			
Assurance □	Decision ⊠	Action □	Information □
	(approve/recommend/	(review/consider/comment/	
support/ratify)		discuss/escalate	
Previous considerations:			
None			
Executive summary	Executive summary and points for discussion:		
This policy statement has been developed to support the transition from 5 x CCG policies to a single ICB policy. It should be read in conjunction with the following policies:			
 Bradford and Craven – Safeguarding Adults: Commissioning Policy and Provider Requirements, Safeguarding Adults Policy and Procedure (Organisational), Safeguarding Children Policy and Procedure (Organisational), Safeguarding Children Through Commissioning Policy, Prevent 			

- Calderdale MCA / Dols Policy, Safeguarding Children and Adults Policy, Domestic Abuse Policy, Prevent Policy
- Kirklees MCA / Dols Policy, Safeguarding Children and Adults Policy, Domestic Abuse Policy, **Prevent Policy**
- Leeds safeguarding children and Adults at risk, MCA Policy, Domestic Violence Abuse Policy for Staff
- Wakefield Managing allegations against staff, MCA Policy, Prevent Policy, Safeguarding Commissioning policy and safeguarding policy

Wh	Which purpose(s) of an Integrated Care System does this report align with?		
\boxtimes	Improve healthcare outcomes for residents in their system		
	Tackle inequalities in access, experience and outcomes		
	Enhance productivity and value for money		
	Support broader social and economic development		
Recommendation(s)			

The WY ICB Quality Committee is asked to:

- 1. Approve the policy statement
- 2. Note the review for monitoring compliance and effectiveness of the policy statement and supporting policies.

Does the report provide assurance or mitigate any of the strategic threats or significant risks on the Corporate Risk Register or Board Assurance Framework? If yes, please detail which:

No

Appendices

1.

Acronyms and Abbreviations explained

- 1. DOLS Deprivation of Liberty Standards
- 2. MCA Mental Capacity Act

What are the implications for?

Residents and Communities	Adherence to legislation regarding safeguarding policies
Quality and Safety	The policy statement has been developed to support the transition from 5 x CCG policies to a single ICB policy
Equality, Diversity and Inclusion	None
Finances and Use of Resources	None
Regulation and Legal Requirements	None
Conflicts of Interest	None
Data Protection	None
Transformation and Innovation	None
Environmental and Climate Change	None
Future Decisions and Policy Making	The policies will be reviewed as per the document
Citizen and Stakeholder Engagement	None





Safeguarding POLICY STATEMENT

This policy statement has been developed to support the transition from $5 \times CCG$ policies to a single ICB policy. It should be read in conjunction with the following policies:

- Bradford and Craven Safeguarding Adults: Commissioning Policy and Provider Requirements, Safeguarding Adults Policy and Procedure (Organisational), Safeguarding Children Policy and Procedure (Organisational), Safeguarding Children Through Commissioning Policy, Prevent Policy
- Calderdale MCA / Dols Policy, Safeguarding Children and Adults Policy, Domestic Abuse Policy, Prevent Policy
- Kirklees MCA / Dols Policy, Safeguarding Children and Adults Policy, Domestic Abuse Policy, Prevent Policy
- Leeds safeguarding children and Adults at risk, MCA Policy, Domestic Violence Abuse Policy for Staff
- Wakefield Managing allegations against staff, MCA Policy, Prevent Policy, Safeguarding Commissioning policy and safeguarding policy

Version	Draft v0.1
Approved by:	ICB Quality Committee
Approved on:	25 th October 2022
Issued on:	12 th October 2022
Author/s:	Rob Goodyear, Associate Director, Strategic
	Operations, Clinical and Professional
	Directorate
ICB Lead Officer:	Beverley Geary
This policy statement and	All staff who work for or on behalf of the ICB
supporting policies apply to:	including those on temporary or honorary
	contracts, secondments, volunteers, pool staff,
	board members, students, partner
	commissioners at place.
	In addition to the policy statement, individuals
	should follow the existing policy in force within
	the Place in which they are based. Individuals
	who are members of the ICB core team should
	follow the Wakefield existing policy.

This policy statement and	Data: The avotem Cafeguarding aversight and
This policy statement and	Date: The system Safeguarding oversight and
supporting policies will be	Assurance Group by July 2023
reviewed by:	Postholder responsible: Beverley Geary,
	Director of Nursing West Yorkshire ICB.
Legislation / statutory requirements	 Safeguarding Vulnerable People in the NHS – Accountability and Assurance Framework (NHS England 2015) Updated: August 2019 Statutory guidance on making arrangements to safeguard and promote the welfare of children under section 11 of the Children Act 2004 (HM Government 2007) Working Together to Safeguard Children (HM Government 2018) Statutory Guidance on promoting the Health and well-being of Looked After Children (DH 2009) The Children Act 1989 Guidance and Regulations: Volume 2, Care Planning, placement and Case Review (HM Government 2010) Care Act (2004) Domestic Violence, Crime and Victims Act (2004) Modern Slavery Act (2015) Domestic Abuse Act (2021) Counter-Terrorism and Security Act (2015) Safeguarding Adults: The Role of Health Services (DH 2011) The policies and procedures of the Local Safeguarding Children Partnership (LSCP) and the Local Safeguarding Adults Board (LSAB) Safeguarding children and young people: roles and competences for health care staff Intercollegiate Document. Fourth edition (January 2019) Adult Safeguarding: roles and competences for health care staff intercollegiate
Manifesina approlicado and	This policy will be verticed by the
Monitoring compliance and effectiveness of the policy	This policy will be reviewed by the Safeguarding Committee every 2 years, or
statement and supporting	sooner if legislative or procedural changes
policies:	arise.
	Supporting policies aligned to this policy are:

	Safeguarding Adults policy	
	 Safeguarding Children's policy 	
	 Safeguarding through commissioning 	
	policy	
	Mental Capacity Act Policy	
	 Deprivation of Liberty Standards policy 	
	Domestic Violent Abuse policy for staff	
	Prevent policy	
Non-compliance with the policy	Non-compliance of the policy will be reported	
will be reported to:	to the Director of Nursing.	

Purpose

This policy aims to ensure that no act or omission by the ICB as a commissioning organisation, or via the services they commission, puts a service user at risk; and that robust systems are in place to safeguard and promote the welfare of children, and to protect adults at risk of harm.

Where the WY ICB place is identified as the coordinating commissioner, they will notify associate commissioners of a provider's non-compliance with the standards contained in this policy or of any serious safeguarding incident that have compromised the safety and welfare of a child/adult at risk resident within their population.

Safeguarding children, young people and adults at risk is everyone's responsibility and is defined as:

- Prevention of harm and abuse through high quality care
- Effective response to allegations of harm and abuse that are in line with multi-agency procedures
- Using learning to improve service to patients.

Superseded Policy Arrangements

Policy Reference	ICB Policy Position
All references to 'CCG' to read as detailed here	West Yorkshire Integrated Care Board
All references to Governing	ICB Board/Committee members
Body/Governing Body Members to	
read	
All references to a named Accountable	Rob Webster, Chief Executive Officer
Officer to read as detailed here	

If you believe the arrangements described within the supporting policies listed at the outset of the policy statement, are not clarified above, please contact:

Rob Goodyear, Associate Director, Strategic Operations, Clinical and Professional Directorate





Meeting name:	WY ICB Quality Committee	
Agenda item no.	09	
Meeting date:	25 October 2022	
Report title:	Report from the System Quality Group	
Report presented by:	Beverley Geary, Director of Nursing	
Report approved by:	Beverley Geary, Director of Nursing	
Report prepared by:	Beverley Geary, Director of Nursing	

Purpose and Action				
Assurance ⊠	Decision □	Action □	Information ⊠	
	(approve/recommend/	(review/consider/comment/		
	support/ratify)	discuss/escalate		
Previous considerations:				
None	None			
Executive summary	Executive summary and points for discussion:			

This is the Alert, Advise and Assure report from the System Quality Group meeting on 11 October 2022.

Alert:

Midwifery staffing vacancies across the LMNS

Significant pressures on urgent and emergency care, Leeds place has significant challenges.

Advise:

The SQG considered the potential implications from the BBC Panorama Programme that looked at the Edenfield Centre. The good partnership working between place and provider collaborative was noted and its benefits for patients within mental health and or learning disability settings.

Two further areas were noted both which may impact on elective recovery– blood transfusion stocks are at amber level and the potential strike action by members of the Royal College of Nursing; a ballot is in progress.

A provider of Mental Health Services at Bradford place is in Quality Improvement process Monthly meetings are being held.

Assure:

The SQG will continue to receive assurance reports from the LMNS and the implementation of improvements following the Ockenden Report.

The focus in the coming months will be on the patient impact of winter pressures on the entire system.			
Wh	ich purpose(s) of an Integrated Care	System does this report align with?	
\boxtimes			
\boxtimes	Tackle inequalities in access, experien-	ce and outcomes	
\boxtimes	Enhance productivity and value for more	ney	
	Support broader social and economic of	development	
Re	commendation(s)		
The	e Quality Committee is asked to:		
1.	Note the content of the report from Syst	em Quality Group.	
ris		itigate any of the strategic threats or significant Board Assurance Framework? If yes, please	
Ар	pendices		
No	ne		
Ac	ronyms and Abbreviations explained		
1.	LMNS - Local Maternity and Neonata	al System	
2.	WTE – whole or full time equivalent		
3.	·		
4.	SQG – System Quality Group		
Wha	What are the implications for?		
Re	sidents and Communities		
Qu	Quality and Safety		
Eq	Equality, Diversity and Inclusion		
Fin	Finances and Use of Resources		
Re	Regulation and Legal Requirements		
Co	nflicts of Interest		

Data Protection

Transformation and Innovation

Environmental and Climate Change

Future Decisions and Policy Making	
Citizen and Stakeholder Engagement	

Main Report Detail

The System Quality Group (SQG) met on 11 October 2022. Key escalation and discussion points from the meeting were:

1. Alert

- 1.1 The SQG received a report from the West Yorkshire and Harrogate LMNS following the Ockenden Insight Visits undertaken by NHS England Regional team visits. Of note was the 78.09 WTE midwife vacancies within maternity services despite recent recruitment measures. This will impact improvement and transformation work within maternity units.
- 1.2 Current urgent and emergency system challenges include lengthy waits for patients in emergency departments and increased handover times for ambulance crews at emergency departments. A weekly Tactical Executive group meeting with regional representation has been set up to support the Yorkshire Ambulance team and monitor progress against an improvement trajectory.
- **1.3** Leeds is experiencing significant challenges around patient flow both through emergency departments and discharge of patients from hospital. A risk summit meeting has been organised.

2. Advise

- 2.1 The implications from the Panorama programme looking at abuse at the Edenfield medium secure mental health unit were discussed. The increased collaborative working between place, system and the Mental Health Provider Collaborative were noted. This is having a positive impact supporting quality assurance and identification of risks within mental health and learning disability provision for West Yorkshire patients.
- **2.2** Blood availability for transfusion stocks are at amber level nationally which may impact on elective recovery.
- **2.3** The Royal College of Nursing is balloting members on strike action which may also impact on elective recovery. Critical services will be maintained during any action. Risks will be assessed as more information becomes available.
- **2.4** A provider of Mental Health Services at Bradford place is in Quality Improvement process following and 'Inadequate' rating by CQC As part of regulatory actions the CQC issued a Notice of Decision that includes the restriction of admissions without prior approval to this site impacting upon capacity for high-risk patients. Monthly Quality Improvement meetings are being held.

• 3. Assure

3.1 A national single delivery plan will be developed in early 2023 to address the findings from the Ockenden and East Kent; Kirkup reports. Delivery of this will be monitored via the Local Midwifery and Neonatal System. System Quality Group will receive a further report from the LMNS which will demonstrate progress and any risk against these.

- 3.2 The national timeline around the implementation of the Continuity of Carer model has been paused. However, the ambition remains and requires further consideration with a focus on those populations that will most benefit from this model of care.
- 3.3 The System Quality Group received a presentation of each organisations feedback from the regional peer review visit. Overall, feedback was very positive and highlighted good progress against the 7 Essential Immediate Actions.
- 3.4 The SQG received a report on the ICB winter planning. During the winter months the meeting will retain a focus on the patient impact of the winter planning measures

• 4. Recommendations

4.1 Quality Committee is asked to receive the AAA report for information

• 5. Appendices

None





Meeting name:	West Yorkshire Integrated Care Board (WY ICB) Quality Committee	
Agenda item no.	10	
Meeting date:	25 October 2022	
Report title:	Quality Functions and Responsibilities of Integrated Care Boards – Gap Analysis	
Report presented by:	Beverley Geary, Director of Nursing, Clinical and Professional Directorate	
Report approved by:	Beverley Geary, Director of Nursing, Clinical and Professional Directorate	
Report prepared by:	Rob Goodyear, Associate Director, Clinical and Professional Directorate	

Purpose and Action			
Assurance ⊠	Decision ⊠	Action □	Information \square
	(approve/recommend/	(review/consider/comment/	
	support/ratify)	discuss/escalate	
Previous considerat	ions:		
Executive summary and points for discussion:			

Executive summary and points for discussion:

This is a follow-up action from the September Quality Committee which provided a detailed list of specific Functions and Responsibilities of ICBs taken from guidance issued by the NHSE Quality Strategy Team in August.

This paper provides an update on the gap analysis that is currently under way to ensure we are compliant with the guidance. There are 79 specific requirements of ICBs. Some of these are still be worked through by either ourselves or with NHS England. The majority of these are around patient safety and patient safety incident response. We are unable to give assurance on many of these for two main reasons

- 1. The guidance states that every ICB must have a full-time Patient Safety Officer we are working to address this gap.
- 2. We are not yet responsible for the commissioning of Dental, Optometry and Pharmacy services until April 2023 and are currently working through a due diligence process with NHS England to take on these responsibilities.
- 3. Patient Safety Incident response currently has an implementation date for ICBs of September 2023. This date has been pushed back several times by NHS England as it provides the clarity of what is required.

The Committee should be assured that all aspects of patient safety arrangements remain in place with all of our providers and existing fora processes have not been changed or removed. In the spirit of the ICB's values of subsidiarity we are working with current fora and processes, the Allied Health Scientists Network, other ICBs and NHS England to ensure WY ICB has an approach that adds value to the current arrangements and meets the requirements of NHS England's quality guidance.

we	will continue to work on these areas and others where we cannot give 100% assurance that have the processes in place over the coming weeks and will provide an update for the nmittee at its January meeting.
Wh	ich purpose(s) of an Integrated Care System does this report align with?
\boxtimes	Improve healthcare outcomes for residents in their system
\boxtimes	Tackle inequalities in access, experience and outcomes
	Enhance productivity and value for money
	Support broader social and economic development
Red	commendation(s)
The	e Quality Committee is asked to:
1.	Note the Functions and Responsibilities of the ICB taken form the Quality Functions and responsibilities of Integrated Care Boards guidance
2.	Note that a gap analysis is currently under way which will be presented at the next WY ICB Quality Committee
risk	es the report provide assurance or mitigate any of the strategic threats or significant as on the Corporate Risk Register or Board Assurance Framework? If yes, please all which:
perf quic requ	The BAF contains a strategic risk "There is a risk that we are unable to measure and assess formance across the system in a timely and meaningful way, which impacts on our ability to respond okly as issues arise." The gap analysis will provide assurance that the WY ICB is meeting the uirements of the NHSE Quality Functions and Responsibilities for ICB, and detail any further actions attified from the gap analysis.
App	pendices
1.	Gap analysis
Acr	onyms and Abbreviations explained
1	

What are the implications for?

Residents and Communities	None	
Quality and Safety	Assurance that WY ICB is meeting the requirements of NHSE's Quality Functions and Responsibilities guidance (August 2022)	
Equality, Diversity and Inclusion	None	
Finances and Use of Resources	None	
Regulation and Legal Requirements	Assurance that WY ICB is meeting the requirements of NHSE's Quality Functions and Responsibilities guidance (August 2022)	
Conflicts of Interest	None	
Data Protection	None	

Transformation and Innovation	None
Environmental and Climate Change	None
Future Decisions and Policy Making	None
Citizen and Stakeholder Engagement	None

		Gap Analysis
1. Overview of Account	ntabilities and Responsibilities Across to ICS - Strategic Requirements (NQB Position St	atement)
NQB Position Statem	ent & Guidance	
ICBs will be statutorily re	esponsible for delivering their functions in a way that secures the continual improvement	Yes – clear governance across
in the quality of services		ICB and place
	oning to have regard to NICE clinical standards and quality standards, and overseeing	
and assuring care qualit	ty in accordance with the NQB Guidance requirements:	
	An ICB executive lead for quality	Beverley Geary appointed as Chief Nursing Officer
	A clear and credible strategy for improving quality	Included within the forward plan for the WY ICB Quality Committee
	A defined governance and escalation process for quality, which ensures that risks are identified, mitigated and escalated effectively	Governance structure in place and forms part of WY ICB Quality Committee Terms of Reference
	A defined way to share intelligence within the system (System Quality Group) A defined approach to measuring quality	System Quality Group in place; dashboard under development
Close working with Re	gional NHSE teams, local authorities, regulators and wider stakeholders.	WY ICB Quality Committee Terms of Reference included a wide membership of stakeholders
2. Overview of Accou	ntabilities and Responsibilities Across to ICS - Quality Systems and Assurance	
	tions and Mental Health Homicides	
Commission as required and respond to resulting	in line with SIF, while beginning to transition to fulfil oversight requirements of PSIRF recommendations and assurance again those recommendations.	This is currently the responsibility of Region; PSIDRF still in development
Regulation 28 reports		
	Regulation 28 reports (if ICB a named recipient).	Yes – James Thomas
Sharing learning from Regulation 28 reports across the ICB footprint, to support improvement to patient safety. This		Not currently happening
<u> </u>	by providers within the ICB, or relevant R28 learning from elsewhere.	systematically – seeking clarity
	ountable Officer Function	
Expected that ICBs will be	pe responsible bodies under the Regulations.	Seeking advice from Gazala Khan at NHSE

The roles and responsibilities of a "responsible body" are set out in the regulations.	Seeking advice from Gazala Khan at NHSE
Identified controlled drugs leads expected to be in place in ICSs to enable linkages.	Yes - various
Professional Standards	
Management of GPs, dentists, optometrists, & ophthalmic medical practitioners	
Expected that ICBs will have governance leads that will provide the conduit for information about independent contractors to be shared in a timely way between ICB and NHSE.	Yes - Yasmin Khan at Region
Tier 1 RO responsibilities (medical appraisal and revalidation)	•
Expected that ICBs will have governance leads that will facilitate the development of primary care governance to support the doctor in being able to deliver and evidence safe and effective care.	Yes - Yasmin Khan at Region
Tier 2 RO responsibilities (medical appraisal and revalidation)	
Expected that ICBs will develop effective relationships with Designated Bodies to ensure a governance	Yes - Yasmin Khan at Region
structure is in place.	
Whistleblowing and FTSU arrangements	
Concerns about providers	
Provide the region/national FTSU team with an update on what action they have taken in relation to whistleblowing cases that we pass to them to look into.	In process of identifying (Laura Ellis, Governance)
Oversee the implementing of actions, learning and improvement from investigations.	Yes – James Thomas
Potentially carry out independent investigations for other ICBs.	Yes – James Thomas
Monitoring FTSU arrangements across ICBs	
Oversee the effectiveness of the FTSU cultures within the organisations in their patch – both from a quality and a cultural angle – identify emerging issues and react to them.	Yes – James Thomas
Disseminating learning from one provider to another.	Yes – James Thomas
Quality Accounts	
ICB reviews, scrutinises and signs off Quality Accounts from providers.	WY Quality Committee undertakes this role
Ensures that quality improvement priorities align with system priorities.	WY Quality Committee undertakes this role
Infection Prevention and Control	
IPC Strategy and Policy	
Provide IPC technical and leadership skills to influence ICS and regional policy and direction Assist providers to	Chief Nurses at place with
translate national policy and guidance to local delivery.	individual leads. DIPCs are in
	every organization and meet bi-
	weekly at system level

IPC Governance	
Establish and maintain clear structures for governance, information sharing and escalation with Regional team, partners, and stakeholders Oversight of provider governance structures. Yes	Governance structure in place and forms part of WY ICB Quality Committee Terms of Reference
IPC Intelligence, learning and improvement	
Oversight of ICS and individual provider progress against IPC related ambitions / thresholds / regulatory and contractual requirements / intelligence and improvement programmes.	Chief Nurses at place with individual leads. DIPCs are in every organization and meet biweekly at system level. Feeds into WY ICB Quality Committee.
IPC Improvement Support	
Contribute to development of escalation triggers for ICS / regional / national support offer including emerging threats outside of established improvement programmes.	Chief Nurses at place with individual leads. DIPCs are in every organization and meet biweekly at system level. Feeds into WY ICB Quality Committee.
Support delivery and oversight of regional / national support Develop ICS level improvement support programmes as indicated	Chief Nurses at place with individual leads. DIPCs are in every organization and meet biweekly at system level. Feeds into WY ICB Quality Committee.
Antimicrobial Resistance	
ICBs asked to make provision for AMR oversight in their governance arrangements, to support collective accountability between partners for whole- system delivery and performance.	Yes – Beverley Geary
ICBs asked to identify an AMR lead, whom the region engages with regularly to support them in making progress on key priorities.	Yes – Beverley Geary
Make progress against key AMR improvement ambitions. Inc. testing / implementing best practice.	Yes – Beverley Geary
Consider key HCAI and AMR surveillance and other data at Place, Provider and ICB levels to understand by pathway what the key factors are that are driving infections, particularly Gram-negative Bloodstream Infections. Use this information to inform local priorities and engagement with primary, community and secondary care providers,	Yes – Beverley Geary

•	cial care as appropriate, to identify where action across a specific infection type,	
population or Place is requi		
Consider AMR/Infection Management when drafting key strategic plans, together with Joint Strategic Needs Assessments developed with local authority directors of public health.		Yes – Beverley Geary
	Take into account the impact AMR and bacterial infections have upon primary and secondary care demand in	
considering wider prioritisal	Yes – Beverley Geary	
Develop ICB (or jointly with	Yes – Beverley Geary	
Medicines optimization		
Oversight via ICB Medicine	es Optimisation Committee (or equivalent).	Yes
Supra-ICS Partnerships es	tablished for collaboration & support.	Yes
3. Overview of Accounta	abilities and Responsibilities Across to ICS - Patient safety	
Serious Incidents/Patient	safety Incident response (SIF/PSIRF)	
Support GP, dental, optomo	etry and community pharmacy services to undertake relevant incident response.	Currently managed at by NHSE. Working with NHSE on the transition of responsibilities to ICB by April 2023.
Support the relevant incident response in relation to NHS-funded patients in other relevant healthcare sectors (e.g.,independent, CHC).		In process
Ensure system in place to support the processing of SI backlog identified during transition from CCG to ICB.		Undertaken by Chief Nurses at place.
Continue to oversight of pa oversight requirements of F	tient safety incident response in line with SIF, while beginning to transition to fulfil PSIRF:	
	ollaborate with providers in the development, maintenance, and review of the provider atient Safety Incident Response Policy and Plan	Awaiting NHSE clarity on PSIRF
	gree provider Patient Safety Incident Response Policy and Plan	Awaiting NHSE clarity on PSIRF
	versee and support effectiveness of systems in place in achieving improvement ollowing patient safety incidents	Awaiting NHSE clarity on PSIRF
	upport co-ordination of cross-system PSIIs	Awaiting NHSE clarity on PSIRF
S	hare insights and information across organisations/services to improve safety.	Awaiting NHSE clarity on PSIRF

Ensure system in place to support the processing of SI backlog identified during transition from CCG to ICB.	Undertaken by Chief Nurses at place.
Patient safety specialists (PSS)	We are seeking clarity about arrangements and funding regarding all aspects of patient safety. Working with NHSE and AHSN to define ICB requirements
ICB to have an identified a full time PSS by September 2022.	
Patient safety specialist(s) identified at ICB to attend System Quality Group.	
Support NHS patient safety strategy implementation and improving patient safety at system level (and across care pathways). How	
Ensure good communication and information sharing with the patient safety specialist network via the ICB identified patient safety specialist.	
Patient safety syllabus	
Staff to be trained to the relevant level of the patient safety syllabus.	
Oversight of numbers trained.	
Patient safety partners (PSP)	
ICB to include two patient safety partners on their safety related clinical governance committees (or equivalent) by September 2022.	
To have systems in place to maintain demographic data on their PSPs by Q2 2022/23.	
Patient safety improvement (including national programmes)	
Responsible for oversight of system safety. ICBs to support and work with their relevant patient safety improvement networks, patient safety specialists, medication safety officers, other safety leaders, patient safety partners, and the nationally commissioned support function to mobilise improvement activities in response to the Patient Safety Strategy.	
ICBs to incorporate local patient safety improvement networks into their governance structures in order to develop and implement a system level Patient Safety Improvement Plan. The plan will address nationally defined and locally determined patient safety improvement priorities such as those identified via PSIRF.	
The PSCs provide a co-ordination and support function to local patient safety improvement networks.	Yes - James Thomas
Medication Safety Officers (MSO) and Medical Device Safety Officers (MDSO)	
ICB to identify a Medication Safety Officer and a Medical Device Safety Officer to support primary care and ensure good communication and information sharing with the local and national Medication Safety Officer and Medical Device Safety Officer networks respectively.	Yes – David Smith - Meds opt teams in places

Medication Safety Officers and Medical Device Safety Officers to attend the safety related clinical governance	Yes - David Smith
committee (or equivalent).	
Support NHS patient safety strategy implementation and improving medicines and medical device safety at system	Yes - David Smith
level (and across care pathways).	
Medical Examiners (ME)	
Support / facilitate medical examiners to provide independent scrutiny of all non-coronial deaths in their locality.	Yes – James Thomas – links to place
Support NHSE/I regional medical examiners/ officers in making links between providers in a system.	Yes – James Thomas
	Yes – James Thomas
Ensure the system is ready for the statutory medical examiner system. Responsible for learning and improvement at system level.	Yes – James Thomas
	res – James momas
National Patient Safety Alerts (NatPSAs)	Yes - James Thomas – need to
ICB to ensure local mechanisms exist to support compliance with the actions required in NatPSAs in line with NHS	be clear of the mechanism
standard contract and national patient safety strategy.	be clear or the mechanism
Patient safety incident recording (LFPSE) Support your providers to transition.	
ICB to ensure local recording mechanisms exist to support national patient safety strategy overall aim of continuous increase in effective recording in line with NHS standard contract.	
Sharing learning where relevant.	
<u> </u>	
Identify significant gaps in data submissions and support improvement.	
Ensure at least one of the ICB team is an LFPSE ad min user so that they can approve others' enhanced accounts	
requests within your organisation.	
Ensure your General Practices that do not use a LRMS are now submitting patient safety events onto LFPSE (the	
NLRS eForm is no longer available). Digital Clinical Safety	
ICB to have clinical safety officer in place.	
Relevant staff to be trained to the appropriate level of digital clinical safety training.	
4. Overview of Accountabilities and Responsibilities Across to ICS - Experience of care	
Improving patient, service user and unpaid carer experience of care through co-production	Van Jaman Thaman
Embed improving experience of care in all quality, improvement and transformation programmes, including	Yes – James Thomas
coproduction with people with lived experience.	
Insight and feedback	

Engage with patient experience feedback and metrics, with reference to the work of the Kings Fund in good practice	Working with HealthWatch to	
	understand patient feedback	
PDF		
Kings Fund -		
insight work. Understanding_integr		
Measuring the experience of integration of care and services (with expected mandatory 'Integration Index' data	James	
collection from 2023/24).		
5. <u>Effectiveness</u>		
National Clinical Audits and Patient Outcome Programme		
Reviewing and responding to relevant National Clinical Audits and Patient Outcome Programmes and implementing	Yes – System Quality Group	
recommendations.		
NICE technologies appraisals and guidance		
Commissioning against NICE technologies appraisals and guidance (note that the funding requirement stands for	Yes – led by Inclusive	
highly- specialised technologies guidance).	Improvement and Innovation	
6. Overview of Accountabilities and Responsibilities Across to ICS – Safeguarding		
Safeguarding Assurance and Accountability Framework		
ICB executive leadership is oversight, scrutiny and escalation, and improvement support as per the Safeguarding	Safeguarding Oversight and	
Accountability and Assurance Framework due December 2021.	Assurance Partnership Group	
	established reporting into the	
	WY ICB Quality Committee.	
ICB role in oversight of learning and implementation of recommendations from all death reviews and Serious Case	Safeguarding Oversight and	
Reviews, Child Safeguarding Practice reviews, Safeguarding Adult reviews.	Assurance Partnership Group	
	established reporting into the	
	WY ICB Quality Committee.	
	The Quality Committee.	





Quality Committee Work plan 2022/23

	Sept	Oct	Dec	Feb	Notes
Standing items					
Declarations of interest		Χ	X	X	
Minutes of previous meeting		Χ	Х	Х	
Matters arising		Χ	Х	Х	
Action log	Х	Χ	Х	Х	
Forward Work Plan	Х	Х	Х	Х	
Governance			•		
Review terms of reference	Х		Х		
Governance Structure of the Quality	X				
Committee and Supporting Places					
Assess committee effectiveness			Х		
Risk management					
Board Assurance Framework		Χ	X	X	
Risk register		Χ	X	X	
Policies					Policy statements – Oct
Safeguarding Policies		Χ		X	Policies - Feb
Mental Capacity Act/DoLS		Χ		X	
Quality Functions and Responsibilities of	X				
Integrated Care Boards					
Non-surgical oncology			Х		
Primary Care Strategy					To be confirmed
Reporting from other groups – escalation /		Х	Х	Х	
assurance					
- System Quality Group					
- Clinical Forum					
Dashboard and quality indicators sign off		Х	Х	Х	
Quality Accounts – oversight and			Х		Link to place leads
assurance					
West Yorkshire-wide issues requiring					As required / link to
assurance					dashboard
CQC inspection on UEC services		Χ			
System response to Ockenden Review on			Х		
maternity services					
Learning Disability deaths review (LeDeR)					Proposed this is through
					provider collaborative and
					System Quality Group
Core20PLUS5					To be confirmed
Fuller stocktake					To be confirmed